

SECTION 131 FORM

File With \_\_\_\_\_

S. 37

Appeal NO: ABP 314485

TO: SEO

Defer Re O/H

Having considered the contents of the submission dated/ received 23/12/24  
from

Shelly Barron I recommend that section 131 of the Planning and Development Act, 2000  
be/not be invoked at this stage for the following reason(s): no new issues

E.O.: [Signature]

Date: 2/1/25

To EO: \_\_\_\_\_

Section 131 not to be invoked at this stage.

Section 131 to be invoked – allow 2/4 weeks for reply.

S.E.O.: \_\_\_\_\_

Date: \_\_\_\_\_

S.A.O.: \_\_\_\_\_

Date: \_\_\_\_\_

M \_\_\_\_\_

Please prepare BP \_\_\_\_\_ - Section 131 notice enclosing a copy of the attached  
submission

to: \_\_\_\_\_

Allow 2/3/4 weeks – BP \_\_\_\_\_

EO: \_\_\_\_\_

Date: \_\_\_\_\_

AA: \_\_\_\_\_

Date: \_\_\_\_\_

File With \_\_\_\_\_

**CORRESPONDENCE FORM**

Appeal No: ABP 314485

Please treat correspondence received on 23/12/24 as follows:

Update database with new agent for Applicant/Appellant \_\_\_\_\_

Acknowledge with BP 23

Keep copy of Board's Letter

1. RETURN TO SENDER with BP \_\_\_\_\_

2. Keep Envelope:

3. Keep Copy of Board's letter

Amendments/Comments

*Resp Recd*

4. Attach to file

(a) R/S

(b) GIS Processing

(c) Processing

(d) Screening

(e) Inspectorate

RETURN TO EO

Plans Date Stamped

Date Stamped Filled in

EO: *[Signature]*

AA: *F. [Signature]*

Date: *2/1/25*

Date: *2/1/21*

## Suzanne Cleary

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**From:** Shelly Barron <barron.shelly@gmail.com>  
**Sent:** Monday, December 23, 2024 5:25 PM  
**To:** Appeals2  
**Subject:** An Bord Pleanála Ref.ABP-314485-22 Shelly Barron  
**Attachments:** ABP314425 22 Shelly Barron.pdf

**Caution:** This is an **External Email** and may have malicious content. Please take care when clicking links or opening attachments. When in doubt, contact the ICT Helpdesk.

Dear James,

Please find attached my observation on ABP-314485-22

Kind regards  
Shelly

Mr. James Sweeney  
An Bord Pleanála  
64 Marlborough Street  
Dublin 1

By email: [appeals@pleanala.ie](mailto:appeals@pleanala.ie)

23<sup>rd</sup> December 2024

**RE: A proposed development comprising the taking of a “relevant action” only within the meaning of Section 34C of the Planning and Development Act 2000, as amended, which relates to the night-time use of the runway system at Dublin Airport.**

**Fingal County Council Ref. F20A/0668**

**An Bord Pleanála Ref.ABP-314485-22**

Dear Mr Sweeny,

Thank you for your letter dated the 16<sup>th</sup> September 2024 that informed me of the Draft decision under Section 37R of the Planning and Development Act, 2000 (as amended).

**Information used in this document:**

I have reviewed a large volume of documents from the Daa to complete this report. I will reference each document so that I am as clear and concise as possible. I will also include my own email correspondence with the Daa for full transparency and to support my assertions in this document. I am including some new information that I think is pertinent to this decision that is being considered. It has become clear to me that order to engage the Daa, FCC and ANCA in any meaningful way, that I would need to use the webtrak system and submit complaints. With the hope that corresponding in a more formal capacity would demonstrate the reality of the situation. **The response from the Daa, a state-owned agency is outrageous and completely unacceptable. I would hope that ANCA, Fingal County Council and An Bord Pleanála will not further perpetuate or facilitate this conduct.**

**Noise Monitor Request:**

I have been in contact with the with the Daa since January 2023. On numerous occasions I have requested that a noise monitor be installed beside my home. Despite assurances from Michelle Molloy on 12<sup>th</sup> May 2023, and Angela Flynn on 24<sup>th</sup> of April 2024, by email, my requests for a noise monitor installation are being disregarded. The reluctance of Daa to install a noise monitor in the area most affected by the North Runway is unacceptable. **There is a population of 600 people living in Rivermeade. Why has there not been a noise monitor installed? When you view the map where all the monitors are placed it is beyond unreasonable that a monitor is missing from this location.**

**Letter From Daa RE: Proposed Residential Sound Insulation Grant Scheme: Dated 11<sup>th</sup> of September 2024.**

This letter refers to previous correspondence that I received from the Daa with regards to this matter. For the record, I would like to confirm that I did not receive any letter prior to this. This letter from Mr. Les Ffrench (part of the insulation team) seeks permission to undertake a scoping exercise of my home, pending the granting of this planning permission for the additional flying hours on the North Runway, to check the eligibility of my home. This is not a suitable grant for the level of relentless aircraft exposure at my home. I think it would be necessary for the Daa to install a noise monitor for a period of 6 months to actually and honestly assess the noise level in and outside my home.

**Noise Preferential Route (NPR) Environmental Corridor:** The Daa have stated since March 2024, that they are aware that some flights are breaking the NPR. This information is available in the Draft (I have a hard copy) of the Quarterly Noise and Flight Track Monitoring Report January-March(q1)2024. On page 23 of that report they state that “This is a known issue and Dublin Airport is working with the airlines and the aircraft Manufacturer on a resolution. This statement was subsequently removed from the Final Published document. You will note from my records that there is no specific make, model or airline that this problem is specific too, I believe this statement is very disingenuous. **Approximately 10% of daily flights breaks the NPR directly adjacent to my home. As of 21<sup>st</sup> of December 2024, this problem still has not been resolved.**

A Deviation of flight paths missed landings will always be necessary, the safety of people on flights is of course the priority. This does not appear to have been factored in on an already deviated/alterd flight path that changes with the wind! A much larger distance away from residential homes should have been prioritised. This runway should never have been permitted to be developed so close to an existing housing development. **My home is exposed to the entire length of the runway, it takes 30-45 seconds for each plane to clear, as the sound of 1 plane dissipates the next plane is in the air. That is continuous exposure all day, every day.** . The Daa webtrak system **displays** that all **the flights departing from North Runway are tagged as low can close to my home**, green airplane with Red Circle for departure flights. Incoming flights are red in colour have a red circle.

**Airport Competent Authority ANCA:** I would like to note that despite 5 months of submitting legitimate complaints to the Daa, there has been no involvement of ANCA in the process. **Is this not part of their dedicated remit?**

#### **Summer and Winter Scheduled Flying Hours:**

[Dublin Airport Quarterly Noise and Flight Track Monitoring Report July –September \(Q3\)2024](#) including analysis of the 92-day peak summer 2024 **The 92-day summer Leq16hr (day) contour is used for the eligibility thresholds for the home and school noise insulation and homepurchase schemes.**

The summer Peak period is from 15<sup>th</sup> of June to the 15<sup>th</sup> of September 2024. However, if you review my document “Summery of Flights from May- December 2024” from the 18<sup>th</sup> May to 27<sup>th</sup> October 2024 you will note that the daily flight numbers are consistently between 310-360 Flights daily. They do not start to drop until the end of October. There are also intermittent days when they reach the summer peak daily amount. This is a not a 92-day window, **this is 163 Days, 71 additional days.** This does not include numerous busy holiday periods throughout the year, e.g. Christmas, Easter, bank holidays, etc.

By granting this permission for these 2 additional hours of flying time there will be an additional 30-50 flights day, on the North Runway, which will then push the current daily winter flights to the same number of the summer peak months. Which will obviously push the following Summer peak flying hours to over 400-430 flights, for 163 days.

**Webtrak system:** Up until May 2024 I had refused to use the webtrak system for the following reasons:

- As referenced in the St. Margaret’s Community Liaison Group Meeting on 18<sup>th</sup> of April 2023; My understating is that should an airline deviate from a flight path, and this is reported to the daa, the daa then use that data **to finically fine the Airline for this infringement.** It should not be up to the public to assist the daa in controlling or financing mistakes that are made by airlines.
- **System Bot:** I was actively discouraged from using the system. I was informed by Angela Flynn from the daa that the webtrak system is regularly getting flooded with complaints from a bot and was extremely unreliable. She subsequently denied this by email, on the 24<sup>th</sup> of April 2024. Many meetings with the St. Margaret s Liaison group and the Daa would appear to support this statement. I also attended a local meeting on the 21st of March 2024, a person that attended the meeting confirmed that this fact is accurate. Kenny Jacobs also confirmed this in a Joint Committee on Transport and Communications debate -Wednesday, 19 Jun 2024

- The **daa self-reports** the results of the noise monitors to FCC (ANCA). They are not assessed by any outside agency. Nor is any other agency including ANCA permitted to implement their own noise monitors or delegate an expert to do this on their behalf. I was personally informed by Michelle Molly that an independent noise report survey would not be accepted. Frankly, the idea that ANCA must rely on daa to self-report noise complaints and monitor their own noise levels seems unethical.

I commenced use of the Daa webtrak system on the 18<sup>th</sup> of May 2024 for a period of 5 months. In this document I will summarise the use of the system and the correspondence I received from the Daa with regards to complaints I submitted. The webtrak had many issues when I started using it. As I outline below. However, the Daa have been making regular changes to the system as I highlighted them. **I would like to note** there is an option to save your preferential setting on the system. Which means you return to the site in an unaltered state. This means that if you do not reset the parameters each time you log in, you do not get the **new updates** or notifications that the Daa can and does push out on the system, (such as when North runway to be used for night flights). I think this should be noted on the system beside the box so that people are made aware of this fact.

### **How I tracked the Flights:**

The webtrak system does not have a facility to analysis flights. Flights are only available to view 1 hr behind time and are tagged in a way that makes them difficult to identify and record. I have a paid subscription for Flight Radar 24, which allows me to download a list of all the departing /arriving flights from Dublin in a daily report, although you need to do this in a 12hr window, before the information is overwritten. However, you can download a monthly report which will show individual count for each day within a 30-day period. By using this system, it gave me the ability to accurately view and cross compare the Flight Radar 24 with each flight that is viewable on the webtrak system. If I could not match the flights on both systems, then I did not report them. I have done my best to ensure that the information that I have provided is as accurate as possible. **Noise monitors drop by 10dec at 6pm, we are not a high traffic or high industry area. WHY?**

### **Reports from the Daa:**

For clarity, I did not keep particularly good in excel record for May and June, 2024 as I felt confident that they would be recorded to and responded to accurately, although I did take screen shots of the flights and the reports I submitted. Upon receiving Reports from the Daa I realised that my complaints were not being reported accurately, neither the quantity of complaints nor the proximity of flights to my home. Particularly those that break the Environmental Corridor, I stated the actual distance from my home. The NPR only became viewable on the webtrak in September 2024. All flights that are within 1.3km/.8 mile of my home break the **Noise Preferential Route (NPR) Environmental Corridor**.

**I have attached the Reports from the Daa and a summary excel sheet comparing the number of complaints and what the Daa reported. There is a deliberate reduction of 50% of my complaints.** Just to confirm I have screen shots of every flight and webtrak record that I made, over 30,000 images. There is no disputing this information. On the 30<sup>th</sup> of July 2024 I started number my complaints on the webtrak submission form and requested the Daa to accurately record an investigate my complaints.

### **Webtrak system. Using the Webtrak system:**

1. The system is an hour behind real time, this makes it quite difficult to identify flights. I can record *the airline while sitting at my kitchen table!* If I was not using Flightrader24 app it would be extremely difficult to identify offending flights.
2. To lodge complaints with the Daa you need to log into the webtrak system. Once you create an account and locate your position on the map, you can then further investigate the flights that are low and close to your location. **The Daa webtrak system indicates that all the flights departing or arriving on the North Runway are tagged as low and close to my home, green airplane with Red Circle for departure flights, incoming flights are red in colour have a red circle.**

3. Flights vary from 0.9km -1.6km @100ft-1500ft from my home. The noise inside my home has made it uninhabitable. I cannot be outside without ear protection; the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa and ANCA since January 2023, with no satisfactory outcome. This is completely unacceptable.
4. The Webtrak system displays flights within a half hour window segment. You then use the tool bar to investigate flights close to your destination. Flights that are in green with a red circle are deemed to be close, reference the quote from their Daa website
5. **All the flights departing from North Runway are tagged as low and close to my home.** I also note that on days that flights land during an east wind, they are tagged as low and close, but are far less disruptive. *When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.*
6. **Updates in the Webtrak system.** In May 2024 When I commenced submitting reports on the Webtrak system there was a time restriction when submitting sequential complaints, you were restricted to 60 seconds. As flights are only 30 seconds apart, therefore it was not possible to make the relevant complaints. For May and June this hindered my ability to submit complaints. They are actively updating the system as I make complaints. I note the Daa webtrak system is not running on the latest software. Heathrow and other airports are using the latest software.
7. **Tracking flights/Logging Complaints.** Frequency of flights relative to the length of time it takes to submit a complaint makes it impossible to make the relevant number of complaints within a reasonable time frame.
8. The system only has the capability of highlighting the first 6 flights every half an hour. The flights thereafter are in grey, however the distance, altitude, aircraft type and airline is often identical and are not flagged. If you reset the start button on the system every 15 minutes you will get the true reflections of the flights that are marked as low and close. Again this is very time consuming.

#### **Logging Complaints/Reference numbers.**

9. When you submit a complaint through the Webtrak system, you get a pop-up window with the details you entered and the flight information. It also contains a key receipt number that contains 40 characters, which are just random numbers and letters. This is to be used to follow up complaints. There is no correlation between the submission complaint number, the responding email or the follow up report from the Daa. Therefore, there is 3 separate numbers that are impossible to link together.
10. **Automatic email Response.** When you submit a complaint, it is followed up with an automatic email response from the Daa. The number on this email does not correspond to the number provided in the pop-up window. The Email response system is also inconsistent. I started submitting complaints on the 18<sup>th</sup> of May 2024, the system stopped sending confirmation emails 29<sup>th</sup> of May 2024. They recommenced on the 6<sup>th</sup> of June 2024 and then stopped again on the 10<sup>th</sup> of June 2024. They are regular intermittent disruption with the email system, also making it important to link to the relevant complaint.
11. **Problems with Webtrak:** I note the webtrak system was also when down for 3 days from the 3<sup>rd</sup> of June to the 6<sup>th</sup> of June. The system was still live, but you could not log in. There was no notice by the Daa on the webpage to say there was a problem. There is certainly the facility to do this as I have seen some notices with regards maintenance on the South Runway and that late flights being used on the North runway.

### **The Response from the DAA regarding the complaints made through the website.**

I have received a total of 10 reports from the Daa. None of these reports were accurate, I have attached their reports and cross-referenced them with my own reports in a document below.

1. Some reports were dated, some had reference numbers. **There is no link between these numbers and reference number previously issued through the system or by the automatic email, of those that I received a response for.**
2. The Report from the Daa does not include the time, date or flight details that they investigated nor the list of flights that the complaints were submitted for.
3. There is no explanation or plan to follow up with me regarding these infringements.

### **Fingal Co Co. Draft Noise Action Plan 2024-2028**

I would like to reference some additional information that I noted on Fingal Draft Noise Action Plan 2024.

#### **5.3 NA – Noise Abatement Operational Procedures (page 51) NA3 - Noise Abatement Departure Procedures (NADP) Climb Profile**

Action 5 of the Noise Action Plan for Dublin Airport 2019 to 2023 required that FCC “Request daa to undertake a review of Departure Noise Abatement Procedures and to publish the findings”. No specific report has been published as part of this Action 5.

In 2023 under Section 19 of the Act of 2019 the daa reported to ANCA that there is currently no known method to automatically track compliance with NADP.

#### **How do the Daa, IAA, Air Nav and Anca propose to remedy this situation?**

#### **5.3 NA – Noise Abatement Operational Procedures NA3 - Noise Abatement Departure Procedures (NADP) Climb Profile**

On departure there are two families of noise abatement procedures where a stepped departure climb is being used. They are called “NADP 1” and “NADP 2”. NADP are based on the guidance included in ICAO’s Procedures for Air Navigation Services Aircraft Operations Document 8168 Volume 1. NADPs describe how an aircraft is to perform a stepped departure climb depending on whether the objective is a reduce noise at noise-sensitive areas that are either in proximity or more distant from the airport. The NADP that is operated at Dublin Airport is mandated within the AIP. The daa engages with airport users on their implemented NADP. In 2023, daa reported to ANCA under Section 19 of the Act of 2019 that 13 airlines responded to a survey of NADP usage that NADP 2 procedures are used at Dublin Airport. For the 13 airlines that responded, the daa reports that these made up 75.3% of all departures at Dublin Airport in 2023 up to the publication of their report under Section 19.

Action 5 of the Noise Action Plan for Dublin Airport 2019 to 2023 required that FCC “Request daa to undertake a review of Departure Noise Abatement Procedures and to publish the findings”. No specific report has been published as part of this Action 5.

In 2023 under Section 19 of the Act of 2019 the daa reported to ANCA that there is currently no known method to automatically track compliance with NADP.

#### **WHY COULD THIS INFORMATION NOT BE GATHERED FROM THE WEBTRAK SYSTEM?**

Thank you for the opportunity to submit my review. I take no pleasure emailing the daa or submitting this observation. It is very stressful, and I would just prefer not to be in this situation at all. Due to an injury and numerous surgical procedures, I have been retired early on ill health medical grounds, my daily life is very constrained, with much of my time spent in my home. I must manage my physical and mental health very carefully; I am completely overwhelmed by this massive change in my living conditions.

Collating this report was a massive undertaking, that took a tremendous toll on both my physical and mental health, it should not be necessary for me to this. Can someone please take ownership and responsibility and acknowledge that this needs to be addressed.

You are all welcome to visit my home at anytime to experience the disruption in real time.

Kind regards

Shelly Barron,

18 Toberburr Avenue, Rivermeade, St. Margarets Co. Dublin, K67W211: Tel 0873451342

Teach Chlochráin,  
Bealach an Chorbhaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

1

Date: 18-Jun-2024

Ms Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

<b>Noise Complaint Reference:</b>	<b>187197</b>	<b>187117</b>	<b>187116</b>	<b>187114</b>
<b>187080</b>	<b>187076</b>	<b>187075</b>	<b>187071</b>	<b>186867</b>
<b>187052</b>	<b>186992</b>	<b>186886</b>	<b>186961</b>	<b>186865</b>
<b>187239</b>	<b>187227</b>	<b>187218</b>	<b>187217</b>	<b>188307</b>
<b>187130</b>	<b>187113</b>	<b>187079</b>	<b>187048</b>	<b>186996</b>
<b>186976</b>	<b>186975</b>	<b>186970</b>	<b>188805</b>	<b>188795</b>
<b>186733</b>	<b>186731</b>	<b>188441</b>	<b>188395</b>	<b>188351</b>
<b>188451</b>	<b>188305</b>	<b>188299</b>	<b>188273</b>	<b>188243</b>
<b>186237</b>	<b>186236</b>	<b>186229</b>	<b>188903</b>	<b>188080</b>
<b>187825</b>	<b>187600</b>	<b>187524</b>	<b>187523</b>	<b>187515</b>
<b>189173</b>	<b>189143</b>	<b>189137</b>	<b>189083</b>	<b>189081</b>
<b>188917</b>	<b>188897</b>	<b>188833</b>	<b>188829</b>	<b>188827</b>
<b>188791</b>	<b>188789</b>	<b>188787</b>	<b>188785</b>	<b>188463</b>
<b>188455</b>	<b>188437</b>	<b>188431</b>	<b>188429</b>	<b>188425</b>
<b>188279</b>	<b>188277</b>	<b>188215</b>	<b>188195</b>	<b>188189</b>
<b>188106</b>	<b>188085</b>	<b>188066</b>	<b>188065</b>	<b>188064</b>
<b>188048</b>	<b>188038</b>	<b>188032</b>	<b>187917</b>	<b>187613</b>
<b>187606</b>	<b>187603</b>	<b>187591</b>	<b>187532</b>	<b>187529</b>
<b>187501</b>	<b>187499</b>	<b>187495</b>		

Dear Ms. Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those **572 aircraft movements**, there were **109 track infringements**. The departure aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.

<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochraín,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

Date: 24-Jun-2024

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

<b>Noise Complaint Reference:</b>	<b>189901</b>	<b>189899</b>	<b>190269</b>	<b>190281</b>	
<b>190267</b>	<b>189945</b>	<b>189913</b>	<b>189919</b>	<b>190263</b>	<b>190521</b>
<b>189707</b>	<b>189705</b>	<b>190707</b>	<b>190697</b>	<b>189703</b>	<b>190475</b>
<b>190465</b>	<b>190463</b>	<b>190459</b>	<b>190455</b>	<b>190453</b>	<b>190327</b>
<b>190457</b>	<b>190111</b>	<b>189759</b>			

Dear Ms. Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those **397 aircraft movements**, there were **25 track deviations**. The departure aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings



with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.

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I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbhaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

3

Date: 01-Jul-2024

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

## Noise Complaint Response

Dear Ms. Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 907 aircraft movements you reported between 23.06.24 – 30.06.24, there were 55 track deviations. The departure aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

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Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

4

Date: 30-Jul-2024

Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

This report was emailed to me on the 28th of July 2024

**Noise Complaint Reference: 2456 Complaints received between 1<sup>st</sup> July - 30<sup>th</sup> July 2024**

Dear Ms Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area between 01/07/24 and 30/01/24. Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport.

I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 2456 movements, 2209 remained within the airspace or the Noise Preferential Route (NPR or environmental corridor) and therefore did not infringe any track procedure in force at Dublin Airport. There were, however, 247 aircraft which left the Noise Preferential Route (NPR or Environmental Corridor) below the releasing altitude of 3,000ft (or 4000ft for North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared with Air Nav, our air navigation service provider for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular

meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.

<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

Please note if you have raised more than 15 inquiries in a month we can only respond once unless we have any new information to provide you. After this, we will only provide additional detail in the event an inquiry relates to an aircraft not adhering to Dublin Airport's procedures.

For more information on aircraft noise at Dublin Airport and our noise complaints policy, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbhaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

5

Date: 01-Aug-2024

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference:** 238 complaints received between 29<sup>th</sup> July – 31<sup>st</sup> July 2024

Dear Ms. Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 238 aircraft movements, there were 16 track deviations. The departure aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.



<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

6

Date: 02-Aug-2024

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference:** 121540, 121552, 121478\*

Dear Ms. Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area and to acknowledge the 99 complaints you lodged with us on 01<sup>st</sup> August 2024.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 99 aircraft movements, there were 3\* track deviations. The departure aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.



<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

7

Date: 21-Aug-2024

Ms Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference: 128153**

Dear Ms Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area.

Your query specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there was aircraft in your vicinity. **The aircraft in question remained within the airspace or the Noise Preferential Route (NPR or environmental corridor) and therefore did not infringe any track procedure in force at Dublin Airport. Aircraft flying inside the NPR is deemed to be flying on-track. Once an aircraft reaches the end of the relevant NPR or is at an appropriate altitude for the relevant runway (3,000ft for the Southern and Crosswind Runway; and 4,000ft for the Northern Runway), it may be vectored by AirNav onto a more direct heading to its destination.**

All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your query has been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.



<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chiochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

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Date: 17-Oct-2024

Ms Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference:** Noise complaints received 17.10.24

Dear Ms Barron,

I am writing to you following your recent contact with us concerning aircraft noise disturbance in your area. Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport.

I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. The aircraft remained within the airspace or the Noise Preferential Route (NPR or environmental corridor) and therefore did not infringe any track procedure in force at Dublin Airport. Aircraft flying inside the NPR is deemed to be flying on-track. Once an aircraft reaches the end of the relevant NPR or is at an appropriate altitude for the relevant runway (3,000ft for the Southern and Crosswind Runway; and 4,000ft for the Northern Runway), it may be vectored by AirNav onto a more direct heading to its destination.

All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with the AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.



<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

Thank you for reporting the issue with our NMTs. I have escalated this to the team for investigation.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

9

Date: 24-Oct-2024

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference: 611 noise complaints received.**

Dear Ms. Barron,

I am writing to you following your recent contact with us between 18.10.24 – 22.10.24 concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 611 aircraft movements, there were 59 track deviations. The aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight event will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

There are several Noise Monitoring Terminals near your locality. The data from these NMTs are available on our website.



Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.

<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Teach Chlochráin,  
Bealach an Chorrbaile,  
Aerfort Bhaile Átha Cliath,  
Sord,  
Co. Bhaile Átha  
Cliath

Cloghran House,  
Corballis Way,  
Dublin Airport  
Swords,  
Co. Dublin

Date: 31-Oct-2024

10

Ms. Shelly Barron

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

**Noise Complaint Reference: 220 noise complaints received.**

Dear Ms. Barron,

I am writing to you following your recent contact with us between 27.10.24 – 28.10.24 concerning aircraft noise disturbance in your area.

Your queries specified that there was aircraft noise disturbance in your area from aircraft using Dublin Airport. I have now investigated your concerns on our noise and flight track monitoring system and have found that there were aircraft in your vicinity. Of those 220 aircraft movements, there were 15 track deviations. The aircraft in question left the Noise Preferential Route (NPR or environmental corridor) below the releasing altitude of 3,000ft (or 4,000ft when using the North Runway). All departure aircraft must follow the NPR until they reach the releasing altitude unless vectored by air traffic controller for safe separation of aircraft, weather avoidance or emergency.

These flight events will be shared to AirNav, our air navigation service provider, for further investigation. All aircraft arriving and departing Dublin Airport come under the direction of AirNav Ireland who provide air traffic control services in Ireland, and it is they who are responsible for the routing of aircraft. Nonetheless, we in Dublin Airport have regular meetings with AirNav Ireland and operators to continuously review the track keeping of aircraft in the vicinity of the airport.

Please note, there are several Noise Monitoring Terminals near your locality. The data from these NMTs are available on our website.



Your queries have been logged in our noise database. All queries are reported on a monthly basis and are published on our airport website.

<https://www.dublinairport.com/corporate/corporate-social-responsibility/noise/airport-noise-noise-reports>

I can assure you that we take concerns regarding aircraft noise very seriously and strive to do all we can to minimise any adverse impact from airport operations on both the community and the environment. In that regard we welcome all feedback concerning aircraft noise.

For more information on aircraft noise at Dublin Airport, please visit <https://www.dublinairport.com/corporate/corporate-social-responsibility/noise>.

Yours sincerely,

Noise and Flight Track Monitoring Team

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
April	08/04/2024	321				1 Day of Records, number of flights above the winter schedule
May	17/05/2024	341				This is only the number of days that I have a record of
	18/05/2024	315				
	26/05/2024	328				
	27/05/2024	331				
	30/05/2024	358				
	31/05/2024	343				
			22			
June						
Saturday	01/06/2024	326				Webtrak down
Sunday	02/06/2024	346				Webtrak down
Monday	03/06/2024	330				Webtrak down
Tuesday	04/06/2024	332				
Wednesday	05/06/2024	330				
Thursday	06/06/2024	348				
Friday	07/06/2024	342				
Saturday	08/06/2024	320				
Sunday	09/06/2024	339				
Monday	10/06/2024	332				
Tuesday	11/06/2024	325				
Wednesday	12/06/2024	343				
Thursday	13/06/2024	348				145 SRW
Friday	14/06/2024	347				
Saturday	15/06/2024	325				
Sunday	16/06/2024	330				
Monday	17/06/2024	335				
Tuesday	18/06/2024	331				
Wednesday	19/06/2024	342				
Thursday	20/06/2024	343				
Friday	21/06/2024	343				
Saturday	22/06/2024	325				
Sunday	23/06/2024	338				
Monday	24/06/2024	347				
Tuesday	25/06/2024	349				NRW 19 Night Flight maintenance
Wednesday	26/06/2024	336				
Thursday	27/06/2024	345				
Friday	28/06/2024	333				Aer Lingus Strike
Saturday	29/06/2024	291				Aer Lingus Strike
Sunday	30/06/2024	355				Aer Lingus Strike
Totals		10076	1845			This is the number of screen captures of flights, no concise record in excel

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
July						
Monday	01/07/2024	336	164	9		
Tuesday	02/07/2024	338	298	22		
Wednesday	03/07/2024	332	183	18		
Thursday	04/07/2024	351	271	25		
Friday	05/07/2024	330	150	12		
Saturday	06/07/2024	320	254	27		
Sunday	07/07/2024	335	200	16		
Monday	08/07/2024	327	59	5		
Tuesday	09/07/2024	339	0	0		Estimated on Previous Data, no record.
Wednesday	10/07/2024	350	285	33		
Thursday	11/07/2024	360	224	14		
Friday	12/07/2024	354	287	23		
Saturday	13/07/2024	355	154	9		
Sunday	14/07/2024	335	60	5	131 SRW	
Monday	15/07/2024	337	32	3	303 SRW	Start of 92 Day peak Summer 2024
Tuesday	16/07/2024	336	303	28		
Wednesday	17/07/2024	341	168	15		
Thursday	18/07/2024	366	245	23		
Friday	19/07/2024	332	179	16		
Saturday	20/07/2024	330	187	16		
Sunday	21/07/2024	345	272	22		
Monday	22/07/2024	335	185	12		
Tuesday	23/07/2024	341	104	4		
Wednesday	24/07/2024	332	67	3		
Thursday	25/07/2024	354	134	14		
Friday	26/07/2024	333	195	19		
Saturday	27/07/2024	317	163	13		
Sunday	28/07/2024	335	71	5	154 SRW	
Monday	29/07/2024	339	156	15		
Tuesday	30/07/2024	349	185	17		
Wednesday	31/07/2024	325	106	10		
Totals		10509	5341	453		

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
<b>August</b>						
Thursday	01/08/2024	359	317	28		
Friday	02/08/2024	333	274	29		
Saturday	03/08/2024	327	152	14		
Sunday	04/08/2024	336	237	22		
Monday	05/08/2024	335	246	28		
Tuesday	06/08/2024	339	215	23		
Wednesday	07/08/2024	341	266	26		
Thursday	08/08/2024	349	265	17		
Friday	09/08/2024	336	220	20		
Saturday	10/08/2024	330	313	25		
Sunday	11/08/2024	335	0	0	335 SRW	Estimated on Previous Data, no record.
Monday	12/08/2024	336	272	24		
Tuesday	13/08/2024	337	172	18		
Wednesday	14/08/2024	333	222	19		
Thursday	15/08/2024	362	259	25		
Friday	16/08/2024	340	236	20		
Saturday	17/08/2024	334	259	20		
Sunday	18/08/2024	342	301	23		
Monday	19/08/2024	336	231	15		
Tuesday	20/08/2024	338	281	29		
Wednesday	21/08/2024	327	241	21		
Thursday	22/08/2024	362	250	27		
Friday	23/08/2024	349	320	29		
Saturday	24/08/2024	332	303	30		
Sunday	25/08/2024	348	341	28		
Monday	26/08/2024	342	280	17		
Tuesday	27/08/2024	353	318	29		
Wednesday	28/08/2024	352	272	31		
Thursday	29/08/2024	379	308	32		Use Late night on SRW
Friday	30/08/2024	355	142	9		
Saturday	31/08/2024	332	0	0	SRW	
<b>Totals</b>		<b>10609</b>	<b>7513</b>	<b>678</b>		

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
September						
Sunday	01/09/2024	348	0	0	SRW	
Monday	02/09/2024	343	326	30		
Tuesday	03/09/2024	341	313	25		
Wednesday	04/09/2024	337	337	34	24 Off	
Thursday	05/09/2024	362	0	0	SRW	
Friday	06/09/2024	349	0	0	SRW	
Saturday	07/09/2024	332	65	5	267 SRW	
Sunday	08/09/2024	352	344	27		
Monday	09/09/2024	338	288	29		
Tuesday	10/09/2024	339	297	33		
Wednesday	11/09/2024	334	268	25	4 Off Track	
Thursday	12/09/2024	351	308	27	7 Off Track	
Friday	13/09/2024	344	280	26		
Saturday	14/09/2024	321	289	23		
Sunday	15/09/2024	343	328	20		End of 92 Day peak Summer 2024
Monday	16/09/2024	340	97	4	244 SRW	
Tuesday	17/09/2024	345	119	6	221 SRW	
Wednesday	18/09/2024	331	65	2	265 SRW	
Thursday	19/09/2024	358	56	2	297 SRW	
Friday	20/09/2024	346	67	1	279 SRW	
Saturday	21/09/2024	325	0	0	325 SRW	
Sunday	22/09/2024	336	0	0	336 SRW	
Monday	23/09/2024	345	280	26		
Tuesday	24/09/2024	343	271	29		
Wednesday	25/09/2024	336	78	4	257 SRW	
Thursday	26/09/2024	347	79	5	268 SRW	
Friday	27/09/2024	343	193	18		
Saturday	28/09/2024	311	256	23		
Sunday	29/09/2024	345	0	0	All SRW	
Monday	30/09/2024	335	232	22		
Totals		10220	5236	446		

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
October						
Tuesday	01/10/2024	336	177	16		
Wednesday	02/10/2024	317	0	0	All SRW	
Thursday	03/10/2024	342	0	0		No Complaints Lodged
Friday	04/10/2024	328	0	0	All SRW	
Saturday	05/10/2024	302	0	0	All SRW	
Sunday	06/10/2024	331	175	15		
Monday	07/10/2024	333	171	9	159 SRW	
Tuesday	08/10/2024	326	17	1	309 SRW	
Wednesday	09/10/2024	317	223	24		
Thursday	10/10/2024	333	219	25		
Friday	11/10/2024	333	144	16		
Saturday	12/10/2024	303	53	4		
Sunday	13/10/2024	345	0	0	248 SRW	No Complaints Lodged
Monday	14/10/2024	328	0	0	328 SRW	
Tuesday	15/10/2024	336	0	0	336 SRW	No Complaints Lodged
Wednesday	16/10/2024	325	250	20		
Thursday	17/10/2024	329	245	28		
Friday	18/10/2024	331	285	28		
Saturday	19/10/2024	305	0			
Sunday	20/10/2024	221	164	16		Storm Ashley Cancelled flights
Monday	21/10/2024	329	0	0		No Complaints Lodged
Tuesday	22/10/2024	320	0	0	320 SRW	
Wednesday	23/10/2024	317	0	0	317 SRW	
Thursday	24/10/2024	346	0	0	346 SRW	
Friday	25/10/2024	335	0	0	335 SRW	
Saturday	26/10/2024	312	220	19		
Sunday	27/10/2024	272	272			No Complaints Lodged, Flight Still breaking NPR
Monday	28/10/2024	285	0			Flights start to drop
Tuesday	29/10/2024	208	0			No Complaints Lodged
Wednesday	30/10/2024	214	0			No Complaints Lodged
Thursday	31/10/2024	245	0			No Complaints Lodged
Totals		9604	2615	221		

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
November						
Friday	01/11/2024	296	0			No Complaints Lodged, Flight Still breaking NPR
Saturday	02/11/2024	246	0			No Complaints Lodged, Flight Still breaking NPR
Sunday	03/11/2024	278	0			No Complaints Lodged, Flight Still breaking NPR
Monday	04/11/2024	285	0			No Complaints Lodged, Flight Still breaking NPR
Tuesday	05/11/2024	204	0			No Complaints Lodged, Flight Still breaking NPR
Wednesday	06/11/2024	210	0			No Complaints Lodged, Flight Still breaking NPR
Thursday	07/11/2024	240	0			240 SRW
Friday	08/11/2024	250	0			No Complaints Lodged, Flight Still breaking NPR
Saturday	09/11/2024	253	0			No Complaints Lodged, Flight Still breaking NPR
Sunday	10/11/2024	275	0			No Complaints Lodged, Flight Still breaking NPR
Monday	11/11/2024	287	0			No Complaints Lodged, Flight Still breaking NPR
Tuesday	12/11/2024	280	0			No Complaints Lodged, Flight Still breaking NPR
Wednesday	13/11/2024	210	0			Estimated on Previous Data, no record.
Thursday	14/11/2024	240	0			Estimated on Previous Data, no record.
Friday	15/11/2024	250	0			Estimated on Previous Data, no record.
Saturday	16/11/2024	253	0			Estimated on Previous Data, no record.
Sunday	17/11/2024	274	0			
Monday	18/11/2024	287	0			Estimated on Previous Data, no record.
Tuesday	19/11/2024	280	0			Estimated on Previous Data, no record.
Wednesday	20/11/2024	243	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Thursday	21/11/2024	272	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Friday	22/11/2024	344	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Saturday	23/11/2024	282	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Sunday	24/11/2024	318	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Monday	25/11/2024	316	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Tuesday	26/11/2024	228	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Wednesday	27/11/2024	249	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Thursday	28/11/2024	268	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Friday	29/11/2024	333	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Saturday	30/11/2024	282	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Totals		8033				

Day	Date	Number of Flights	Number of complaints	Flights Broke NPR *	Runway	Notes
December			0			
Friday	01/12/2024	325	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Saturday	02/12/2024	320	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Sunday	03/12/2024	236	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Monday	04/12/2024	246	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Tuesday	05/12/2024	271	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Wednesday	06/12/2024	356	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Thursday	07/12/2024	297	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Friday	08/12/2024	316	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Saturday	09/12/2024	323	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Sunday	10/12/2024	234	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Monday	11/12/2024	254	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Tuesday	12/12/2024	273	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Wednesday	13/12/2024	350	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Thursday	14/12/2024	297	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Friday	15/12/2024	322	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Saturday	16/12/2024	327	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Sunday	17/12/2024	239	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Monday	18/12/2024	247	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Tuesday	19/12/2024	283	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Wednesday	20/12/2024	345	0			Flight Radar 24: Monthly Chart, Still breaking NPR
Thursday	21/12/2024	313	0			Flight Radar 24: Monthly Chart, Still breaking NPR

\* Flights Outside Environmental Corridor NPR This is only the number of Flights I reported on webtrak system. Many more break the NPR, that were not reported.

Period of Complaints	Number of Complaints	Flights Reported that Broke the NPR *	Within 1.4km from my home, but did not break NPR	My number the Daa Report Doc	Period of Time Report Covers	Daa Report Date	Daa Record of my Complaints	Daa recorded number that broke the NPR	Notes
01/06/24 -18/06/24	1876			1	Not Referenced in Report	18 June 2024	572	109	This Report references the complaints by way of a number that does not correlate with either the Webtrak Complaints number or the automatic email reply .
				2	Not Referenced in Report	24 June 2024	397	25	AS Above
				3	23/06/24- 30/06/24	01 July 2024	907	55	No Reference numbers, dates or flight numbers referenced
1st - 28th July 2024	4893	411	75	4	01/07/24-28/07/24	30 July 2024	2456	247	Typo in the date of period of time it covered. No Reference numbers, dates or flight numbers referenced : states 2209 stayed in NPR: This Report was emailed to me on the 28th July 2024, not the 30th as stated in the letter.
29th-31st July 2024	447	42	12	5	29/07/24-31/31/7/24	01 August 2024	238	16	Cross over in Dates again no reference number dates, times , Airline, flight number
1st August 2024	317	28	10	6	01/08/2024	02 August 2024	99	3	3 Random reference numbers
2nd -20th August 2024	4455	397	77	7	Not Referenced in Report	21 August 2024	Not recorded in report	0	No Reference numbers, dates or flight numbers Report states No AIRCRAFT LEFT THE NPR, ALL FLIGHT FLEW ON TRACK
21st - 31 August	3063	282	84		No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa
1st - 30th September 2024	5234	446	99		No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa
1st - 16th October 2024	1440	130	17		No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa	No Reports from Daa
17th October 2024	245	28	21	8	17/10/2024	17 October 2024	Not recorded in report	0	No Flights infringe on any track procedure
18th - 22th October 2024	456	44	10	9	18/10/24-22/10/24	24 October 2024	611	59	Random number, no referenced etc
23rd & 24th October 2024	0	0	0	0	0		0	0	I made not reports to Daa
23rd-26th October 2024	220	19	5	10	27/10/24-28/10/24	31 October 2024	220	15	Report for date of complaints incorrect. should be the 26th October 2024

\* Flight that Broke the NPR Environmental Corridor, this does not include unreported flights .  
I received no reports for my complaints from 22/08/24-16/10/24

daa cpl  
Tri, An Fhaiche  
Lárcheantar Aerfort Bhaile Átha Cliath  
Aerfort Bhaile Átha Cliath  
Sord, Contae Bhaile Átha Cliath  
K67 X4X5

T. 353-1-944 1111  
www.daa.ie

daa plc  
Three, The Green  
Dublin Airport Central  
Dublin Airport  
Swords, Co Dublin  
K67 X4X5



Our Ref: 37169866

11th September 2024

Property Owner  
18 TOBERBURR AVENUE,  
ST MARGARET'S, SWORDS  
CO DUBLIN  
K67 W211

Dear Property Owner

**Re: Proposed Residential Sound Insulation Grant Scheme**

We recently contacted you about an opportunity to undertake scoping works for Dublin Airport's proposed Residential Sound Insulation Grant Scheme (RSIGS). As we have not yet heard from you, we wanted to remind you of your eligibility for this initial scoping exercise.

As you may be aware, daa lodged a "Relevant Action" planning application in 2020 seeking to amend and replace two planning conditions associated with North Runway. As part of this application an insulation grant scheme has been proposed. If approved, the Scheme will provide financial assistance to eligible property owners in the form of a €20,000 grant which can be put towards the cost of noise insulation measures in the bedrooms of eligible properties. Your property has been potentially identified as an eligible property under this proposed Scheme. This will be confirmed once An Bord Pleanála (ABP) decision is received.

Whilst Fingal County Council has issued a notification to grant planning permission for daa's application, it is still considered to be a live application and is currently under appeal with An Bord Pleanála. Whilst we have no indication of what the outcome will be from this appeals process, we do have to carefully consider how we would deliver the Residential Sound Insulation Grant Scheme (RSIGS) as efficiently and effectively for all eligible homeowners if it is approved in its current format.

We are therefore seeking to undertake scoping works over the coming months, to assess the potential uptake of the Scheme and the magnitude of works that would have to be carried out. In order to do this, we are inviting the first 200 eligible homeowners to participate in this initial scoping exercise. This would consist of a non-invasive survey being conducted and a bespoke Statement of Need being issued, which will outline the measures required to improve the sound performance of your home. The survey work will be undertaken free of charge by daa appointed acousticians and contractors and would take approximately two hours to complete.

This invitation to participate in this initial scoping exercise is being extended to the first 200 properties and is completely voluntary. If you are outside this initial scoping exercise, then you may not be contacted. If you choose not to participate in this exercise or are not contacted, it will not preclude you from involvement in the Scheme in the future if approved.

To re-iterate, the decision from An Bord Pleanála relating to the Relevant Action application, of which the RSIGS is a part of, has not been approved at the time of writing. If the application is refused in the future, then daa will need to consider the impact of same on the proposed RSIGS.

If you do wish to participate, please complete the form overleaf and return it to our office, by post or e-mail. Engagement would be appreciated and would result in accelerating the delivery of your property if the scheme is to be approved.

Following receipt of the completed form, our appointed specialist consultants, will make direct contact with you to organise a convenient date on which to undertake the survey.

In the interim, please feel free to contact me, via email, if you have any questions on the above.

Yours sincerely

The Noise Insulation Team  
Level 1 Cloghran House  
Corballis Way  
Dublin Airport  
Co. Dublin  
K67 F3X2

Email: [insulation@dublinairport.com](mailto:insulation@dublinairport.com)



### Dublin Airport

Start Here, Investigate, Legend, Help

About Where When What How

To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights** **Remove Highlighting**

*7 nearby flights were found.*

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is **481d9f3a689d89bd34cc3307d452ae91c49b6fcz**

You will be able to use this key to follow up on this complaint later, if you wish, if you would like to do this, copy the key to your clipboard and save it somewhere

### Submit another complaint

Complaint submitted at

31 May 2024 16:39

First name

Shelly

Last name

Barron

E-mail

barron.shelly@gmail.com

Address

18 Toberburr Avenue

Suburb/Area

St Margaret's

County

Co Dublin

Postcode / Eircode

K57W211

Would you like us to contact you?

31 May 2024

Disturbance date

08:46

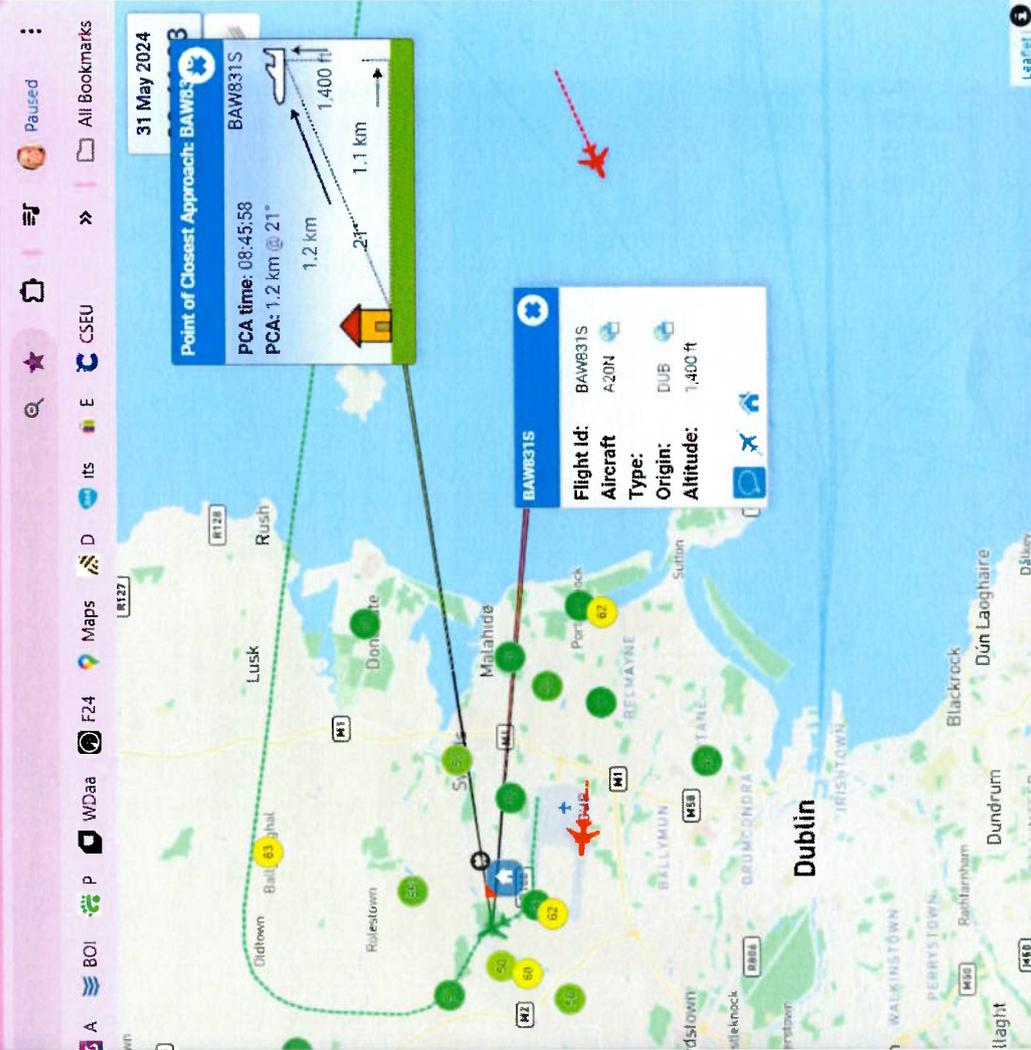
Disturbance time

Flight Number: BAW831S; Aircraft type: A20N

1.2 KM FROM MY HOME. This flight is NOT tagged on your system, but there is no difference in distance or altitude for this flight. Flights vary from 1-1.8km from my home. I cannot be outside without ear protection; the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. It has made my home uninhabitable.

Information from WebTrak

Description of Complaint



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [adbd3a3ebb5c9e4043269e4e6d4bb15ef03568e7](#).

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at

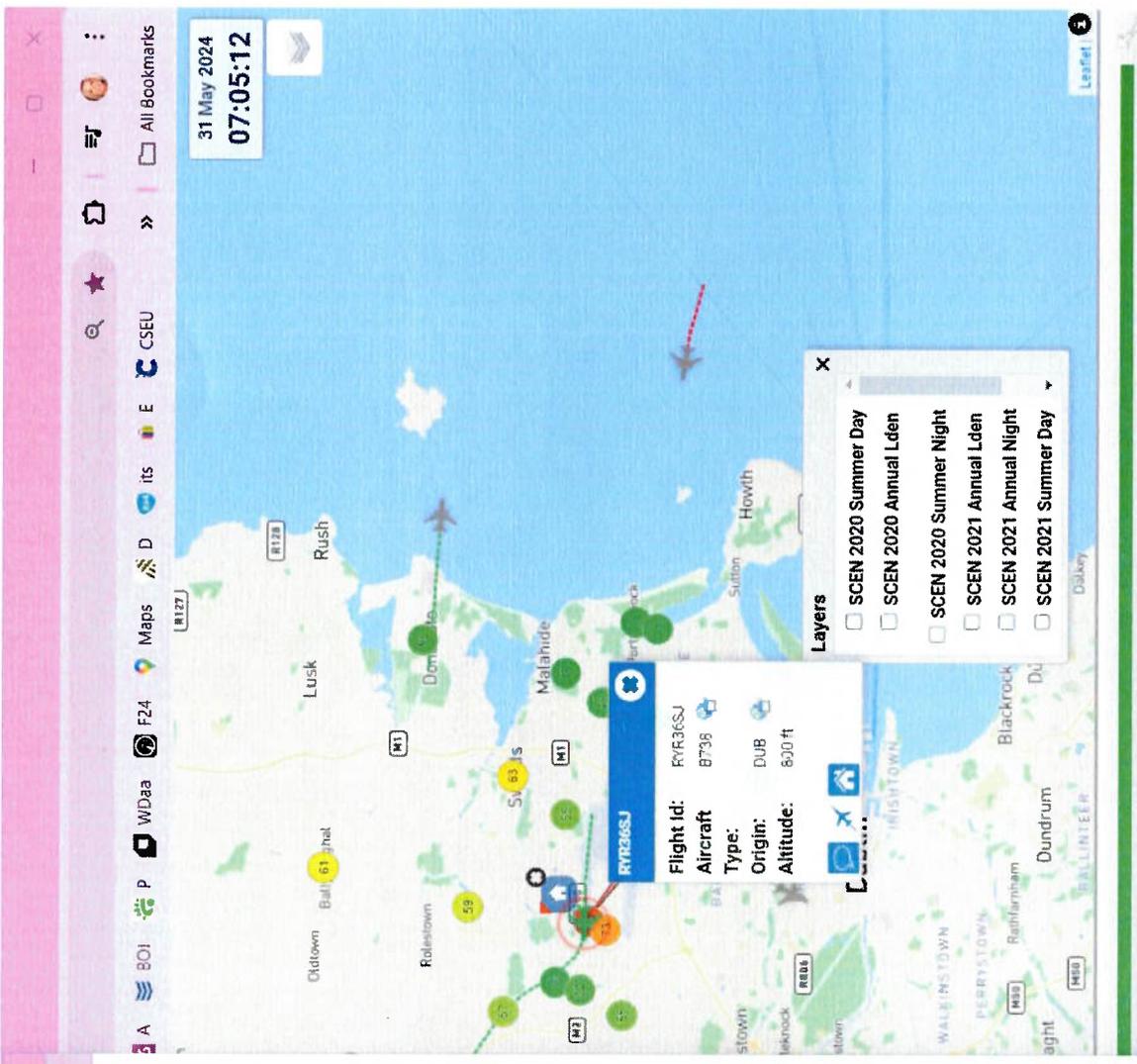
31 May 2024 08:09  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberburr Avenue  
St Margarets  
Co Dublin  
K67W211

Would you like us to contact you?

31 May 2024 07:05

Information from: WebTrak  
Description of Complaint

Flight Number: RYR36SJ; Aircraft type: B738  
This flight IS TAGGED on your system as low and noisy. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection: the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you We have received your complaint

Your receipt key is [187e1ba8d54e044dec7c3fb3d71769acbb5b5661](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere

## Submit another complaint

### Complaint submitted at

First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberbur Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67WZ11

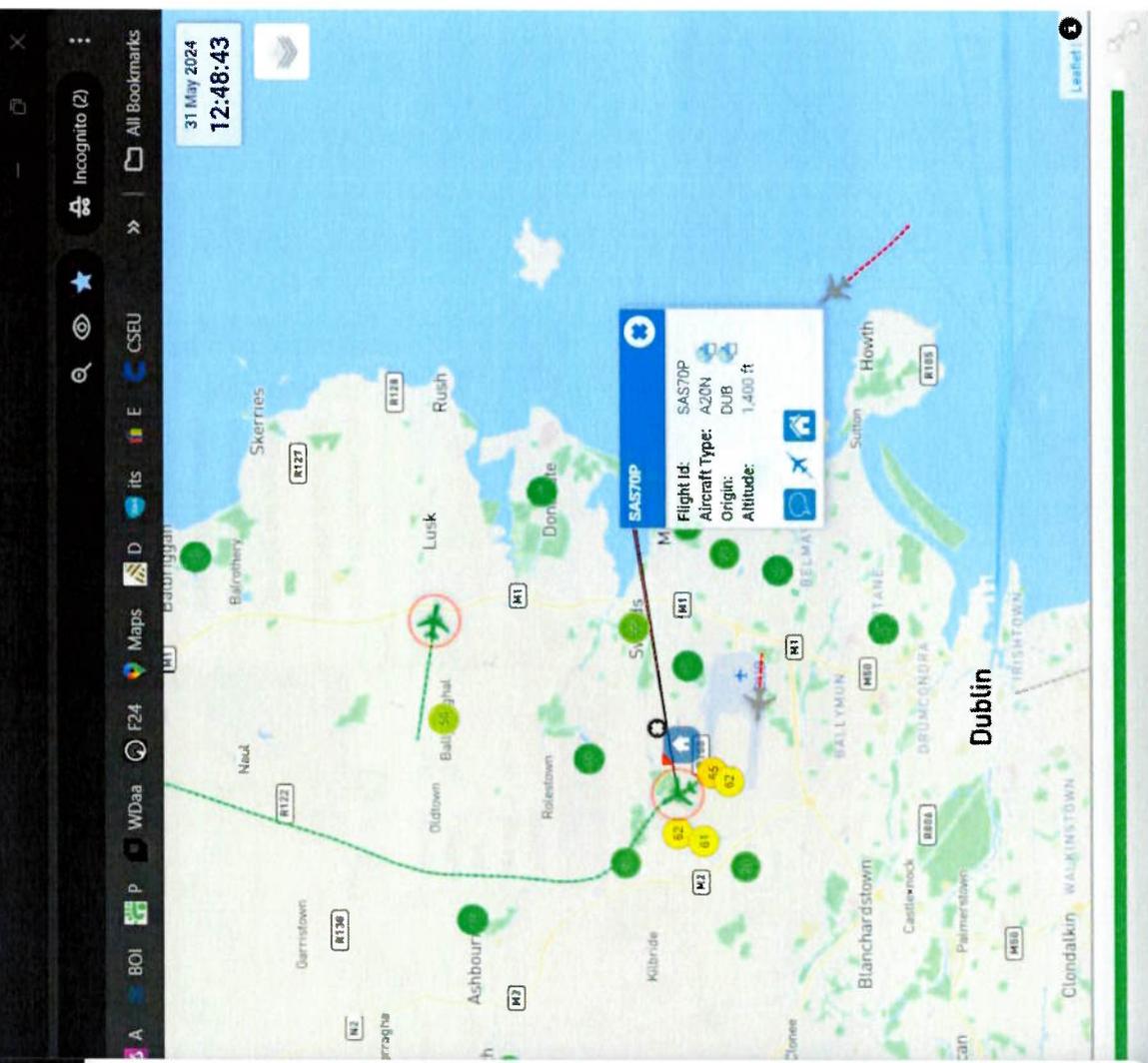
### Would you like us to contact you?

Disturbance date: 31 May 2024

Disturbance time: 12.49

### Information from WebTrak

Description of Complaint: Flight Number: SAS70P Aircraft type: A20N  
1.3km from my home. This flight IS TAGGED on your system as low and noisy. Flights vary from 1.1-1.8km from my home. I cannot be outside without ear protection. The noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [49716e5f4f9af4cf21d27612a58b03c352f2ad0](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at

01 Jun 2024 11:43

First name

Shelly

Last name

Barron

E-mail

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

Address

18 Toberburr Avenue

Suburb/Area

St Margaret's

County

Co Dublin

Postcode / Eircode

K67W211

Would you like us to contact you?

Yes

Disturbance time

01 Jun 2024

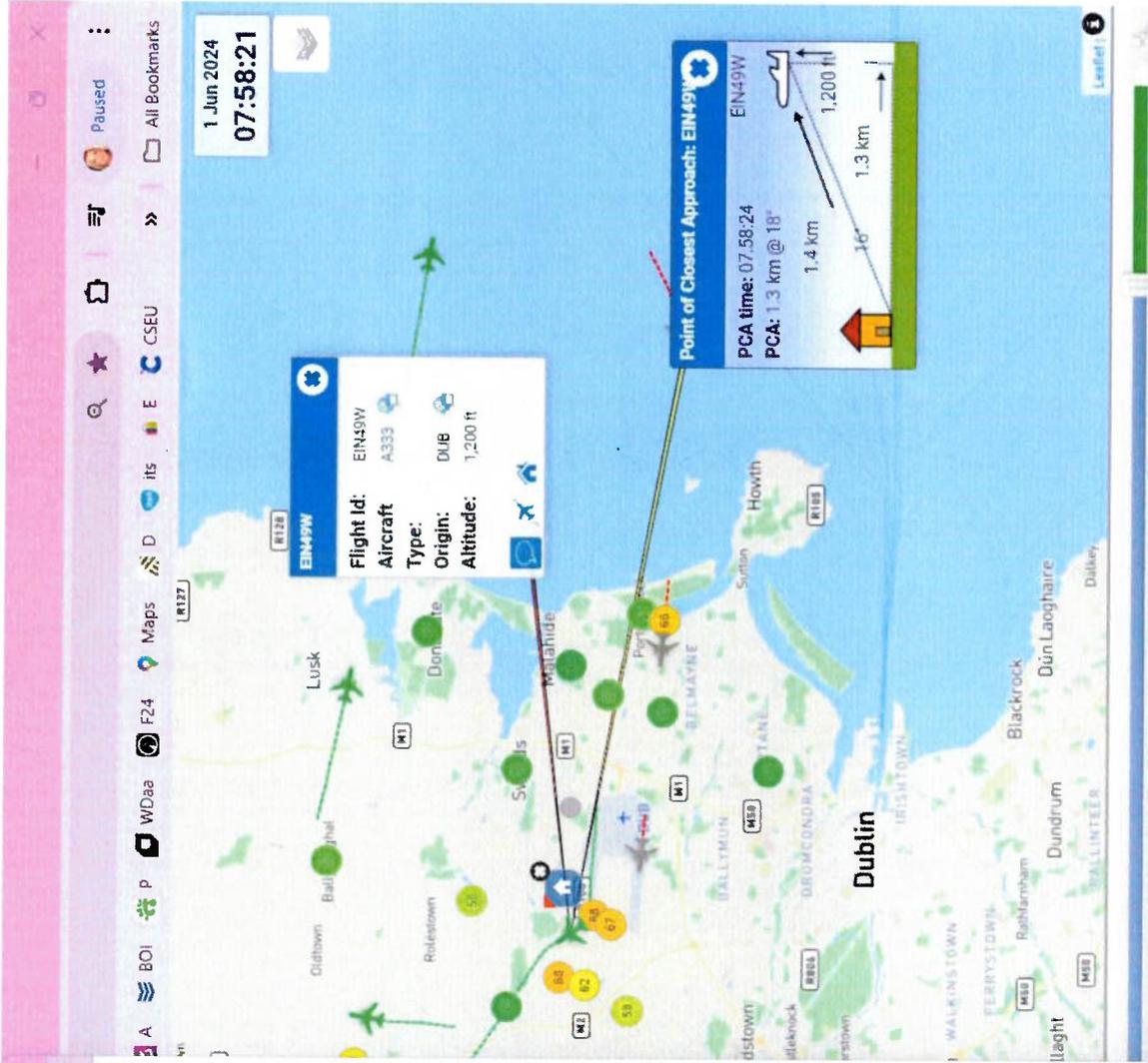
Disturbance date

07:58

Information from WebTrak

Description of Complaint

Flight Number: EIN49W, Aircraft type: A333  
1.3km from my home. This flight is NOT tagged on your system, but there is no difference in distance or altitude for this flight. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. It has made my home uninhabitable.



Windows taskbar showing system tray icons: volume, network, battery, and system clock (11:43, 01/06/2024). The taskbar also displays several application icons including Microsoft Word, Chrome, and File Explorer.

# We Have Received Your Complaint



Thank you. We have received your complaint!

Your receipt key is [086f15617e3c44c959b9e14e3704242835c6fb7](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

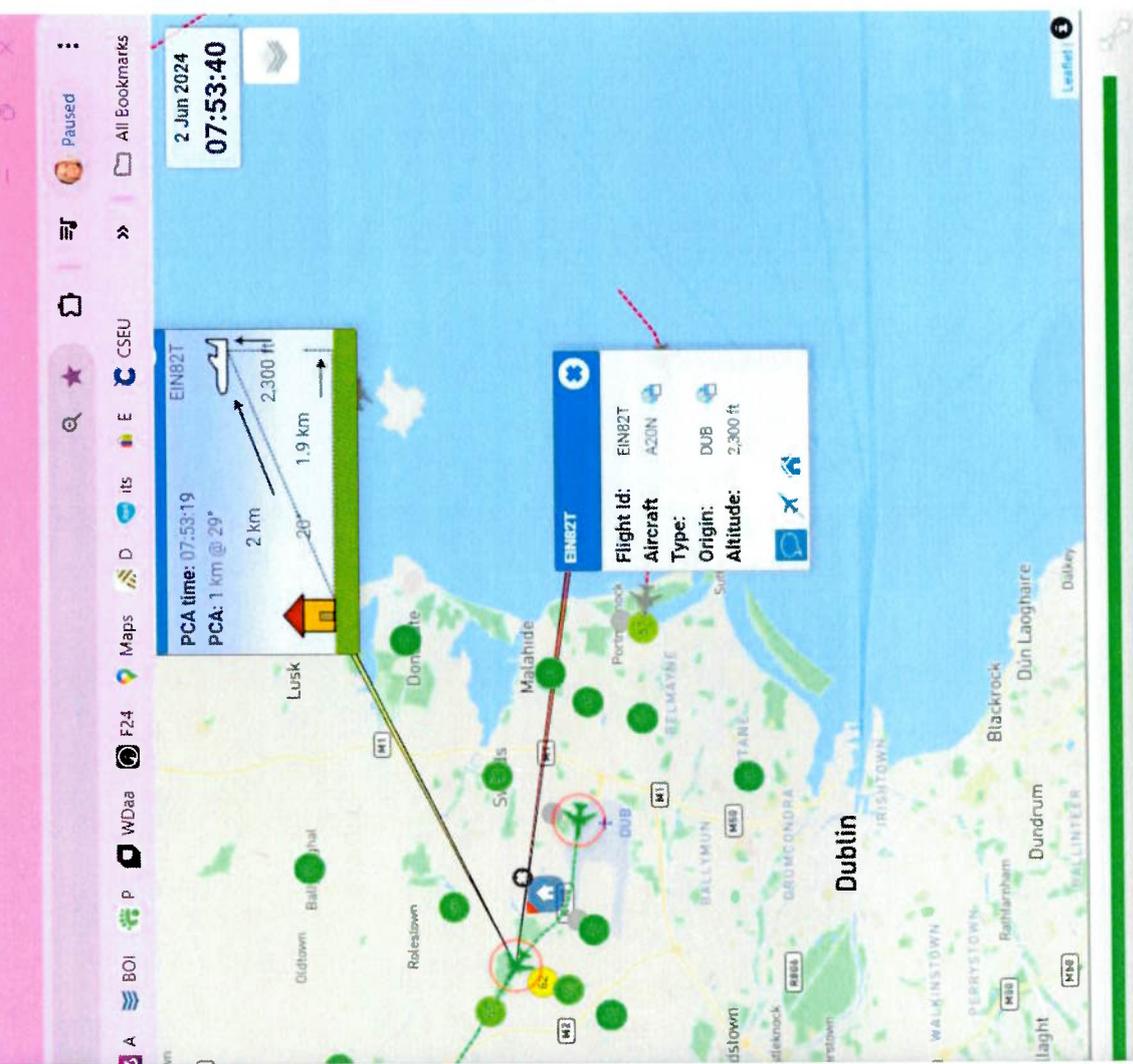
### Submit another complaint

Complaint submitted at: 02 Jun 2024 19:44  
First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberburr Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67 W211  
Would you like us to contact you? Yes  
Disturbance date: 02 Jun 2024  
Disturbance time: 07:53

Information from WebTrak  
Description of Complaint

Flight Number: EIN82T, Aircraft type: A20N

This flight is 1km from my home, the next 7 flights are tagged but too close to report. This flight IS TAGGED on your system as low and noisy. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint

Your receipt key is [3dc3439e2784b6fed5202c1ee7390eca0356c08](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at  
 02-Jun-2024 20:07

First name  
Shelly

Last name  
Barron

E-mail  
barron.shelly@gmail.com

Address  
18 Toberburr Avenue

Suburb/Area  
St Margaret's

County  
Co Dublin

Postcode / Eircode  
K67W211

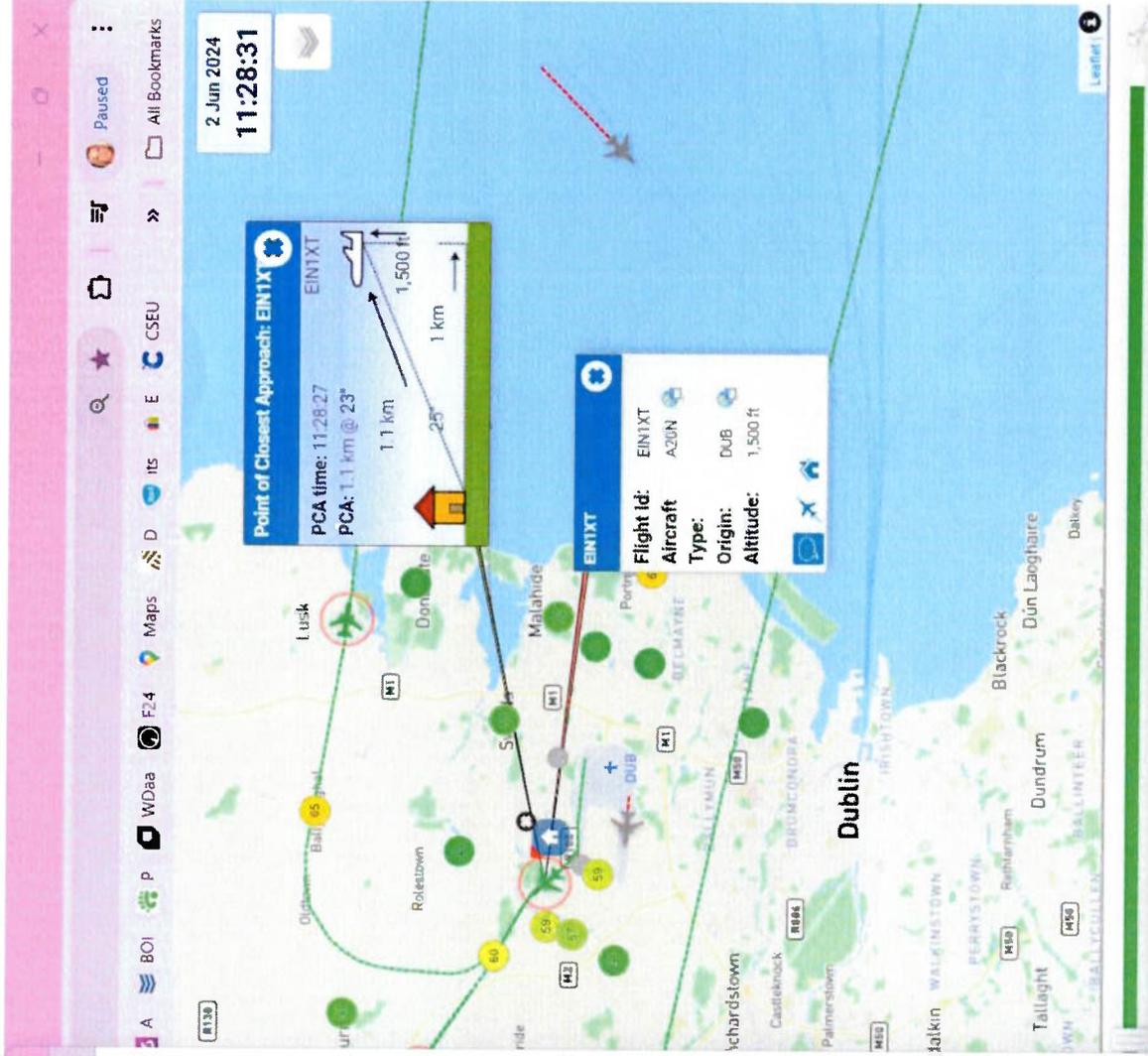
Would you like us to contact you?  
Yes

Disturbance date  
02 Jun 2024

Disturbance time  
11:28

Information from WebTrak

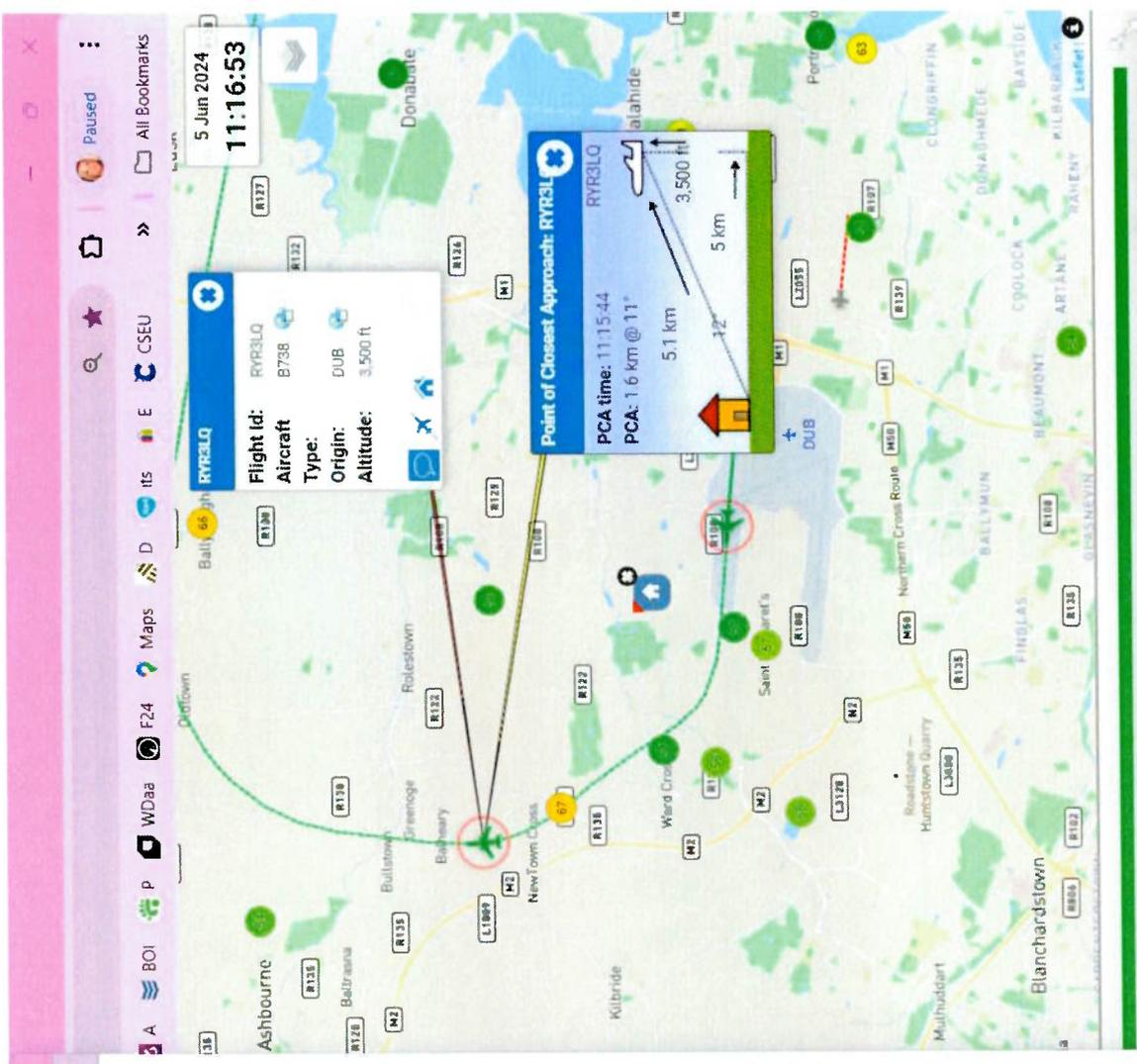
Description of Complaint  
 Flight Number: EIN1XT. Aircraft type: A20N  
 1.1km from my home. This flight IS TAGGED on your system as low and noisy. Flights vary from 1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# Error



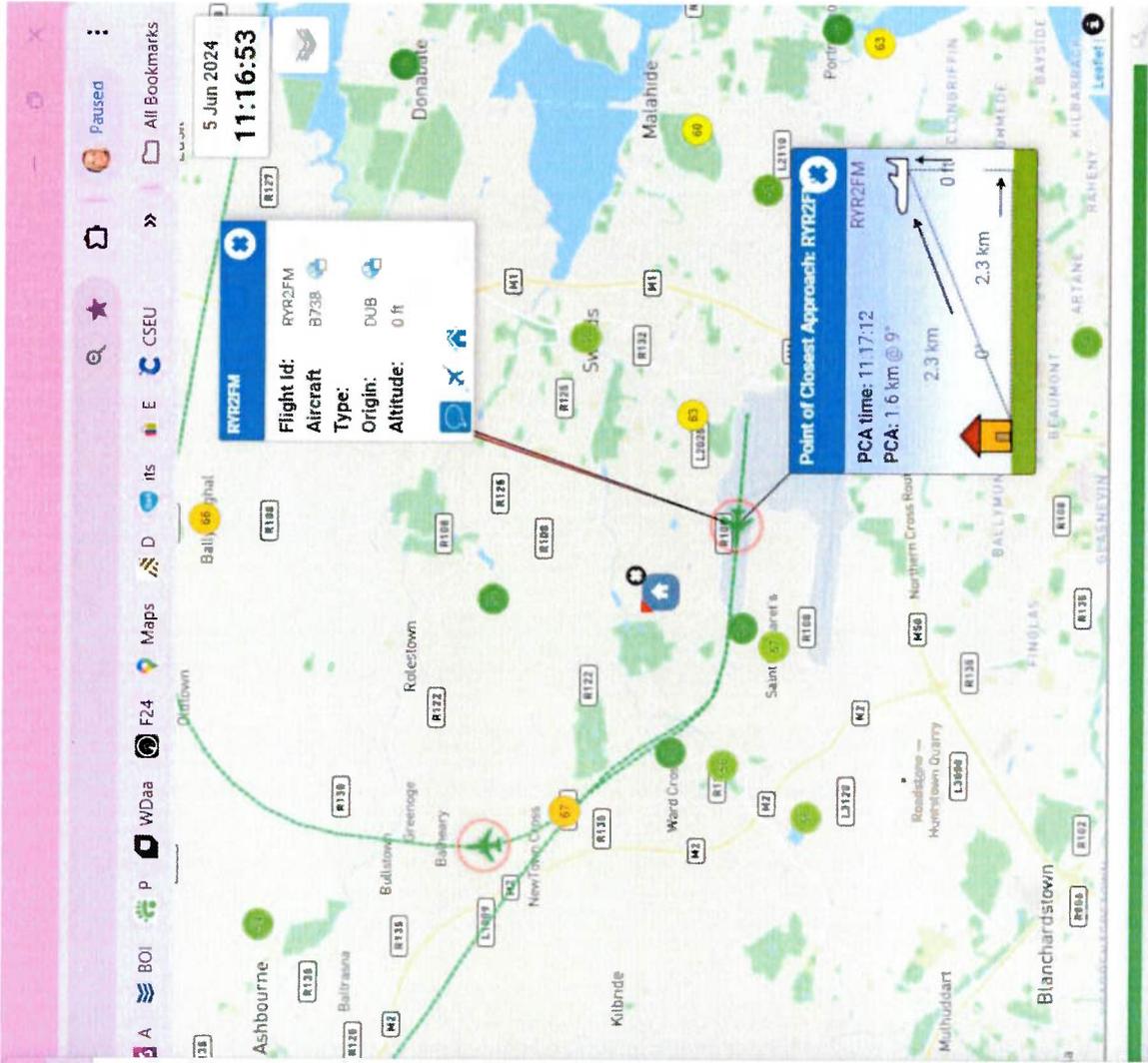
You are attempting to send another disturbance within 42s and it is shorter than the time limit 60s. Please try again.



# Error



You are attempting to send another disturbance within 42s and it is shorter than the time limit 60s. Please try again.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [4a03895c33e61f40960a8aae88a16fb7d76ae9a](#)

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere

### Submit another complaint

Complaint submitted at 06 Jun 2024 17:48

First name Shelly

Last name Barron

E-mail [barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

Address 18 Toberbur Avenue

Suburb/Area St Margaret's

County Co Dublin

Postcode / Eircode K67W211

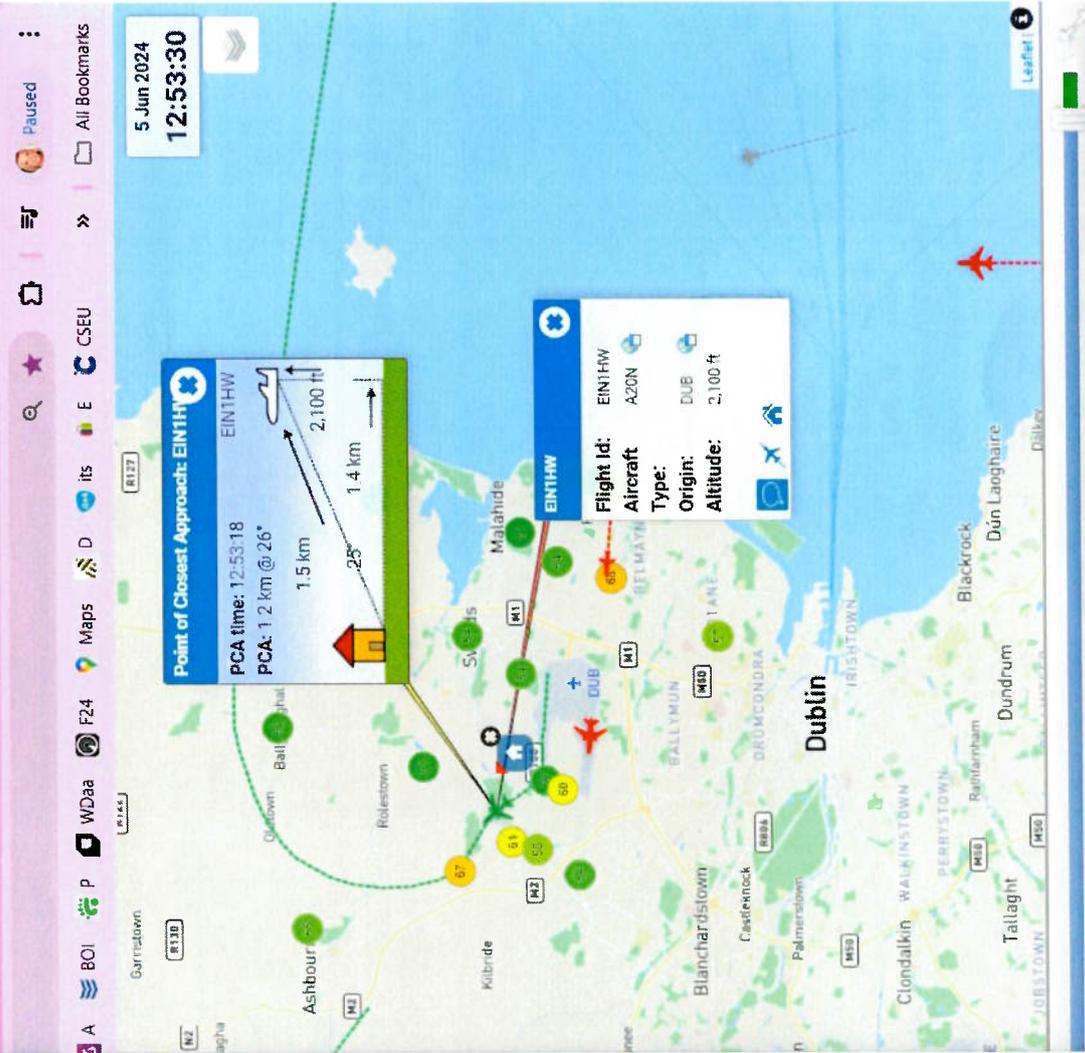
Would you like us to contact you? Yes

Disturbance date 05 Jun 2024

Disturbance time 12:53

Information from WebTrak

Description of Complaint Flight Number EIN1HW Aircraft type A20N 1.2km from my home. This flight is NOT tagged on your system, but there is no difference in distance or altitude for this flight. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection; the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. It has made my home uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint

Your receipt key is [99488542f8485e8164c18623a1c153e15a4119d8](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

### Complaint submitted at

06 Jun 2024 11:55  
 Shelly Barron  
 barron.shelly@gmail.com  
 18 Toberburr Avenue  
 St Margaret's  
 Co Dublin  
 K67WZ11  
 Yes  
 05 Jun 2024  
 07:31

### Postcode / Eircode

Would you like us to contact you?

Disturbance date

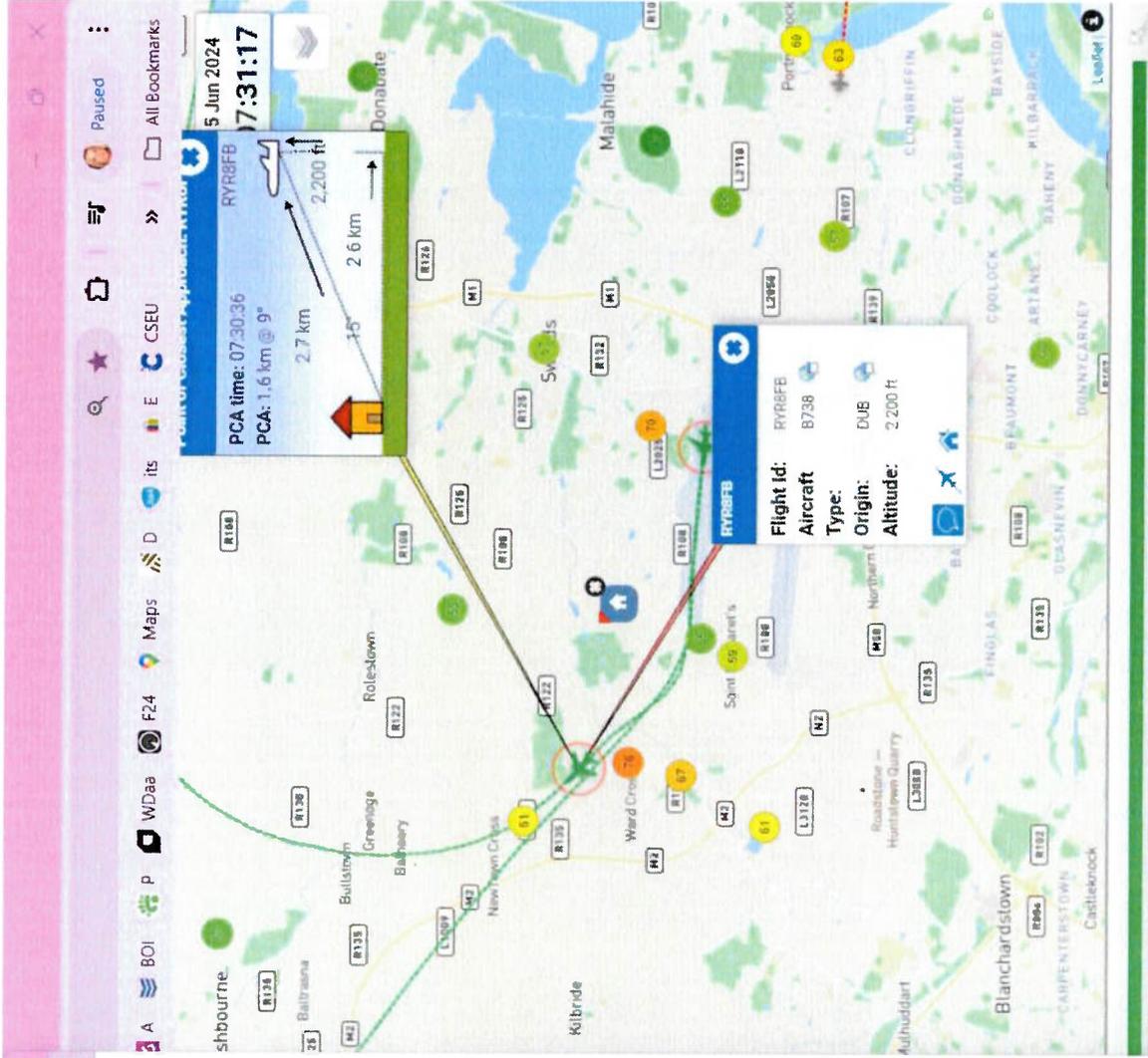
Disturbance time

Information from WebTrak

Description of Complaint

Flight Number: RYR8FB Aircraft type: B738

This flight IS TAGGED on your system as low and noisy. Flights vary from 1.4-1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daia. I have been making formal complaints to the Daia since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.  
Your receipt key is **008b45bd3644e94733d13c94e3b3eefb791ba020**

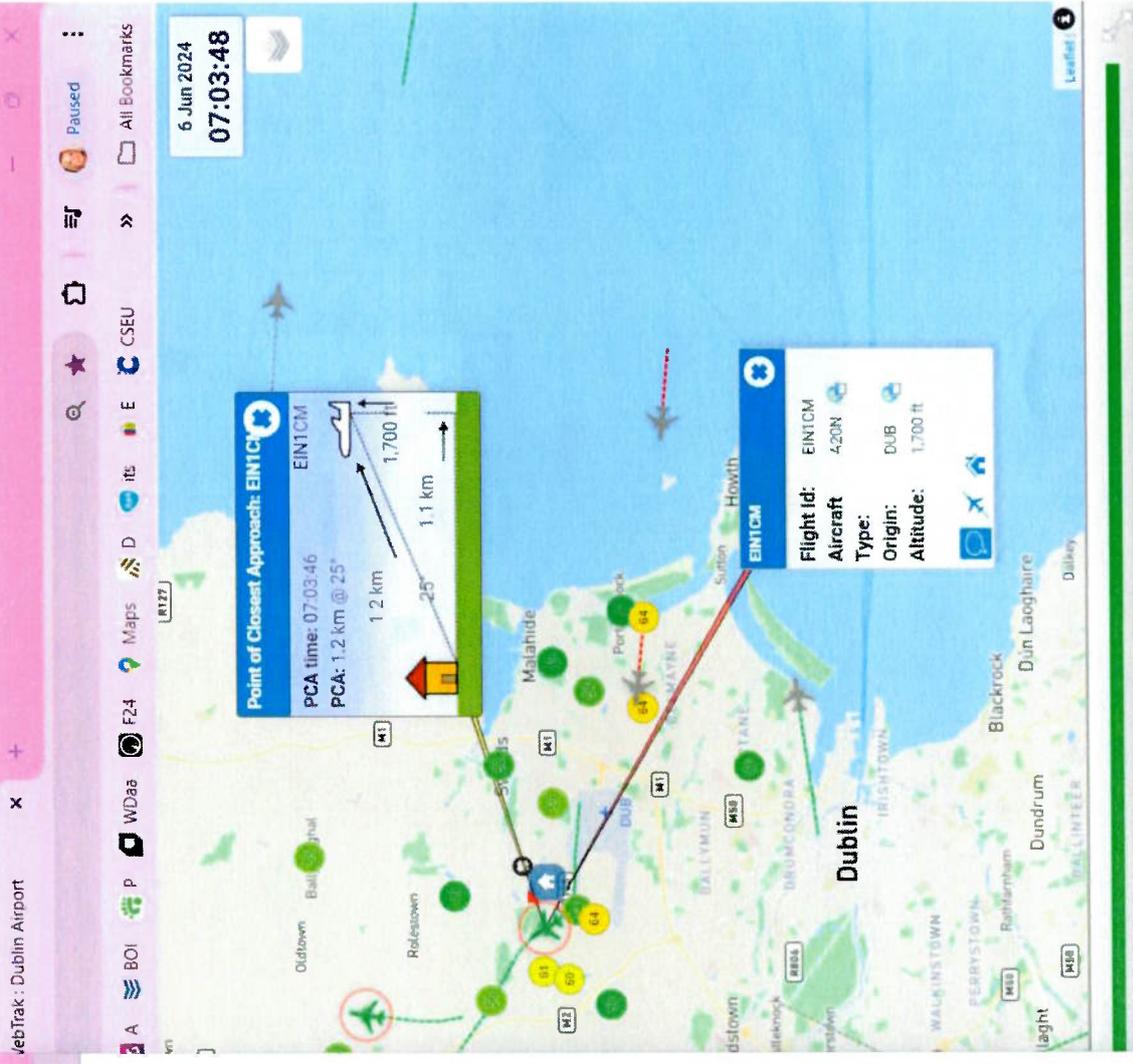
You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at 07 Jun 2024 18:17  
First name Shelly  
Last name Barron  
E-mail barron.shelly@gmail.com  
Address 18 Toberburr Avenue  
Suburb/Area St Margaret's  
County Co. Dublin  
Postcode / Eircode K67 W211  
Would you like us to contact you? Yes  
Disturbance date 06 Jun 2024  
Disturbance time 07:03

## Information from WebTrak

Description of Complaint  
Flight Number: EIN1CM. Aircraft type: A20N  
1.2 km from my home. This flight is TAGGED on your system as low and noisy. Flights vary from 1.1-1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [9559d853878c686fe43fe251805cecc1f5c6ff64b4](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

### Complaint submitted at

07 Jun 2024 18:37  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberburr Avenue  
St Margaret's  
Co Dublin

### Postcode / Eircode

K67W211

### Would you like us to contact you?

Yes

06 Jun 2024

07:33

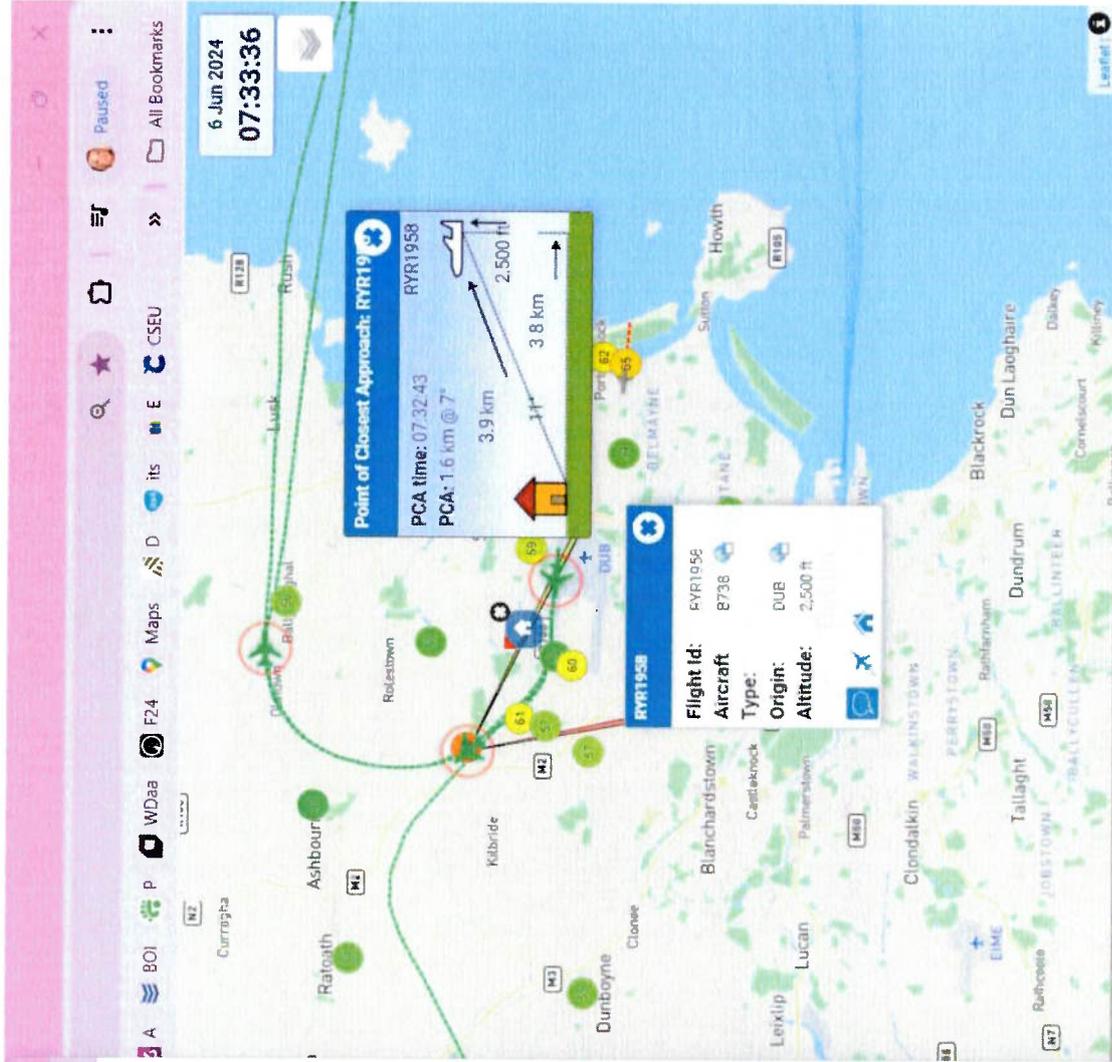
Flight Number: RYR1958, Aircraft type: B738

This flight is TAGGED on your system as low and noisy. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.

### Disturbance time

Information from WebTrak

### Description of Complaint



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [200310354114c4e809a50c2e01d8e0156a9721a](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at

07 Jun 2024 19:27

First name

Shelly

Last name

Barron

E-mail

[barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

Address

18 Toberbur Avenue

Suburb/Area

St Margarets

County

Co Dublin

Postcode / Eircode

K67W211

Would you like us to contact you?

Yes

Disturbance date

06 Jun 2024

Disturbance time

09:15

Information from WebTrak

Description of Complaint

Flight Number: RYR75YF Aircraft type: B738

B738 (EI-EFE)

B738 (EI-DWF)

A20N (EI-NSB)

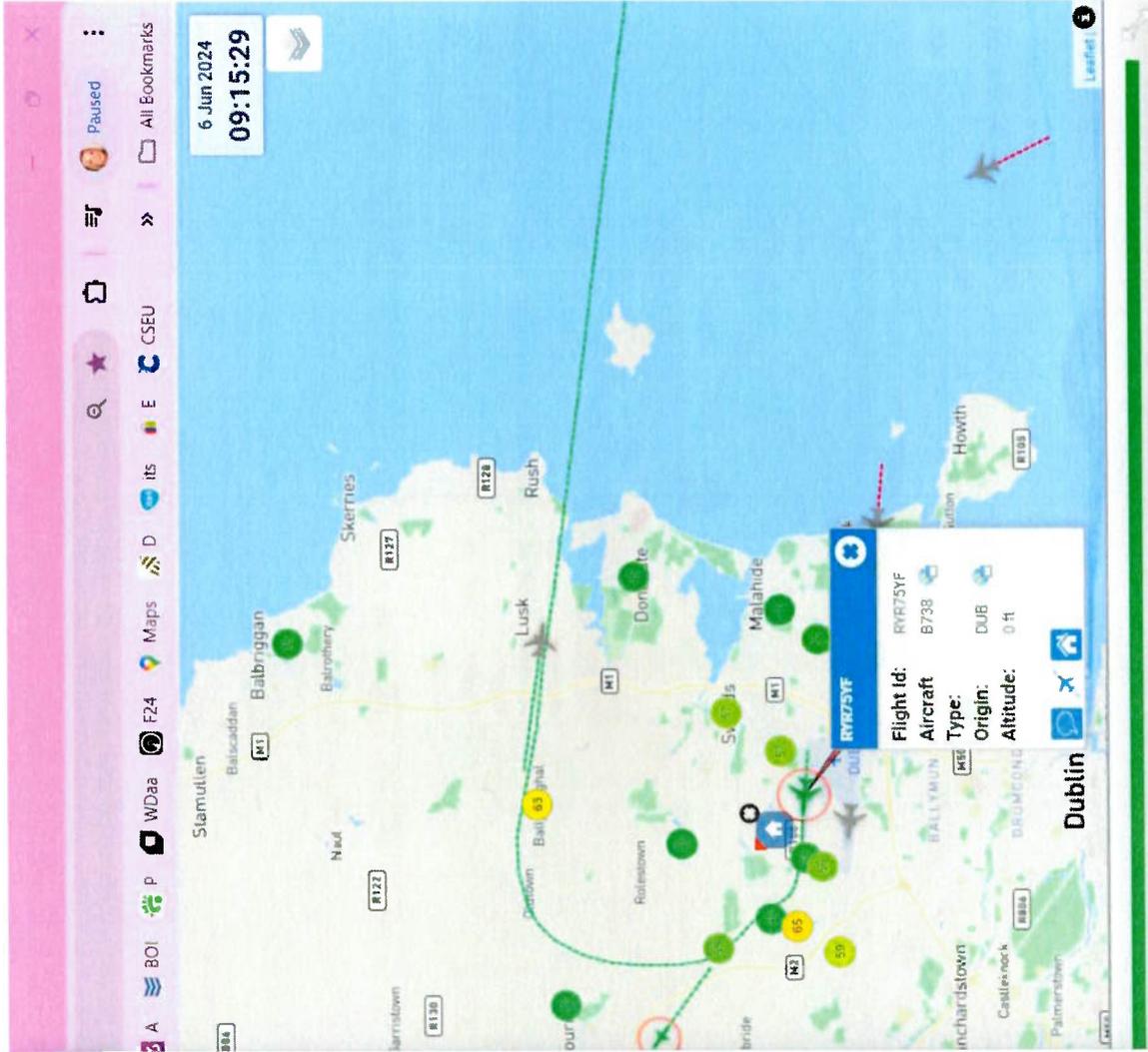
E295 (PH-NXN)

B38M (9H-VVF)

B38M (EI-JHT)

AT76 (EI-FAV)

B764 (N67052) THESE FLIGHT TOO CLOSE FOR ME TO CREATE INDIVIDUAL COMPLAINTS. This flight IS TAGGED on your system as low and noisy. Flights vary from 1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



Windows taskbar showing system tray icons (network, volume, battery), taskbar icons (Start, File Explorer, Chrome, Word, Excel, Outlook, Teams, Edge, Settings, Task View), and system clock (16°C, 19:27, 07/06/2024).

# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is: [5dc52892959f431ac0c769d842c8e1a41bd87e4](#)

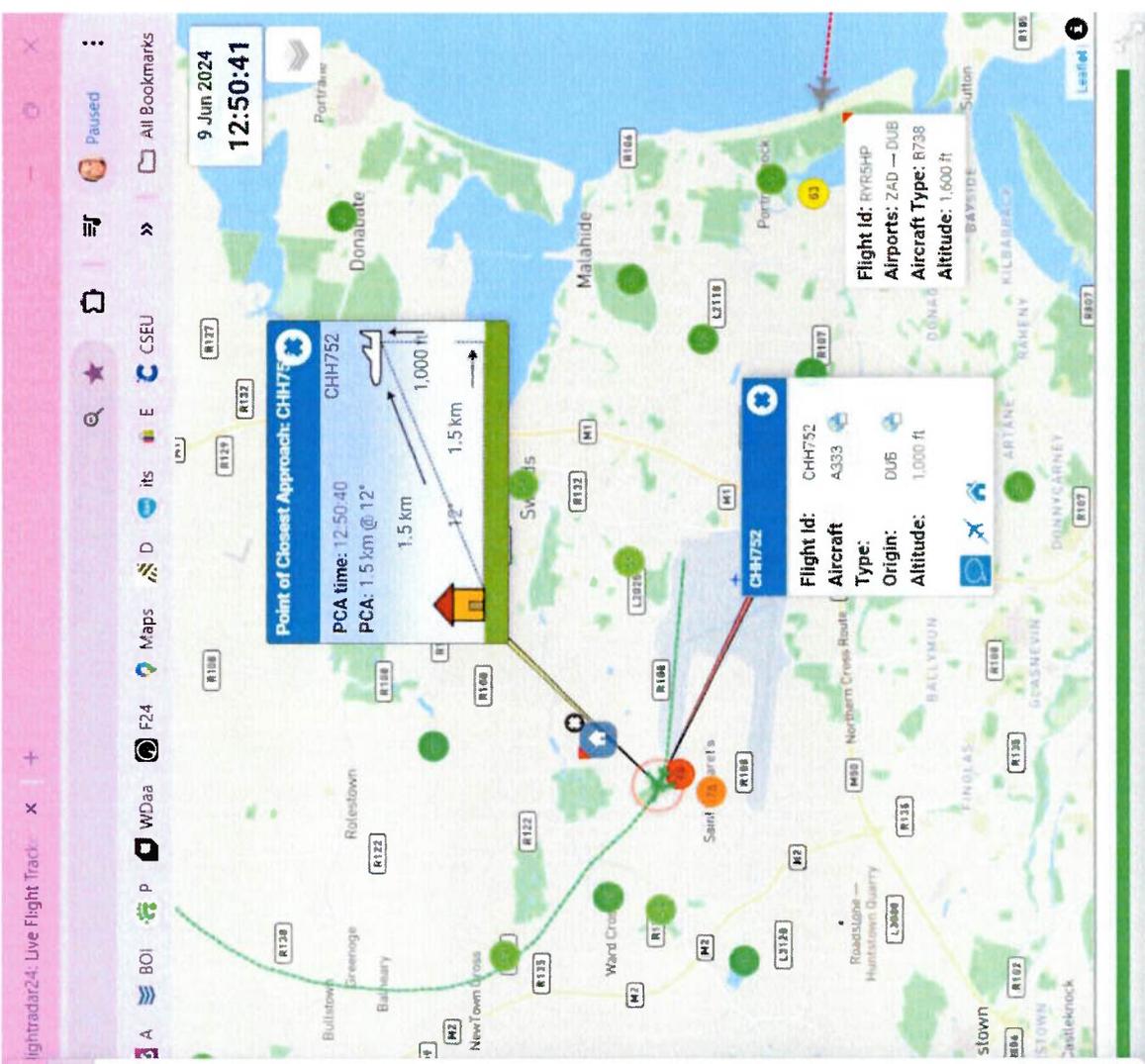
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at  
First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberburr Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67W211

Would you like us to contact you?  
Disturbance date: 09 Jun 2024  
Disturbance time: 12:50

Information from WebTrak  
Description of Complaint: Flight Number: CHH752 Aircraft type: A333  
1.5km from my home. This flight IS TAGGED on your system as low and noisy. Flights vary from 1-1.6km from my home. I cannot be outside without ear protection. The noise is definitely above the accepted level and the modelled projections by the Data I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is **b524f403405fb2f783224d39de198427cb27699**

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at

11 Jun 2024 20:18  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberburr Avenue  
St Margaret's  
Co. Dublin  
K67W211  
Yes  
11 Jun 2024  
09:20

Disturbance date

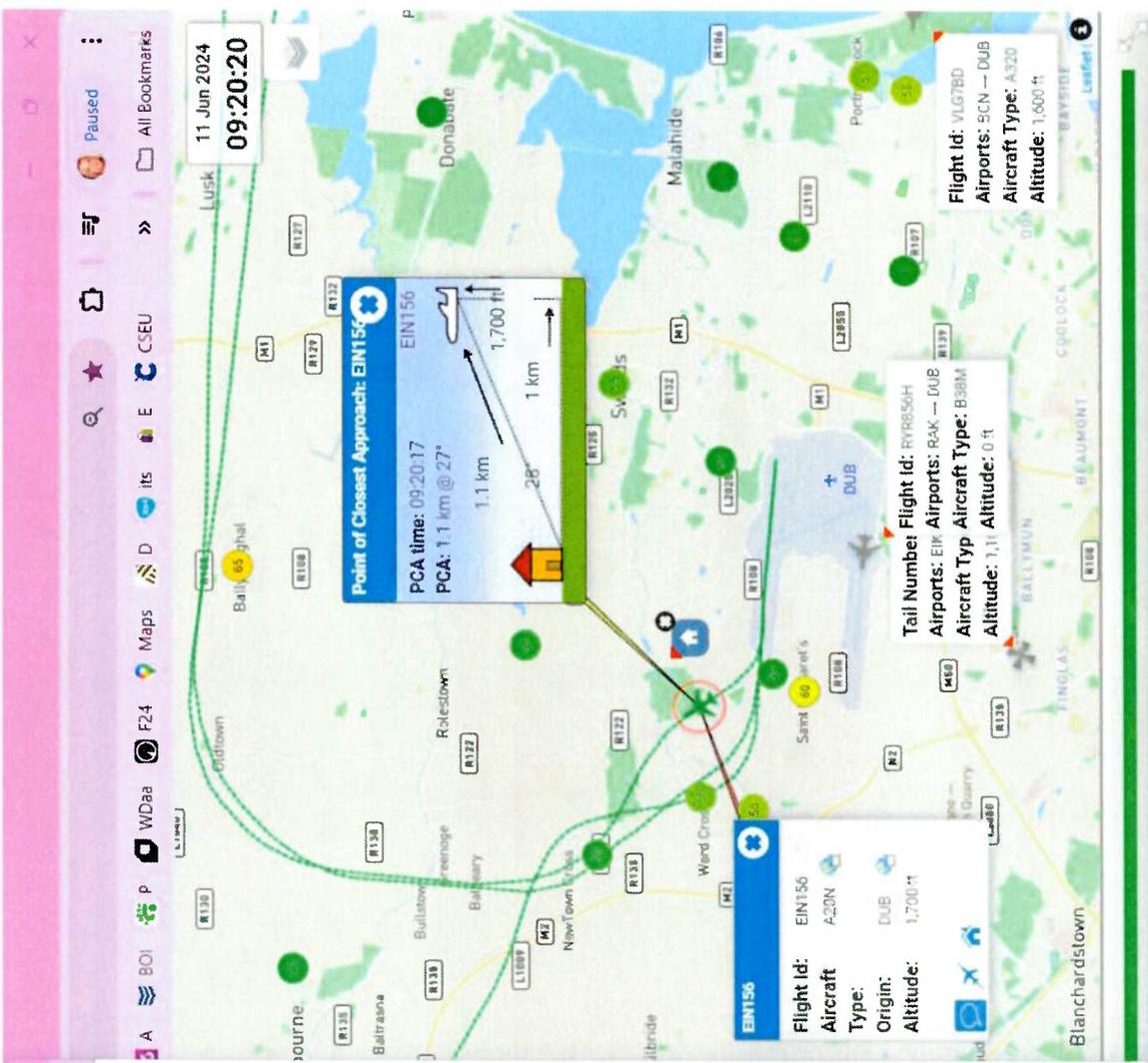
Disturbance time

Information from WebTrak

Description of Complaint

Flight Number: EIN156 Aircraft type: A20N

1.1km from my home. This flight IS TAGGED on your system as low and noisy. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by 'Ine Daa' I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint

Your receipt key is [c7b52972db8610ac3d969563e3ba6280f19066245](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at

11 Jun 2024 21:29

First name

Shelly

Last name

Barron

E-mail

barron.shelly@gmail.com

Address

18 Toberburr Avenue

Suburb/Area

St Margaret's

County

Co Dublin

Postcode / Eircode

K67WZ11

Would you like us to contact you?

Yes

Disturbance date

11 Jun 2024

Disturbance time

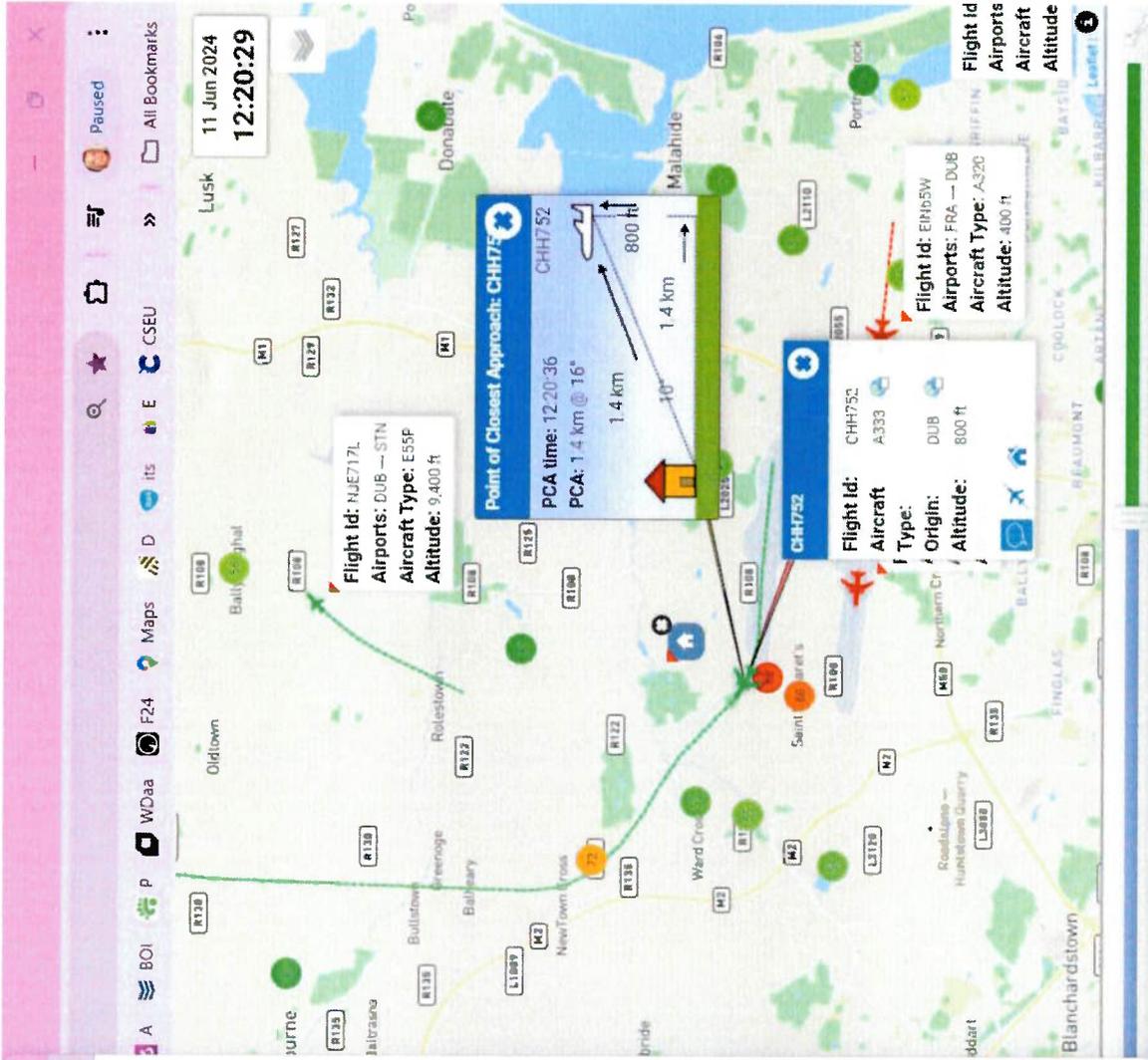
12:20

Information from WebTrak

Flight Number: CHH752, Aircraft type: A333

Description of Complaint

1.4km @ 800ft from my home. This flight is NOT tagged on your system (green only), but there is no difference in distance or altitude for this flight. Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. It has made my home uninhabitable.



# We Have Received Your Complaint



Thank you We have received your complaint

Your receipt key is [57a69305091ccd443725f88272c65104cd18d616](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere

### Submit another complaint

Complaint submitted at

28 Jun 2024 12:27

First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberburr Avenue  
Suburb/Area: St Margarets  
County: Co Dublin  
Postcode (Eircode): K67WZ11

Would you like us to contact you?

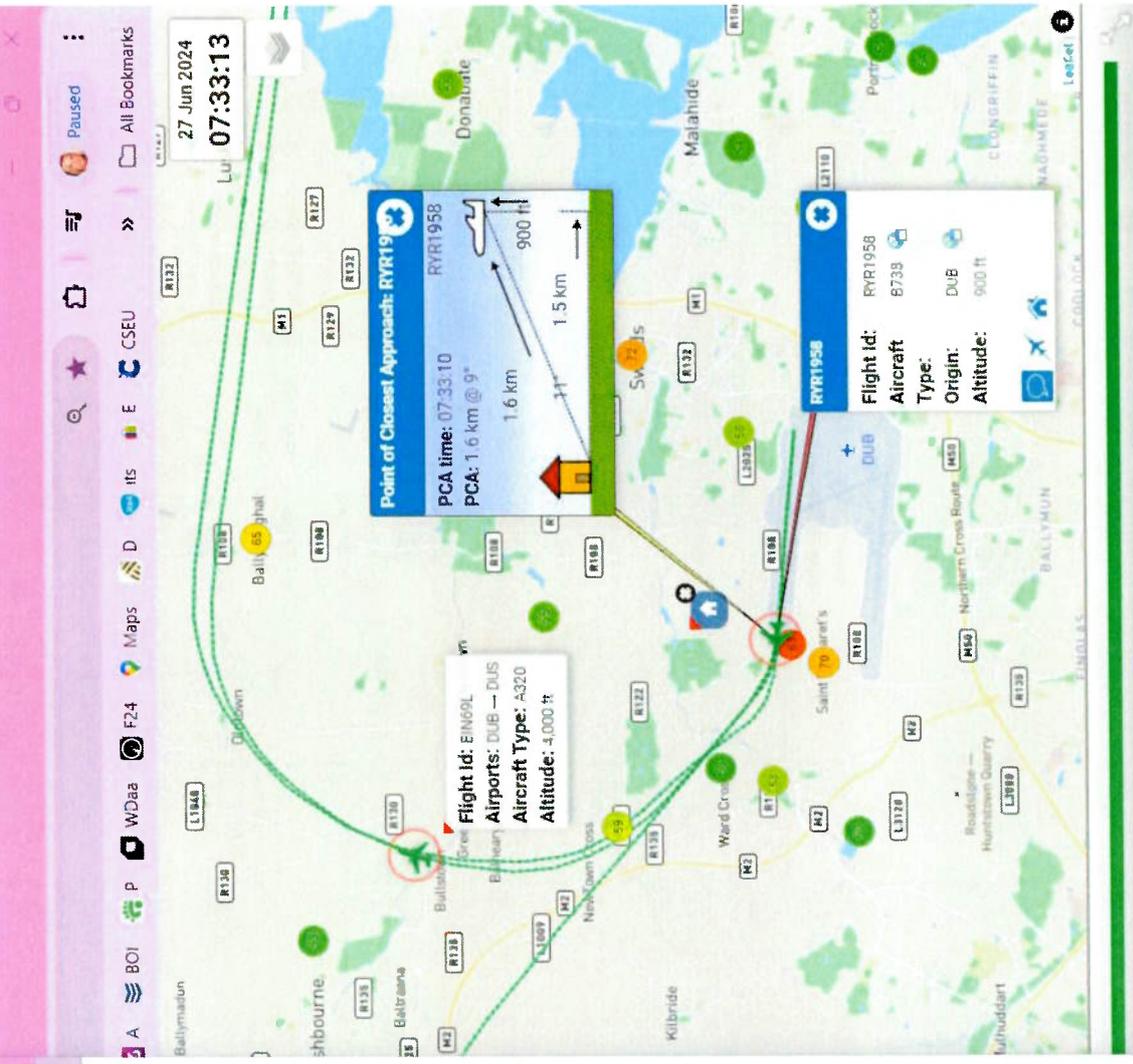
07:33

Information from WebTrak

Description of Complaint

Flight Number: RYR1958 Aircraft type: B738

This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1-1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [b5de799149a50bb4eb2b1224f388bd8a6e0224e](#)

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at

28 Jun 2024 12:33

First name

Shelly

Last name

Barron

E-mail

barron.shelly@gmail.com

Address

18 Toberbur Avenue

Suburb/Area

St Margaret's

County

Co. Dublin

Postcode - Eircode

K67W211

Would you like us to contact you?

27 Jun 2024

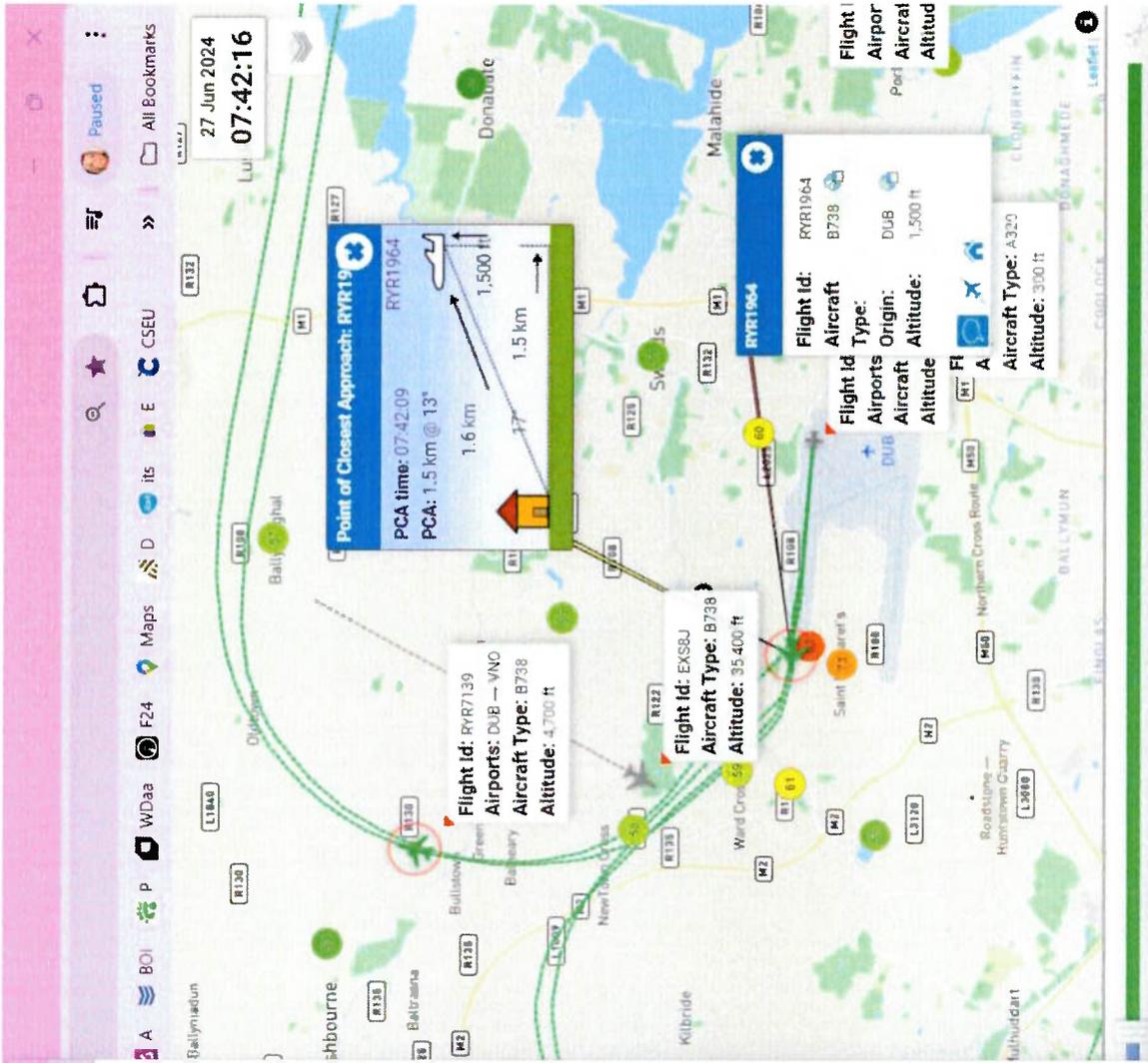
Disturbance date

07:42

Information from WebTrak

Description of Complaint

Flight Number: RYR1964 Aircraft type: B738  
This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.16km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [4791ea0ac82536ec026b25ca87404583741865fb](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

### Complaint submitted at

01 Jul 2024 23:10  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberburr Avenue  
St Margaret's  
Co Dublin  
K67W211

### Postcode / Eircode

Would you like us to contact you?

Disturbance date

Disturbance time

Information from WebTrak

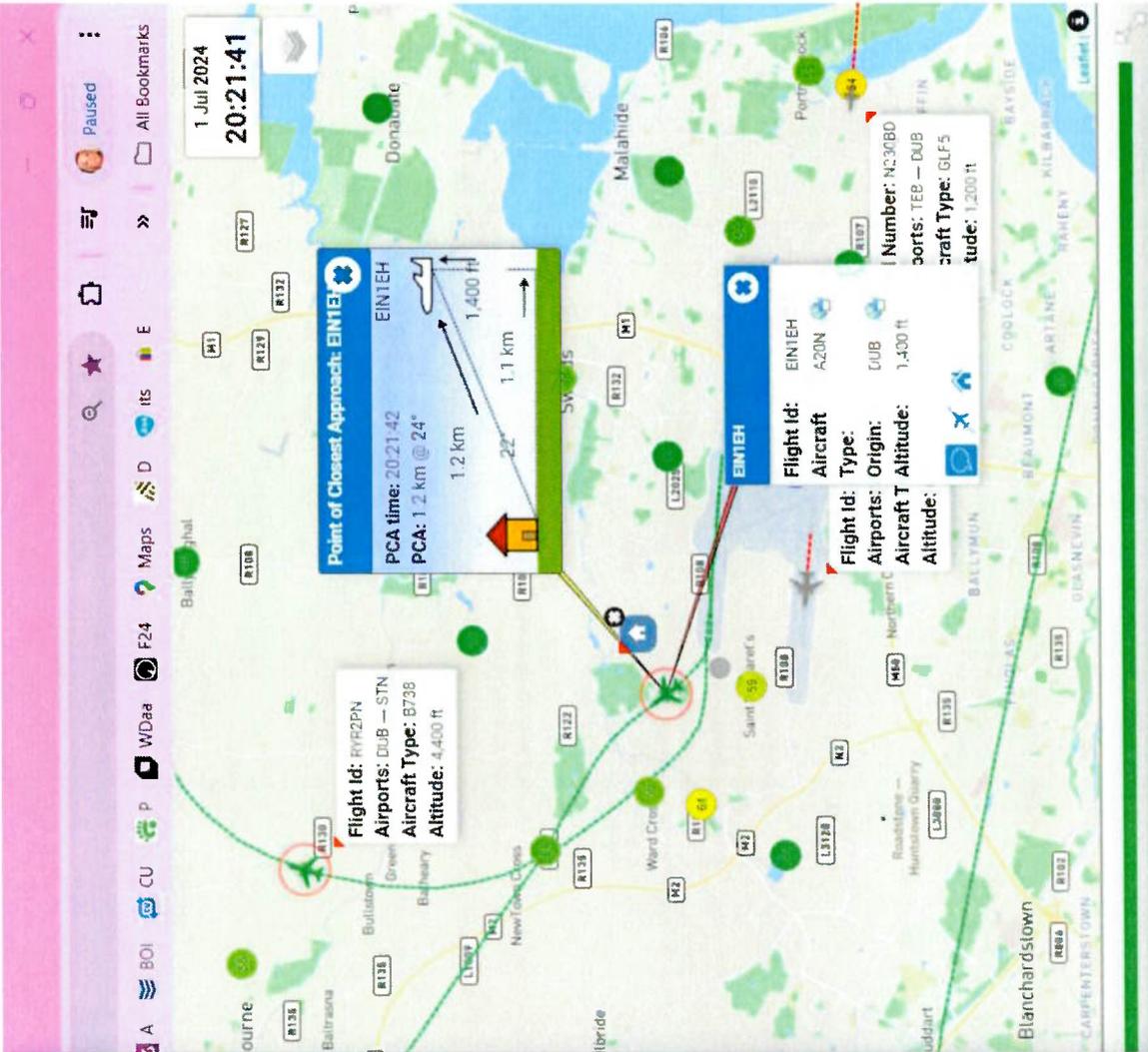
Description of Complaint

01 Jul 2024

20:21

Flight Number: EIN1EH, Aircraft type: A20N

1.2 km @ 1,400 ft from my home. This flight is TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daag have been making formal complaints to the Daag since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint

Your receipt key is [7db4763b970d6b8022e97e5fa6d90752012058d4](#)

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

### Complaint submitted at

First name: Shelly  
 Last name: Barron  
 E-mail: barron.shelly@gmail.com  
 Address: 18 Toberburr Avenue  
 Suburb/Area: St Margaret's  
 County: Co Dublin  
 Postcode: K67WZ11

### Would you like us to contact you?

Disturbance date: 30 Jun 2024

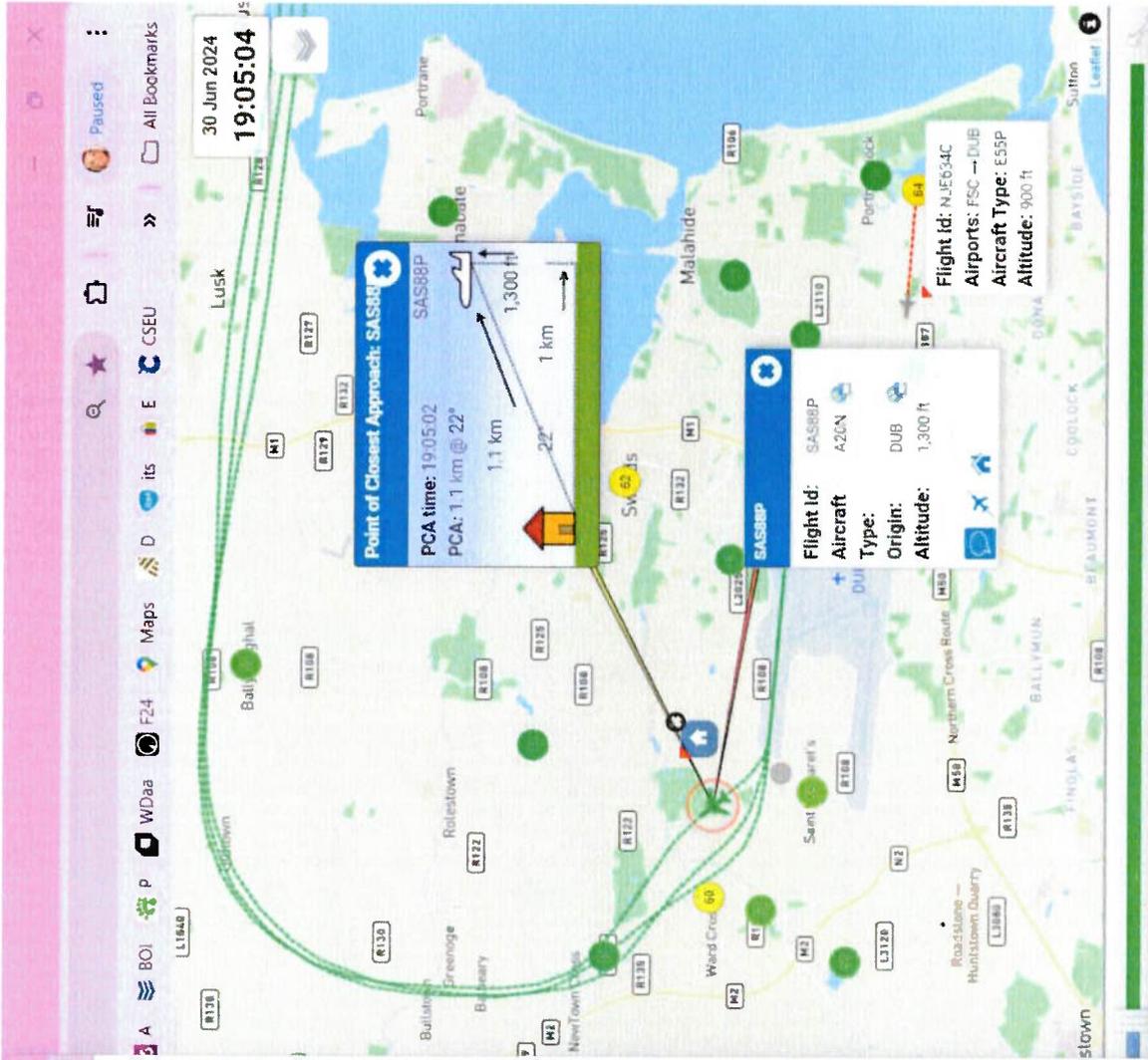
### Disturbance time

19 05

### Information from WebTrak

Description of Complaint: Flight Number: SAS88P Aircraft type: A20N

1.1km @ 1,300ft from my home. This flight is TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daas have been making formal complaints to the Daas since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is **82aa6024846b466447137e1de04a8b38da3198**

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at

01 Jul 2024 12:56  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberburr Avenue  
St Margaret's  
Co Dublin  
K67W211

Would you like us to contact you?

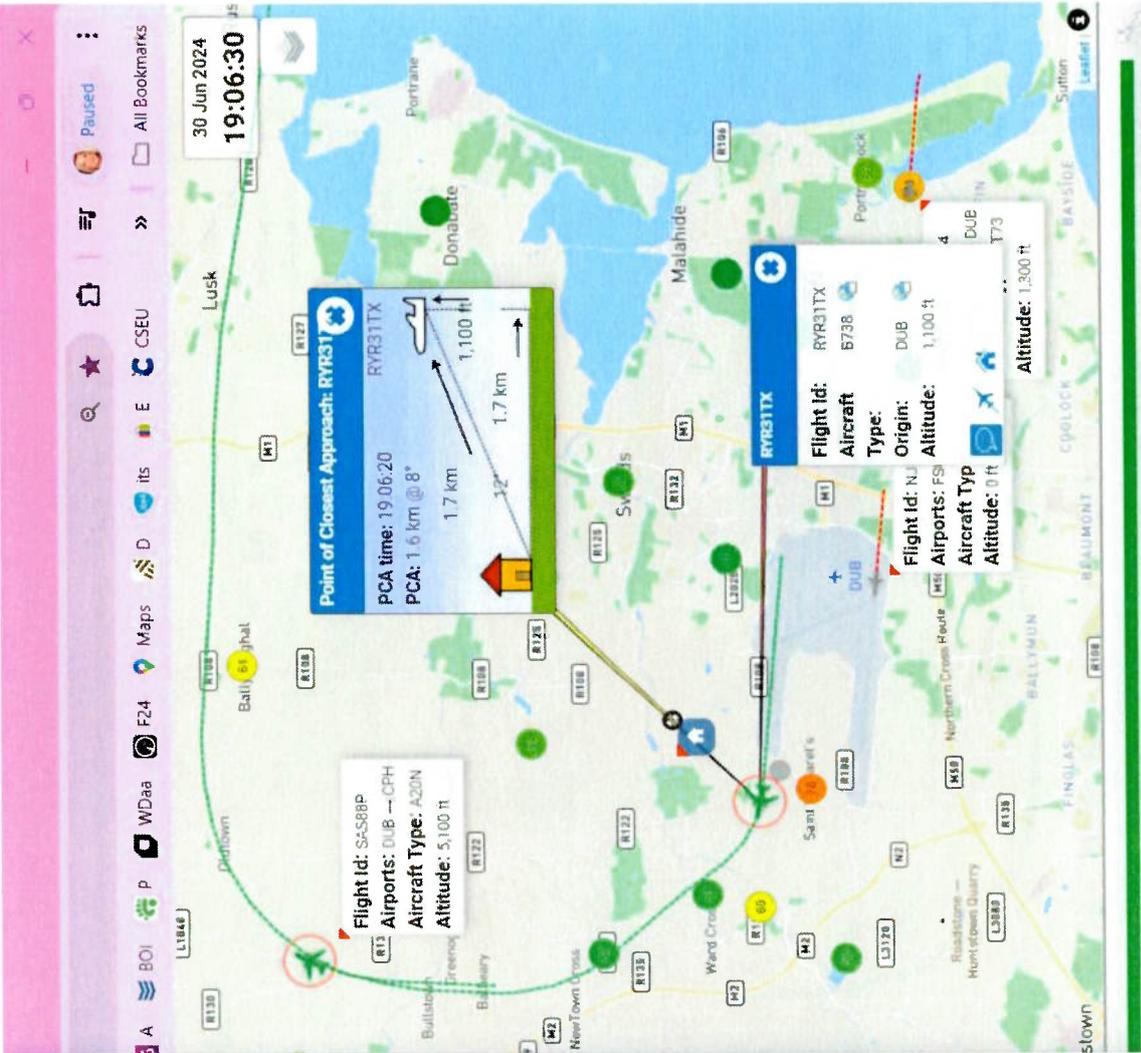
19:06

Information from WebTrak

Description of Complaint

Flight Number: RYR31TX Aircraft type: B738

This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6 km from my home. I cannot be outside without ear protection; the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [8c1a605577dcccac201e38dced8e143833d59b88](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at  
 02 Jul 2024 13:06

First name  
Shelly

Last name  
Barron

E-mail  
barron.shelly@gmail.com

Address  
18 Toberburt Avenue

Suburb/Area  
St Margaret's

County  
Co Dublin

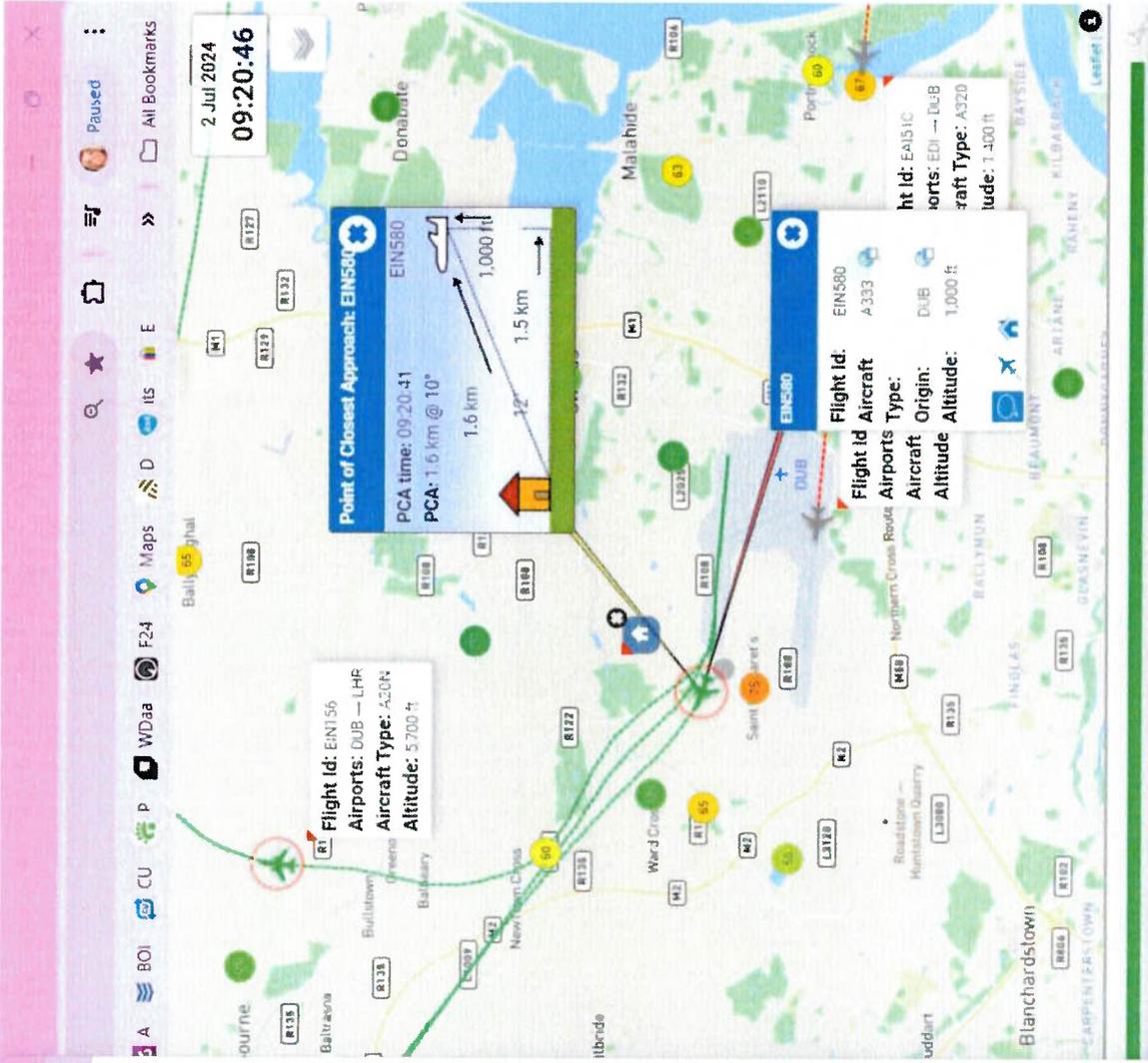
Postcode / Eircode  
K67W211

Would you like us to contact you?  
02 Jul 2024

Disturbance date  
09:20

Information from WebTrak  
Flight Number: EIN580, Aircraft type: A333

Description of Complaint  
 This flight is TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [132a980b813845fbc38479cb755aeb5aeb6ace9](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at 02 Jul 2024 13:16

First name Shelly

Last name Barron

E-mail [barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)

Address 18 Toberburr Avenue

Suburb/Area St Margaret's

County Co Dublin

Postcode / Eircode K67W211

Would you like us to contact you? 02 Jul 2024 09:47

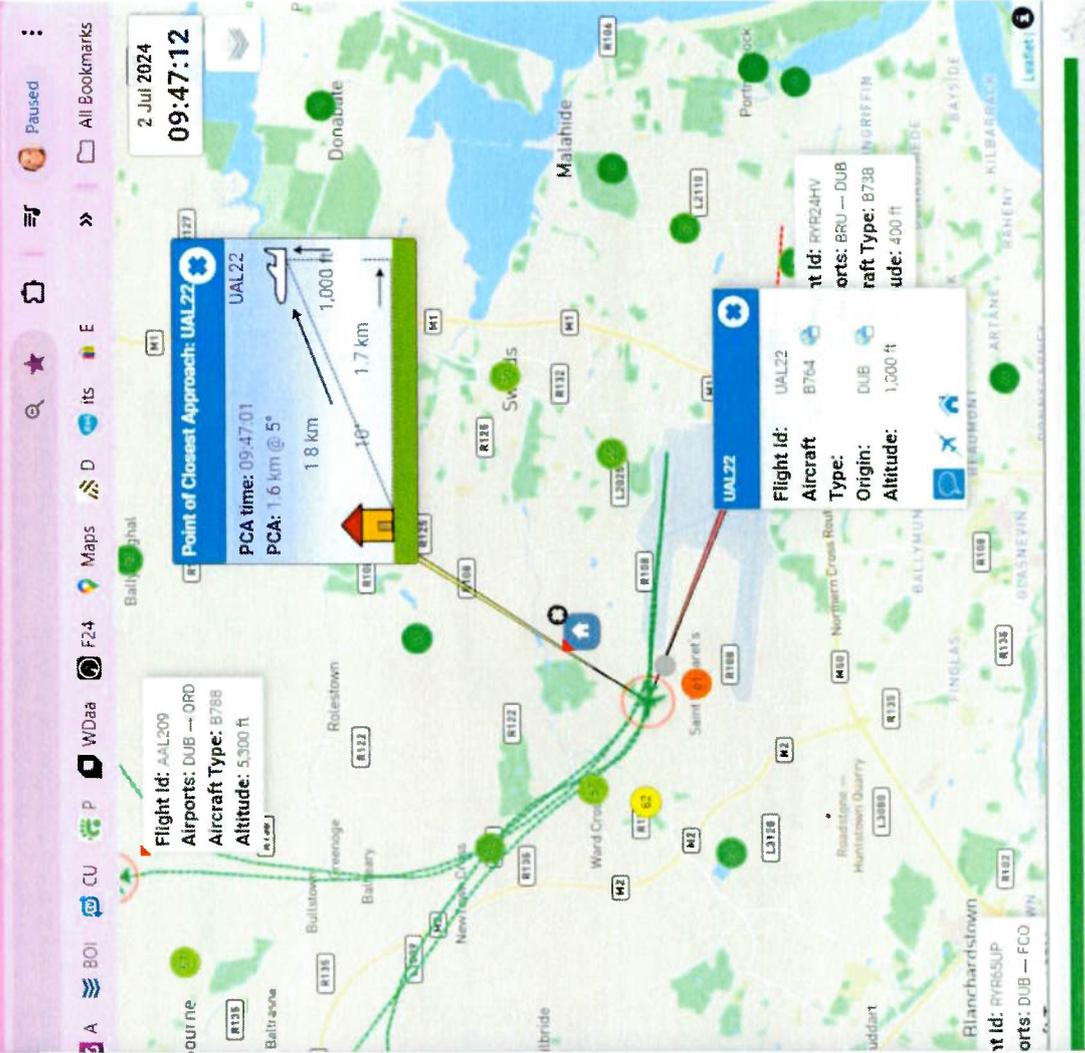
Disturbance date 02 Jul 2024 09:47

Disturbance time 09:47

Information from WebTrak

Description of Complaint

Flight Number: UAL22 Aircraft type: B764  
 This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.8 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [4653d998e89080708b5161b15ebbc47c6454c71](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at

02 Jul 2024 12:55

First name

Shelly

Last name

Barron

E-mail

barron.shelly@gmail.com

Address

18 Toberburr Avenue

Suburb/Area

St Margaret's

County

Co Dublin

Postcode / Eircode

K67W211

Would you like us to contact you?

02 Jul 2024

Disturbance time

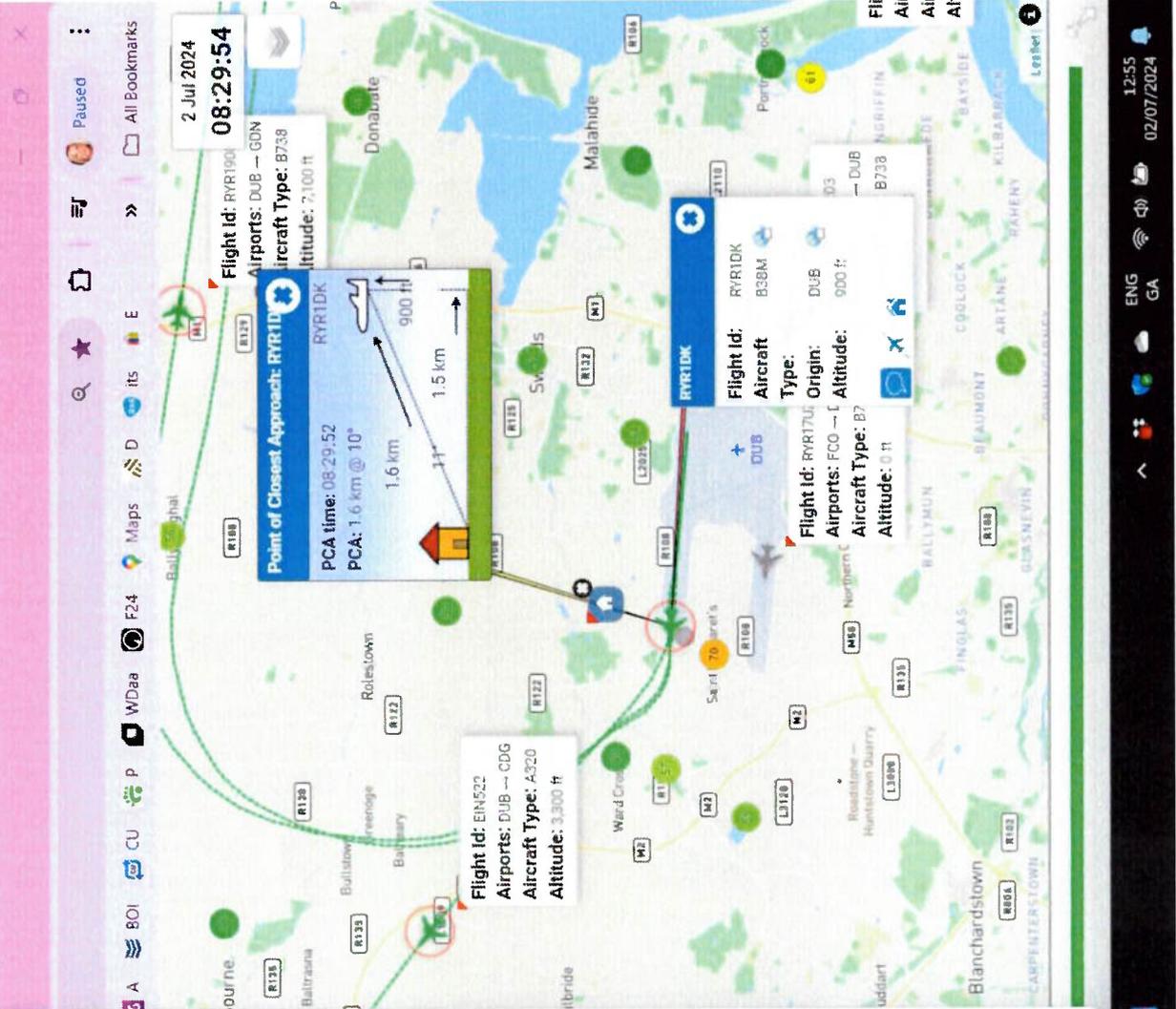
08:29

Information from

Flight Number RYR1DK Aircraft type B39M

Description of Complaint

This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Data I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is **8d6d1199053953ed4850d2bbe15c00f6b39f6eda6**

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

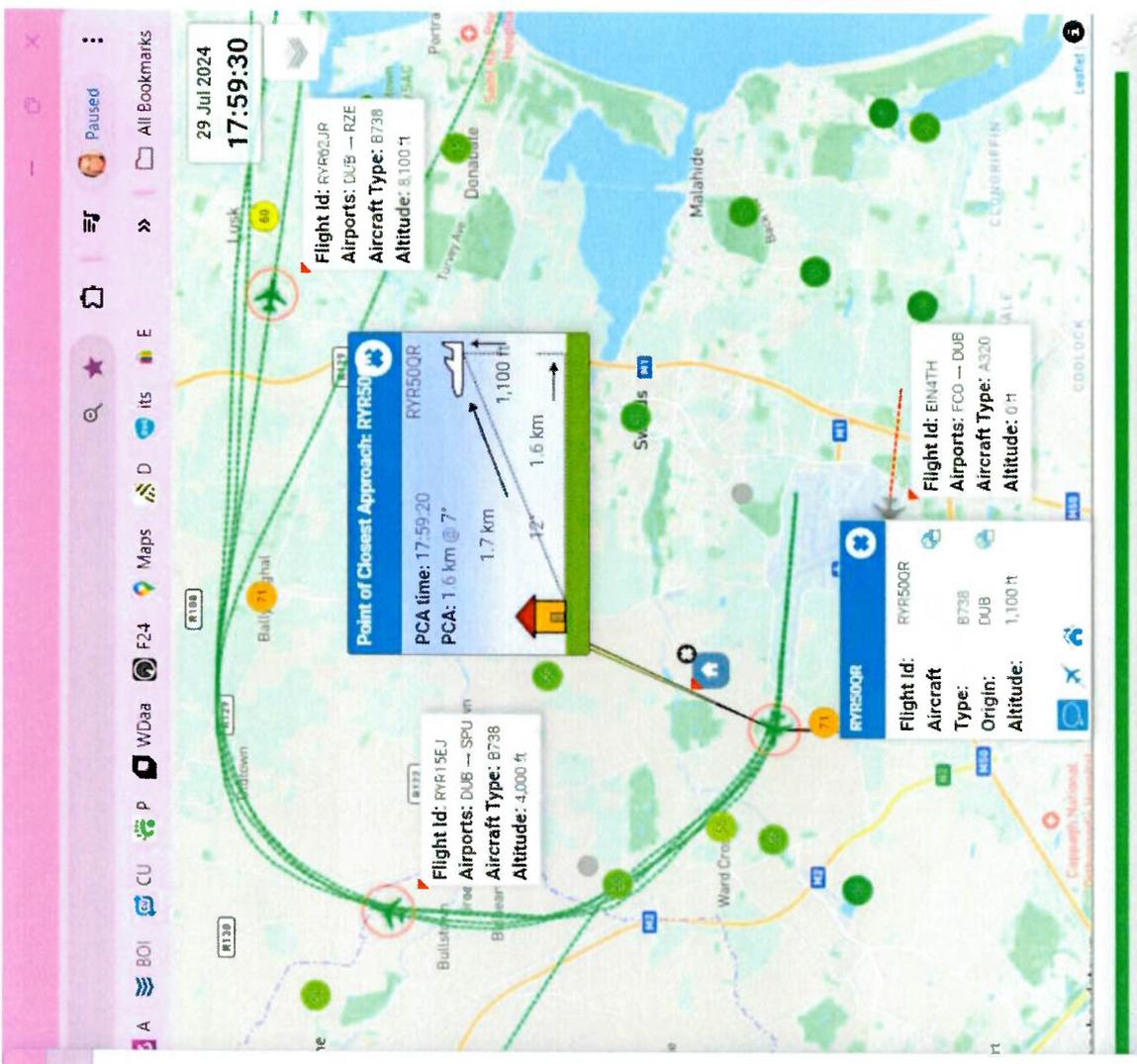
### Submit another complaint

Complaint submitted at  
29 Jul 2024 21:02  
First name  
Shelly  
Last name  
Barron  
E-mail  
barron.shelly@gmail.com  
Address  
18 Toberburr Avenue  
Suburb/Area  
St Margaret's  
County  
Co. Dublin  
Postcode / Eircode  
K67W211

Disturbance date  
29 Jul 2024  
Disturbance time  
17:59  
Information from WebTrak  
Description of Complaint

Flight Number: RYR500R, Aircraft type: B738

This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1 - 1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.





# We Have Received Your Complaint



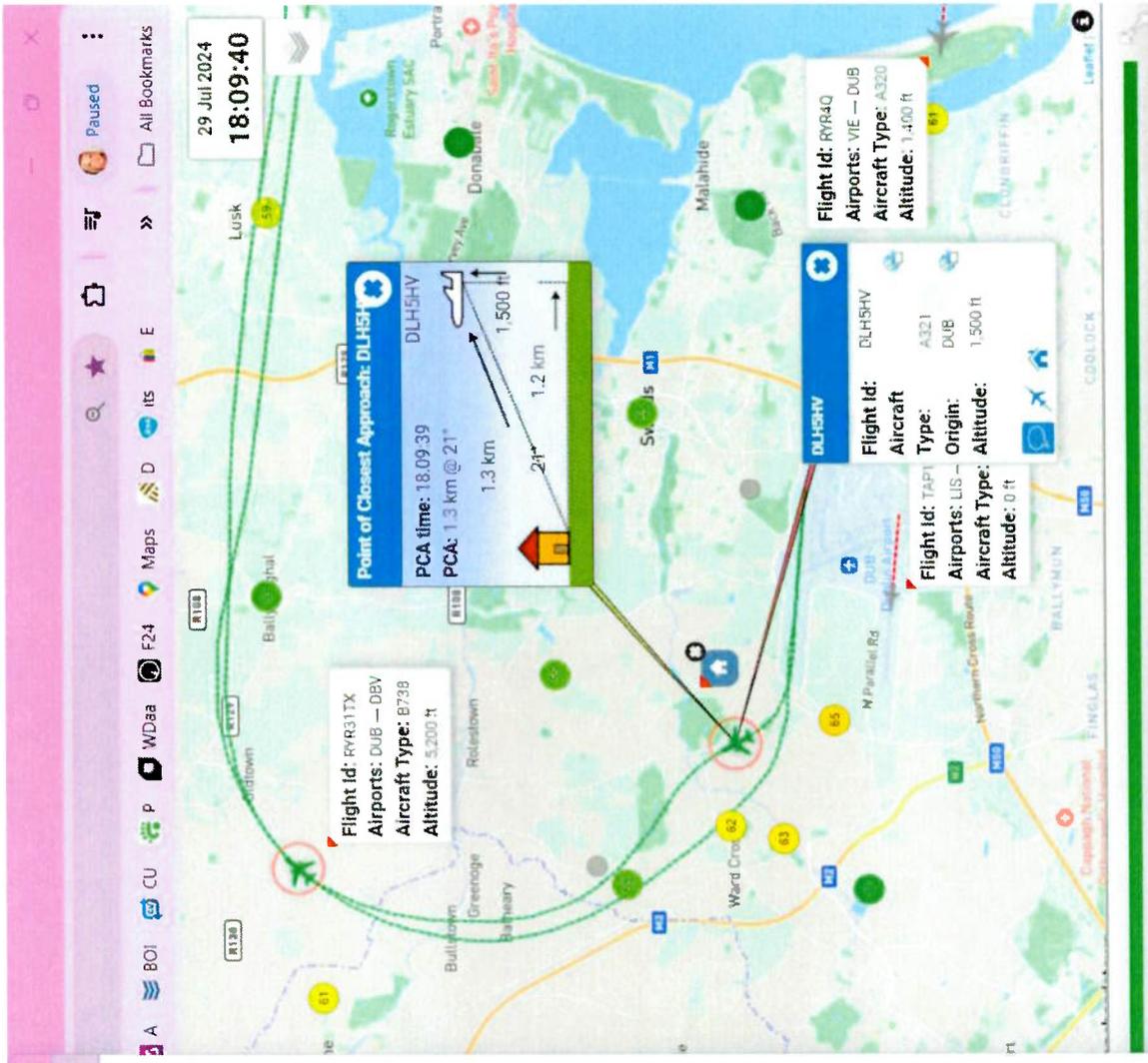
Thank you. We have received your complaint.  
Your receipt key is [ac86148cc3f6fd8533a02e36d5240220aa0294e](#)  
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at  
First name Shelly  
Last name Barron  
E-mail [barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)  
Address 18 Toberturr Avenue  
Suburb/Area St Margaret's  
County Co.Dublin  
Postcode / Eircode K67W211

Would you like us to contact you?  
Disturbance date 29 Jul 2024  
Disturbance time 18 09  
Information from WebTrak  
Description of Complaint

Flight Number DLH5HV, Aircraft type A321  
1.3km @ 1,500ft from my home. This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [39e511079a0999e3e90b216eda6599df2994faa](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at

First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberburr Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67WZ11

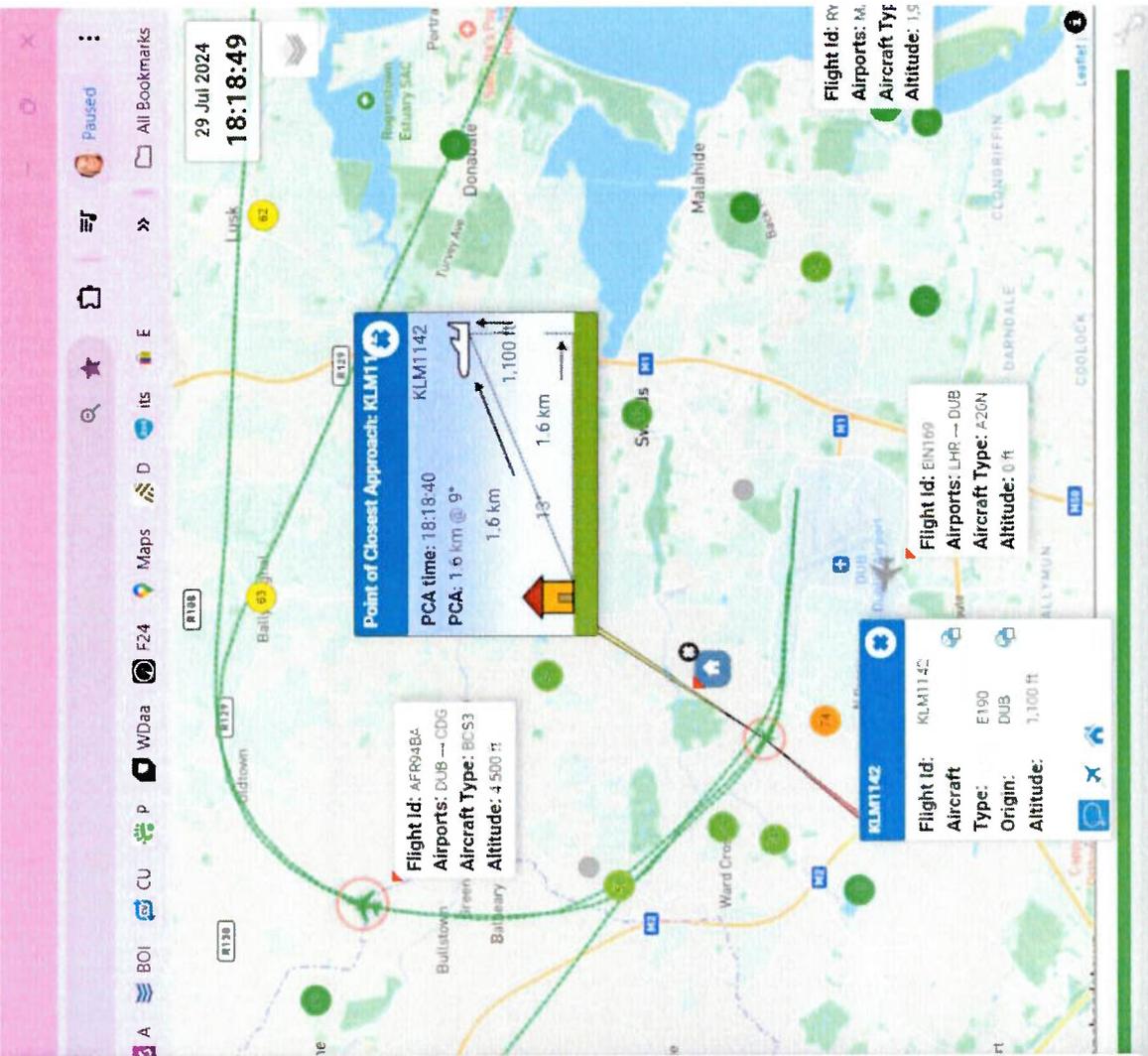
Would you like us to contact you?

Disturbance date: 29 Jul 2024

Disturbance time: 18:18

Information from WebTrak: Flight Number: KLM1142 Aircraft type: E190

Description of Complaint: This flight is TAGGED on your system as **loud and noisy** (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Data I have been making formal complaints to the Data since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



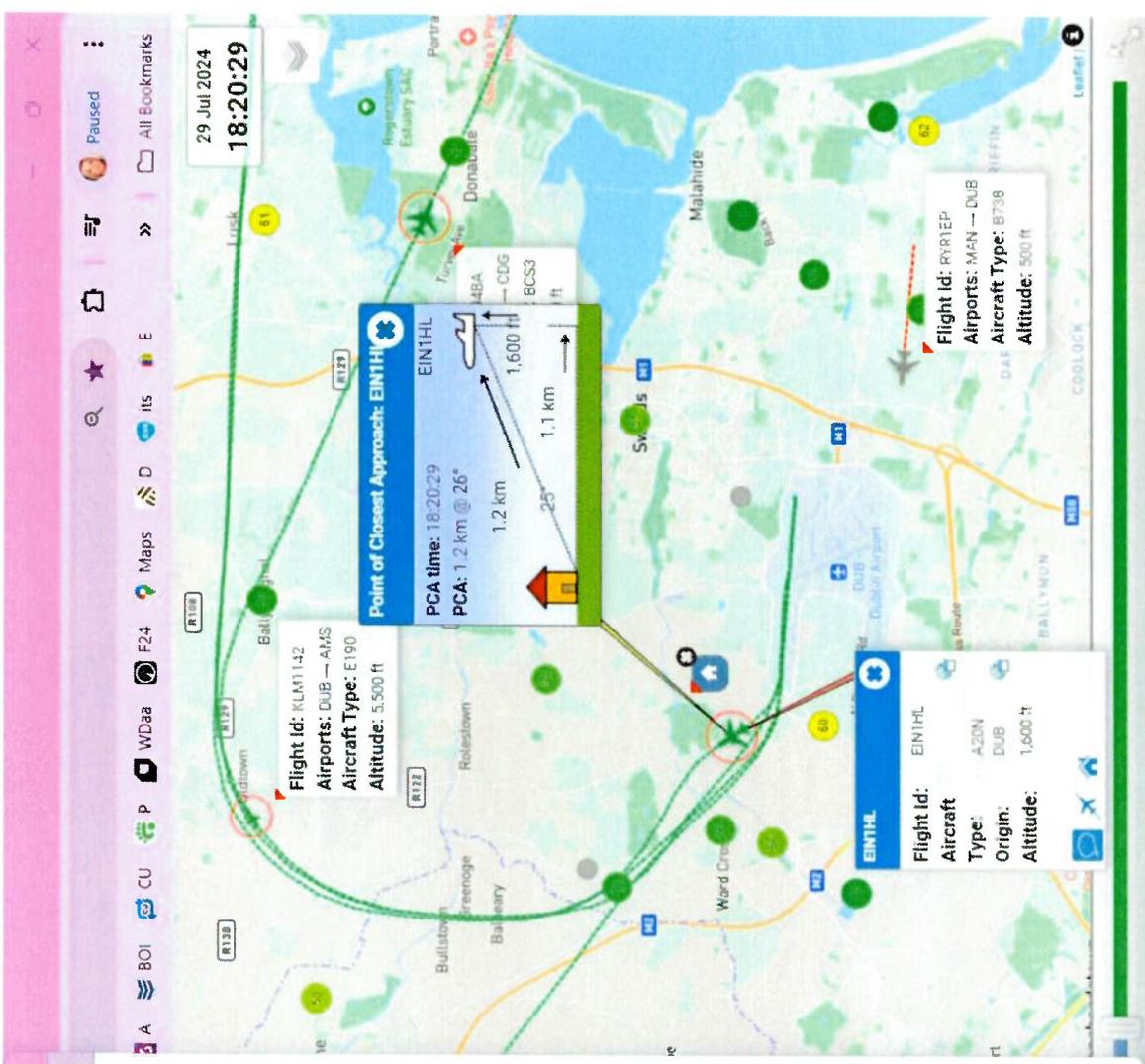
Thank you. We have received your complaint.

Your receipt key is [2bba0961489a06a6c8b02e610b5cb4c68f1ad1c3](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

Complaint submitted at  
First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberbur Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67W211  
Would you like us to contact you? Yes  
Disturbance date: 29 Jul 2024  
Disturbance time: 18:20  
Description of Complaint: Flight Number EIN1HL, Aircraft type A20N  
1.2km @ 1,600ft from my home. This flight is TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [f4bca2bb7919e387b9babbbf0f5e8f075432831](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at  
 29 Jul 2024 21:14

First name  
Shelly

Last name  
Barron

E-mail  
barron.shelly@gmail.com

Address  
18 Toberburr Avenue

Suburb/Area  
St Margaret's

County  
Co Dublin

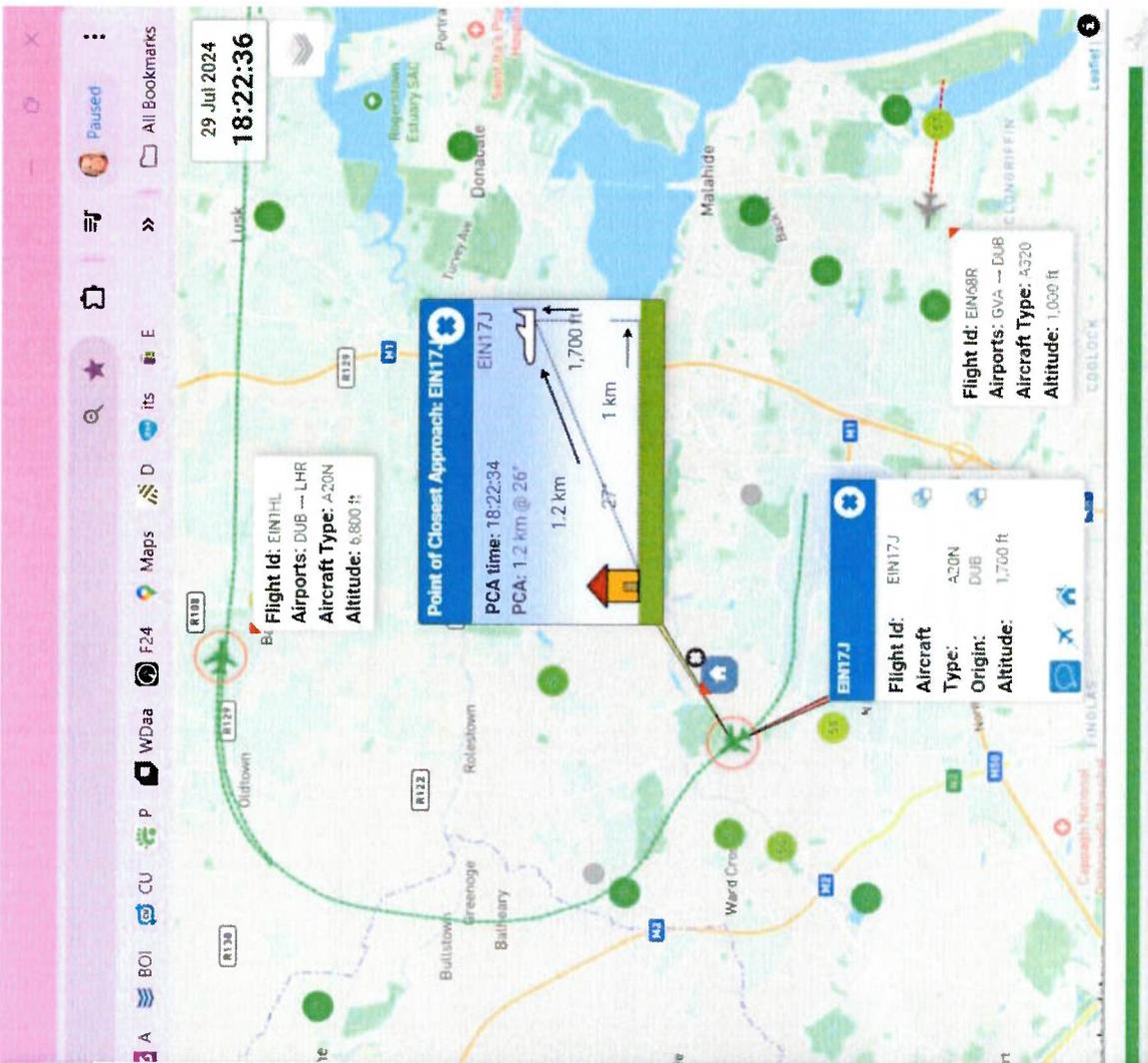
Postcode / Eircode  
K67WZ11

Would you like us to contact you?  
Yes

Disturbance date  
29 Jul 2024

Disturbance time  
18:22

Information from WebTrak  
 Description of Complaint  
 Flight Number: EIN17J Aircraft type: A20N  
 1.2km@1700ft from my home. This flight IS TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.



# We Have Received Your Complaint



Thank you. We have received your complaint.  
Your receipt key is [d2b21b305e736fd15a45db7e8b2433afb531c7](#)  
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

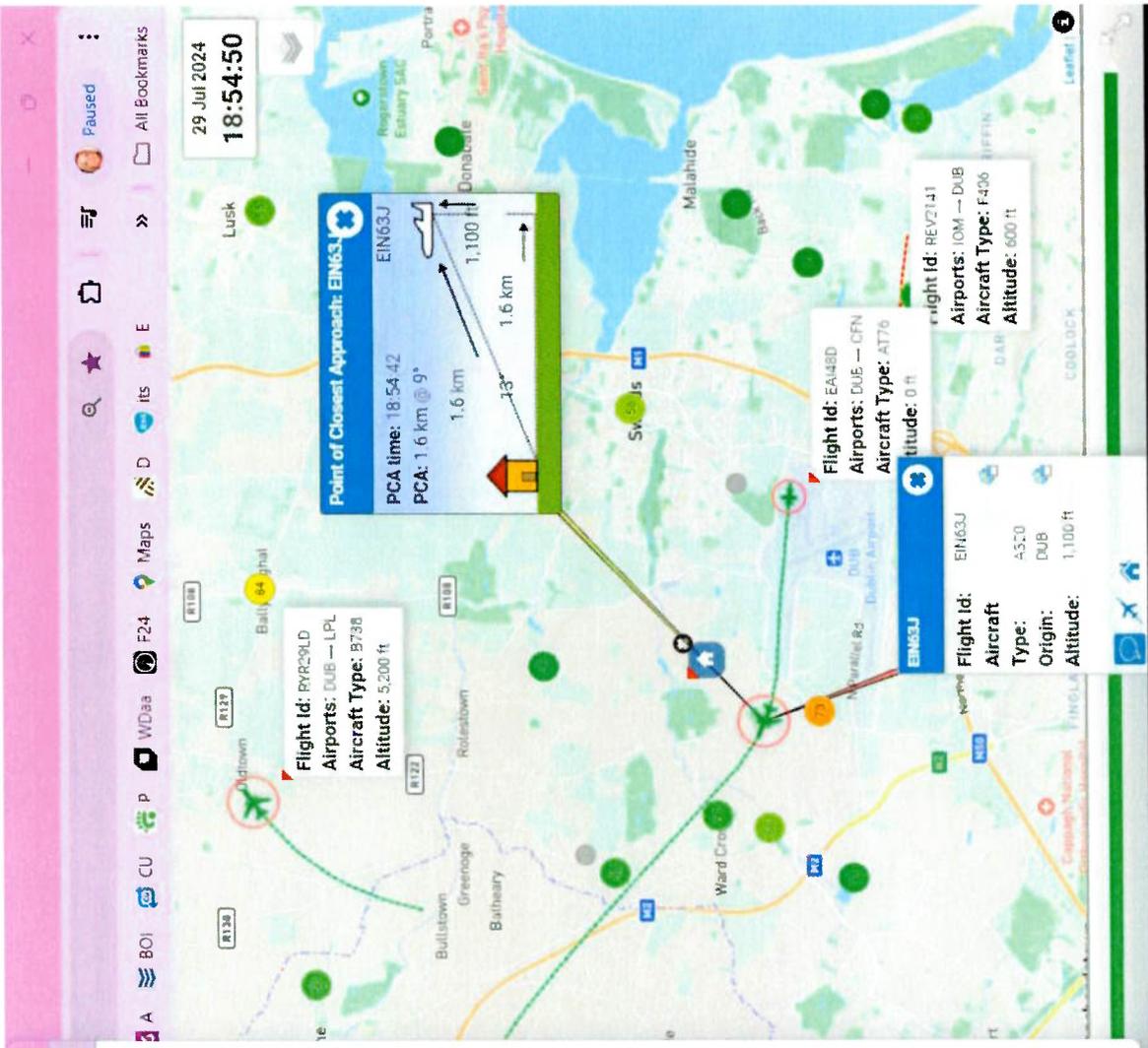
## Submit another complaint

Complaint submitted at  
29 Jul 2024 21:23  
First name  
Shelly  
Last name  
Barron  
E-mail  
barron.shelly@gmail.com  
Address  
18 Toberburr Avenue  
Suburb Area  
St Margaret's  
County  
Co Dublin  
Postcode / Eircode  
K67W211

Would you like us to contact you?  
Disturbance date  
19 54  
Disturbance time

Information from WebTrak  
Flight Number: EIN63J, Aircraft type: A320

Description of Complaint  
This flight (IS TAGGED) on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023, with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.





# We Have Received Your Complaint



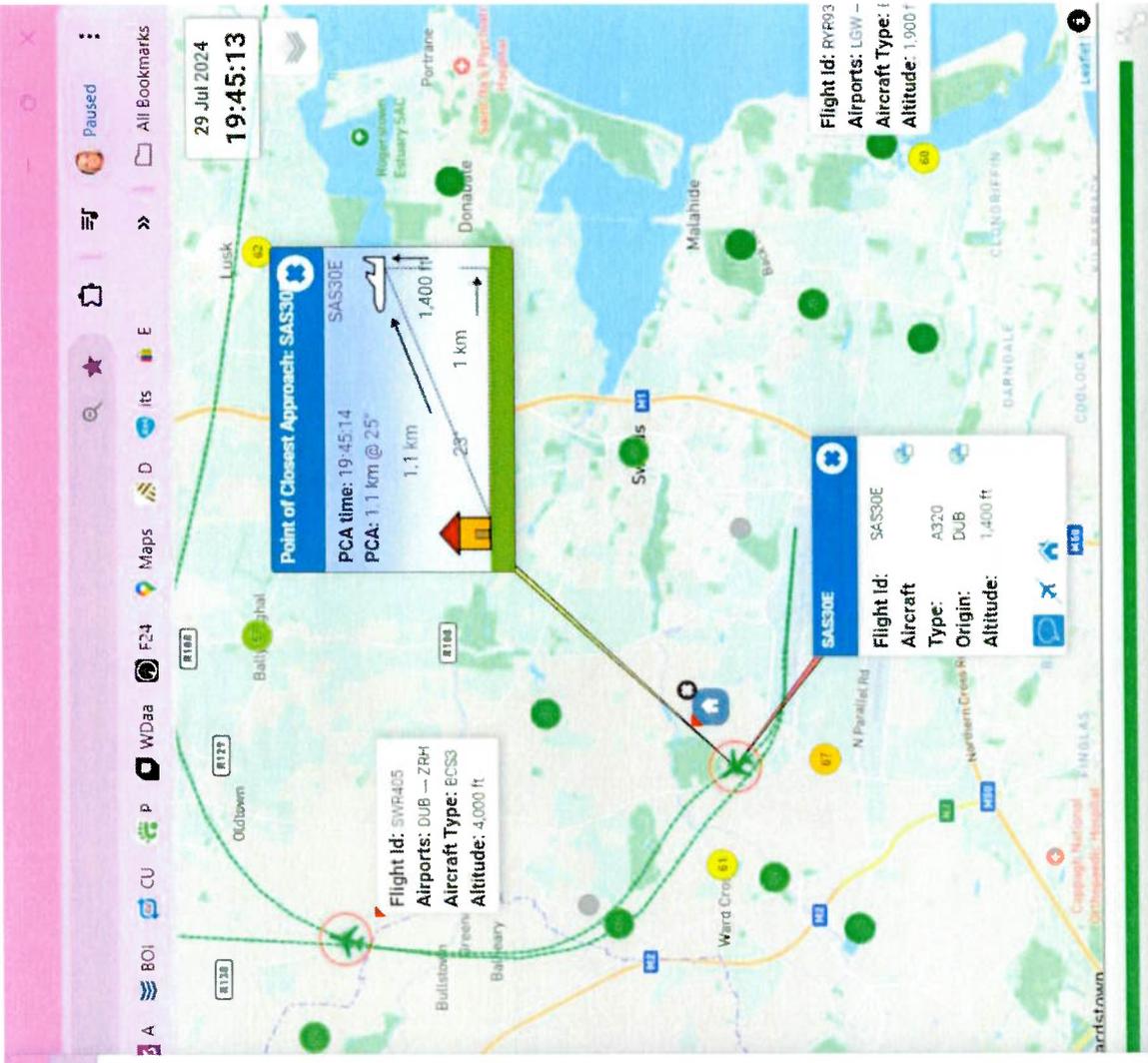
Thank you. We have received your complaint.  
Your receipt key is [e197c60003dd2486510863396442faeb2ed840Z](#)  
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at  
29 Jul 2024 21:38  
First name  
Shelly  
Last name  
Barron  
E-mail  
barron.shelly@gmail.com  
Address  
18 Toberburr Avenue  
St Margaret's  
Suburb Area  
Co Dublin  
County  
K67WZ11

Would you like us to contact you?  
Disturbance date  
Disturbance time  
Information from WebTrak  
Description of Complaint

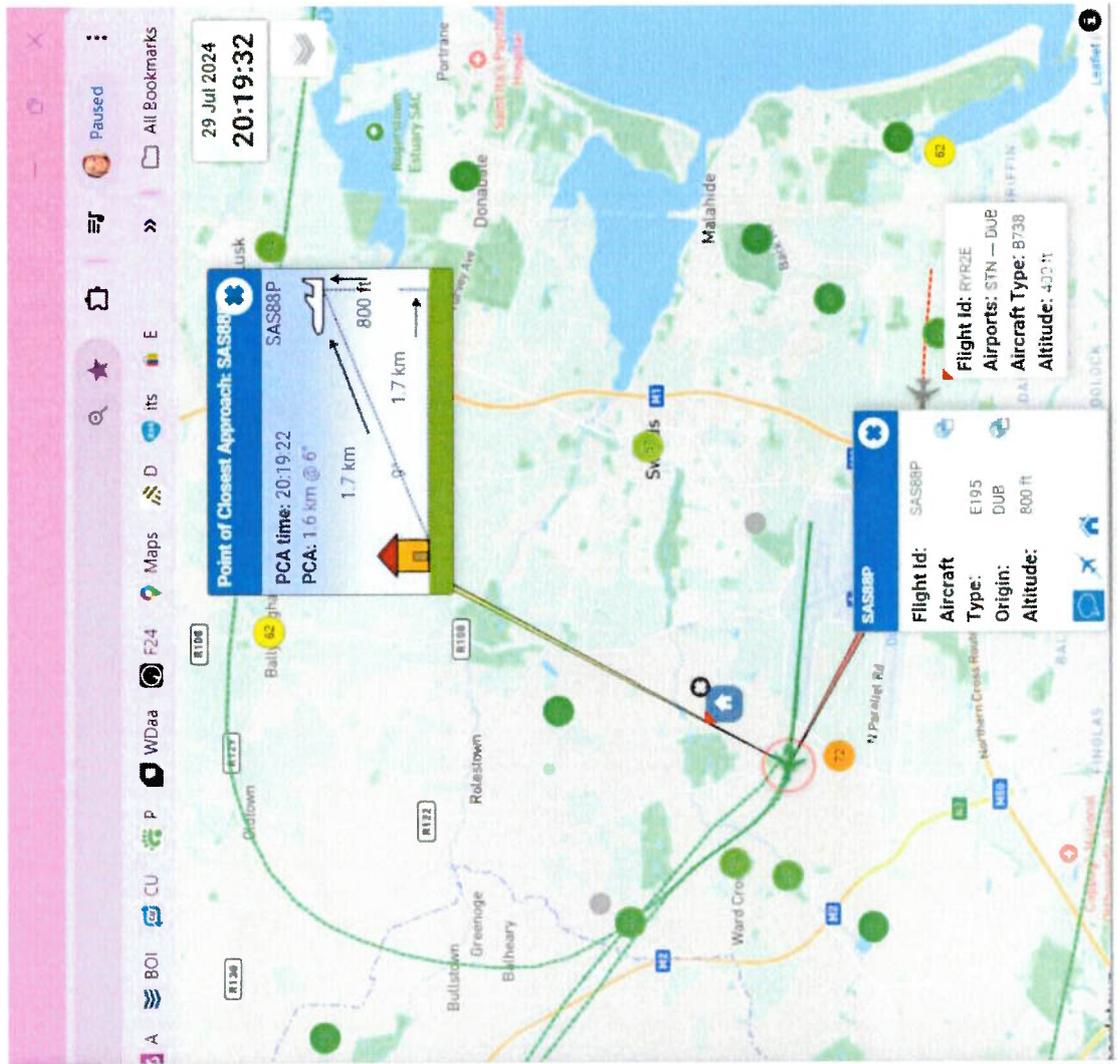
Flight Number SAS30E Aircraft type A320  
1.1 km @ 1,400 ft from my home. This flight is TAGGED on your system as low and noisy (green with red circle). Flights vary from 1.1-1.6 km from my home. I cannot be outside without ear protection, the noise is definitely above the accepted level and the modelled projections by the Daa. I have been making formal complaints to the Daa since January 2023 with no satisfactory outcome. This is completely unacceptable. The noise inside my home has made it uninhabitable.

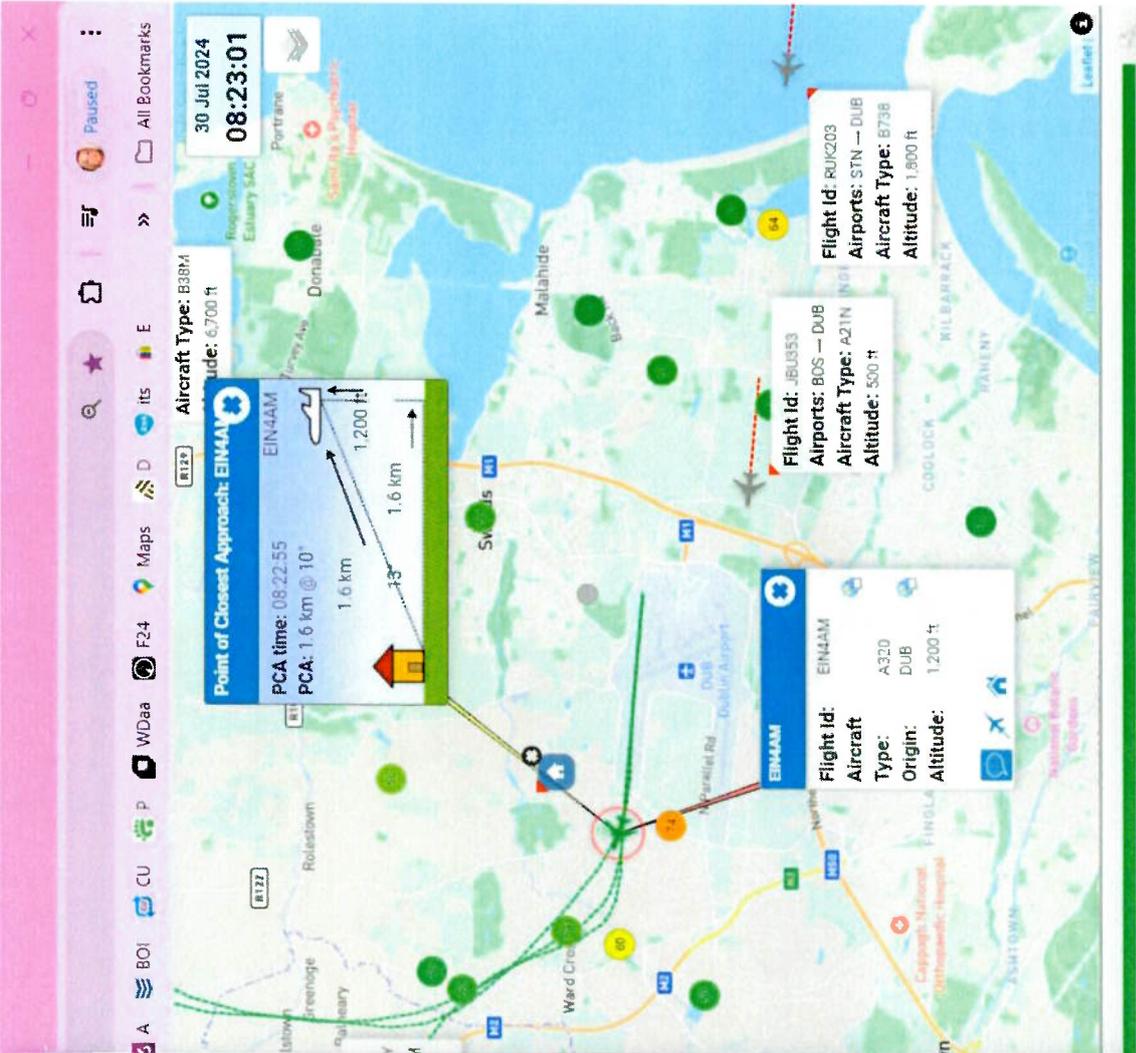


# Error



You are attempting to send another disturbance within 11s, and it is shorter than the time limit 30s. Please try again.





833caal1adfa7da7a11d53728d01f1c58e30d2aa8d0

## We Have Received Your Complaint

Thank you. We have received your complaint.

Your receipt key is [833caal1adfa7da7a11d53728d01f1c58e30d2aa8d0](#)

You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

Complaint submitted at: 31 Jul 2024 13:05

First name: Shelly  
 Last name: Barron  
 E-mail: barron.shelly@gmail.com  
 Address: 18 Toberturr Avenue  
 Suburb/Area: St Margaret's  
 County: Co. Dublin  
 Postcode / Eircode: K67W211

Disturbance date: 30 Jul 2024  
 Disturbance time: 08:23

Flight Number: EIN4AM, Aircraft type: A320

Since July 1, 2024, I've logged 5089 complaints on the webtrak system. I've kept detailed records. Flights are tagged as low and noisy, flights pass 1-1.6 km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. Both Michelle Molloy on 12/5/23 and Angela Flynn on 24/4/24, confirmed my requests for a noise monitor. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed.

Would you like us to contact you?  
 Information from WebTrak  
 Description of Complaint

# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [4892241749688026908054fc958a2a03b455f6](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

[Submit another complaint](#)

Complaint submitted at:

31 Jul 2024 18:37  
 Shelly Barron  
 barron.shelly@gmail.com  
 18 Toberburr Avenue  
 St Margaret's  
 Co Dublin  
 K67WZ11  
 Yes  
 30 Jul 2024  
 09:45

Information from WebTrak

Description of Complaint  
 Flight Number: BAW38DB Aircraft type: A319  
 1.2km @ 1500ft from my home. Since July 1, 2024, I've logged 5112 complaints on the webtrak system. I've kept detailed records. Flights are tagged as low and noisy, flights pass 1-1.6km from my home making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. Both Michelle Lihlloy on 12/5/23 and Angela Flynn on 24/4/24, confirmed my requests for a noise monitor. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed.





# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [Zc3213d9951bd669653bceeb9060976c4d661a](#)

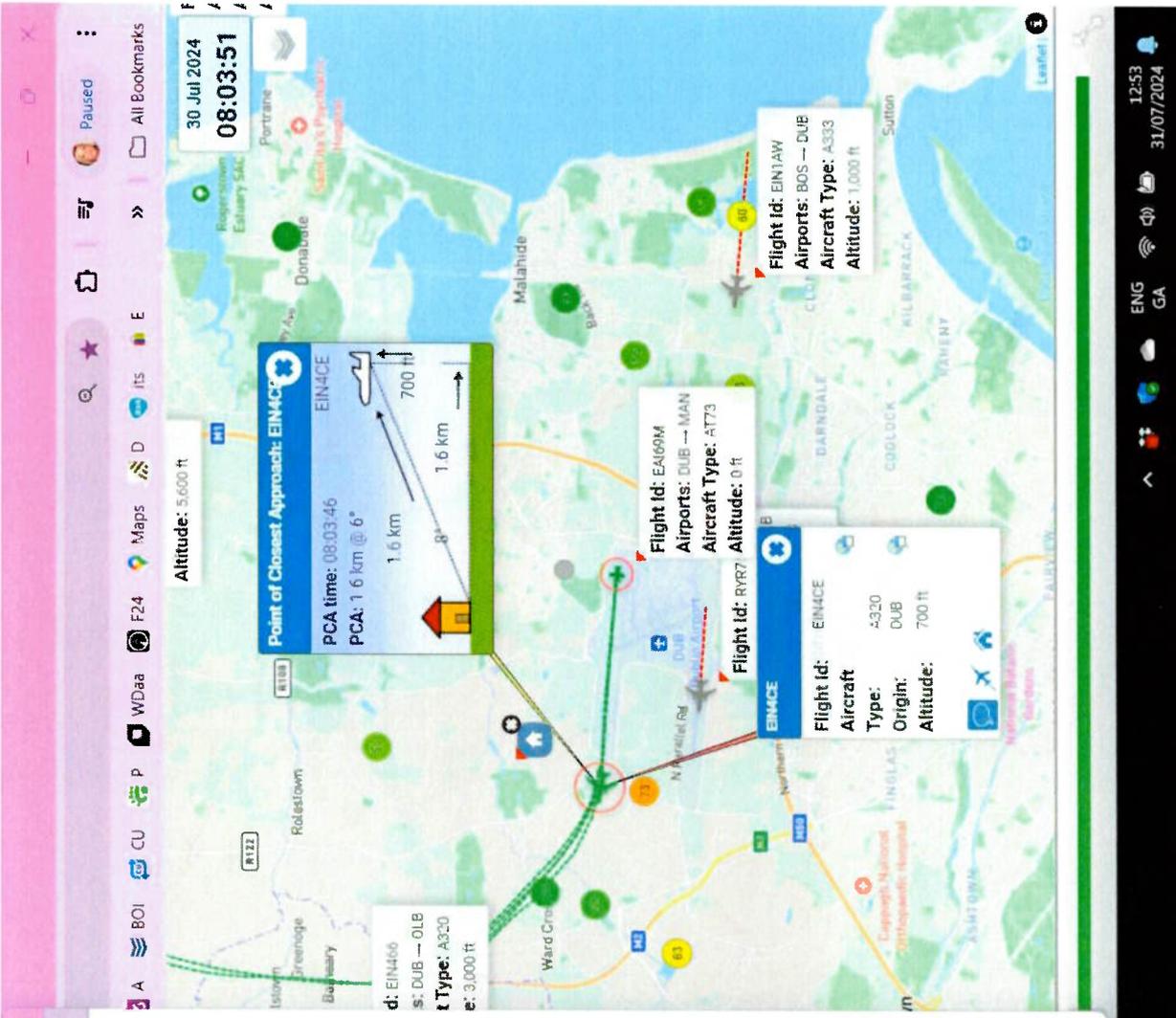
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at 31 Jul 2024 21:20  
 First name Shelly  
 Last name Barron  
 E-mail [barron.shelly@gmail.com](mailto:barron.shelly@gmail.com)  
 Address 18 Toberbur Avenue  
 Suburb/Area St Margaret's  
 County Co Dublin  
 Postcode / Eircode K67W211

Would you like us to contact you? 30 Jul 2024  
 Disturbance date 21:37  
 Disturbance time  
 Information from WebTrak Flight Number HYS258 Aircraft type A320  
 Description of Complaint 1.4km@900ft from my home. Since July 1, 2024, I've logged 5220 complaints on the webtrak system. I've kept detailed records. Flights are tagged as low and noisy flights pass 1-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. Both Michelle Molloy on 12.5.23 and Angela Flynn on 24.4.24 confirmed my requests for a noise monitor. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.





Noise Complaint Form - Google Chrome

https://viewpoint-eu.emsbn.com/dub10?accClass=J&operNum=5822250&tailNumber=EIDVE&ssrCode=&locale=en...

## We Have Received Your Complaint

Thank you. We have received your complaint.

Your receipt key is **7df365443c6a35e45581bf3c8c453a0dc9e7ee4c2**. You will be able to use this key to follow up on this complaint later if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

Complaint submitted at 31 Jul 2024 12:53

First name Shelly

Last name Barron

E-mail barron.shelly@gmail.com

Address 18 Toberburr Avenue

Suburb/Area St Margaret's

County Co Dublin

Postcode / Eircode K67W211

Disturbance date 30 Jul 2024

Disturbance time 08:03

Description of Complaint Flight Number EIN4CE. Aircraft type A320. Since July 1, 2024, I've logged 5079 complaints on the webtrak system. I've kept detailed records. Flights are tagged as low and noisy flights pass 1-1.6 km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. Both Michelle Melloy on 12/5/23 and Angela Flynn on 24/4/24, confirmed my requests for a noise monitor. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed.

# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [6711f000e47d4171f97e5f143db545799998e55](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

## Submit another complaint

Complaint submitted at

First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberburr Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67W211

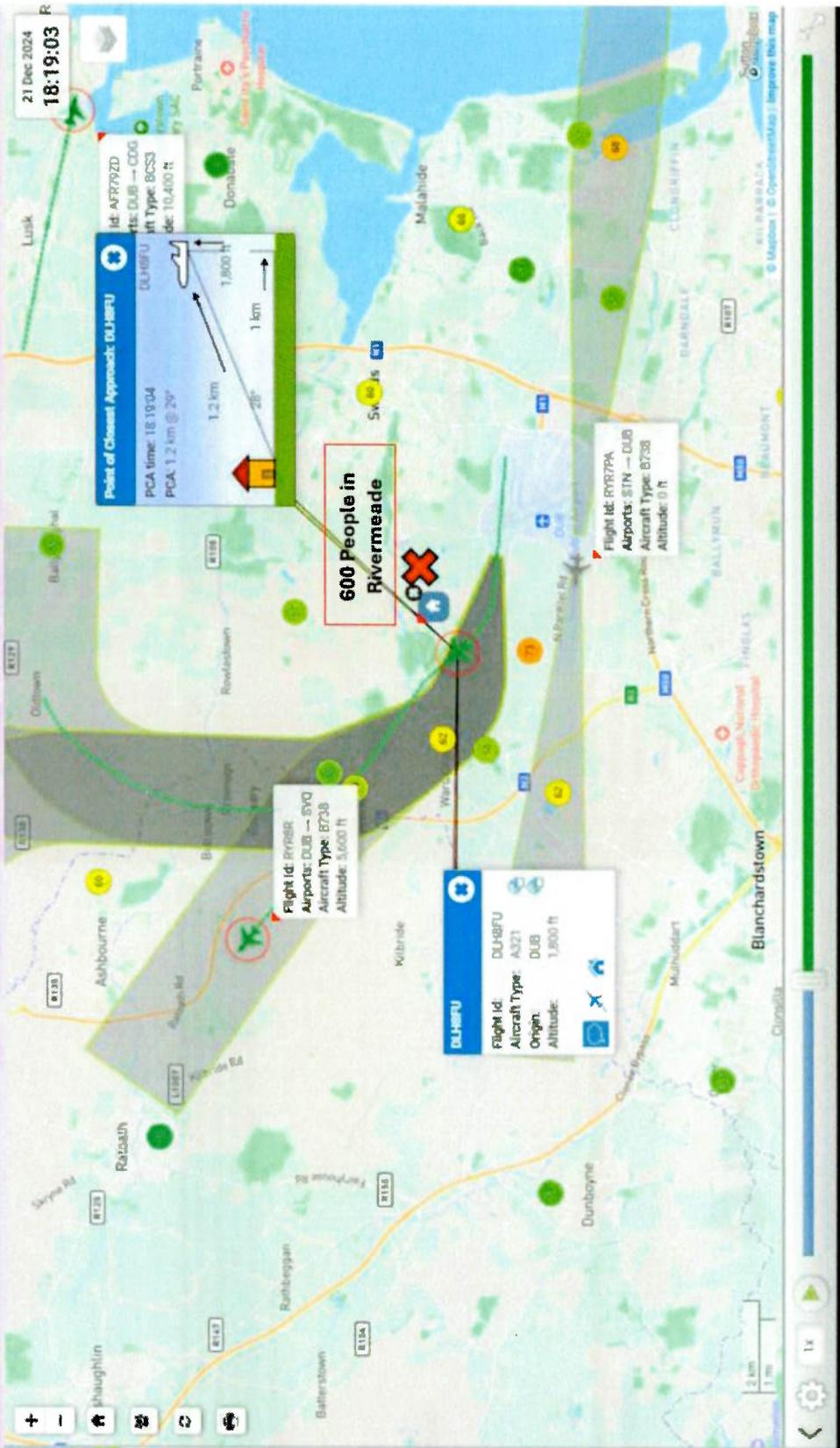
Would you like us to contact you?

Disturbance date: 30 Jul 2024  
Disturbance time: 08:10

Description of Complaint: Flight Number: BAW831S, Aircraft type: A319

Since July 1, 2024, I've logged 5082 complaints on the webtrak system. I've kept detailed records. Flights are tagged as low and noisy flights pass 1-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. Both Michelle Molloy on 12.6.23 and Angela Flynn on 24.4.24, confirmed my requests for a noise monitor. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed.





**About** **Where** **When** **What** **How**

To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights** **Remove Highlighting**

**7 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the

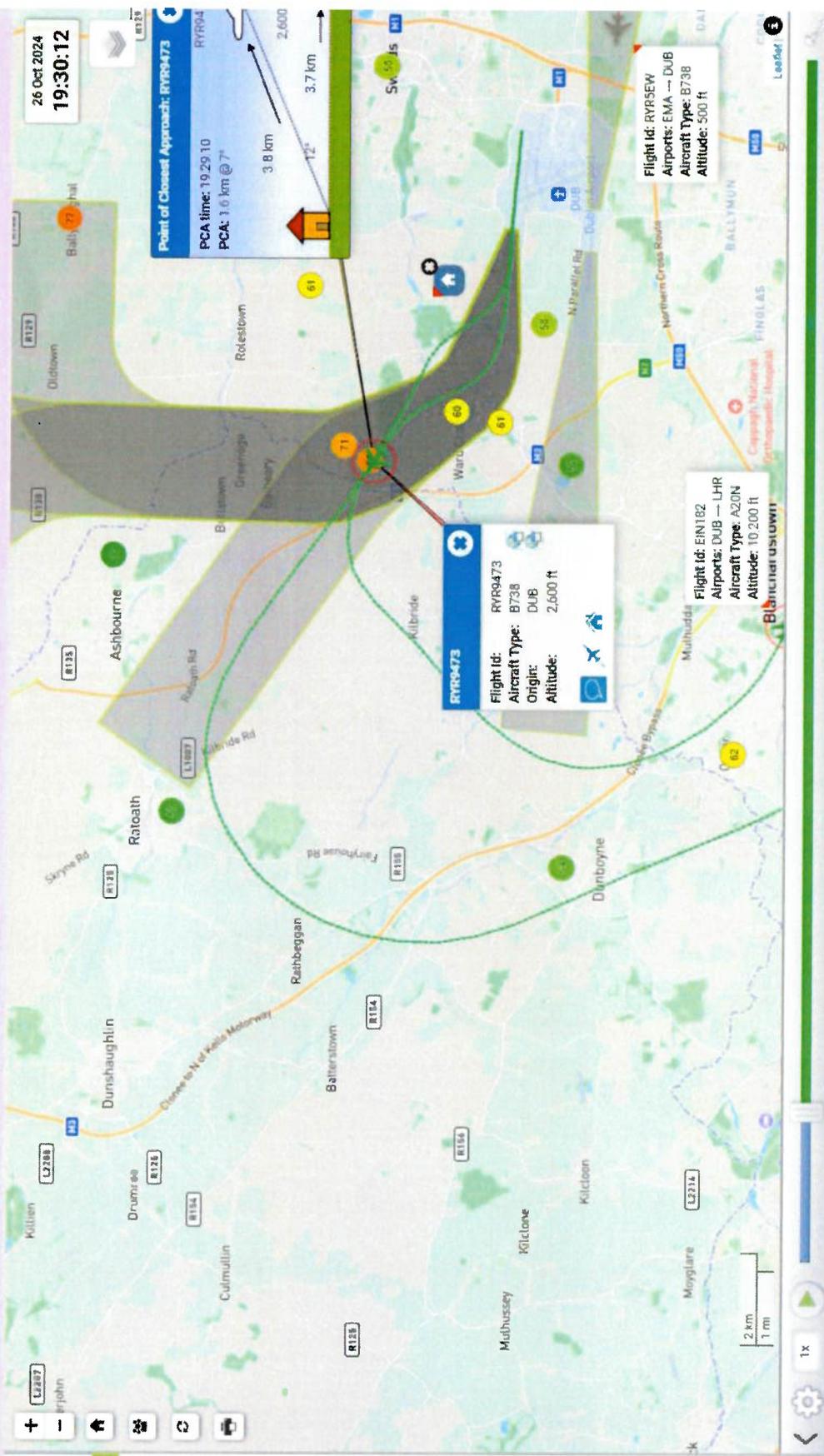


**Your complaint has been received (WebTrak)** Airport/DAA webtrak X  
no.reply@envirosuite.com  
to me

Thanks for registering your concern with Dublin Airport.  
Your complaint details were submitted successfully.  
Your complaint number is 102324.

Labels: Airport, DAA webtrak, Amazon Orders, Bank, Credit Union, Bead Orders, Beauty Orders, Dentist, EBAY, Farmacia Tristaina





### Dublin Airport

Start Here, Investigate, Legend, Help

**About** | **Where** | **When** | **What** | **How**

If a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights** | **Remove Highlighting**

**4 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are grayed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights

**Flights** | **Display** | **Prefs**

**Mode** | **Show current flights** | **Historical**

**Date to load** | 26/10/2024 |

**Flights by hour for 26 Oct 2024**

**Time to start replay** | 19 |  | 30 | **Set**



## Dublin Airport

Start Here Investigate Legend Help

About Where When What How

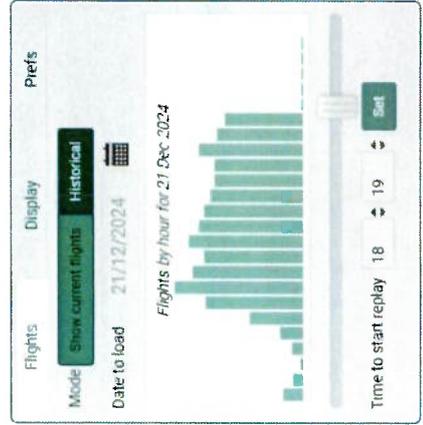
To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights** **Remove Highlighting**

**7 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the



## We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [490e08931e5cb1c0287221e553c58a055mf3bed](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

### Submit another complaint

Complaint submitted at:

19 Oct 2024 18:17

Shelly

Baron

barron.shelly@gmail.com

18 Toberburr Avenue

St. Margaret's

Co. Dublin

KG7W211

Yes

Would you like us to contact you?

18 Oct 2024

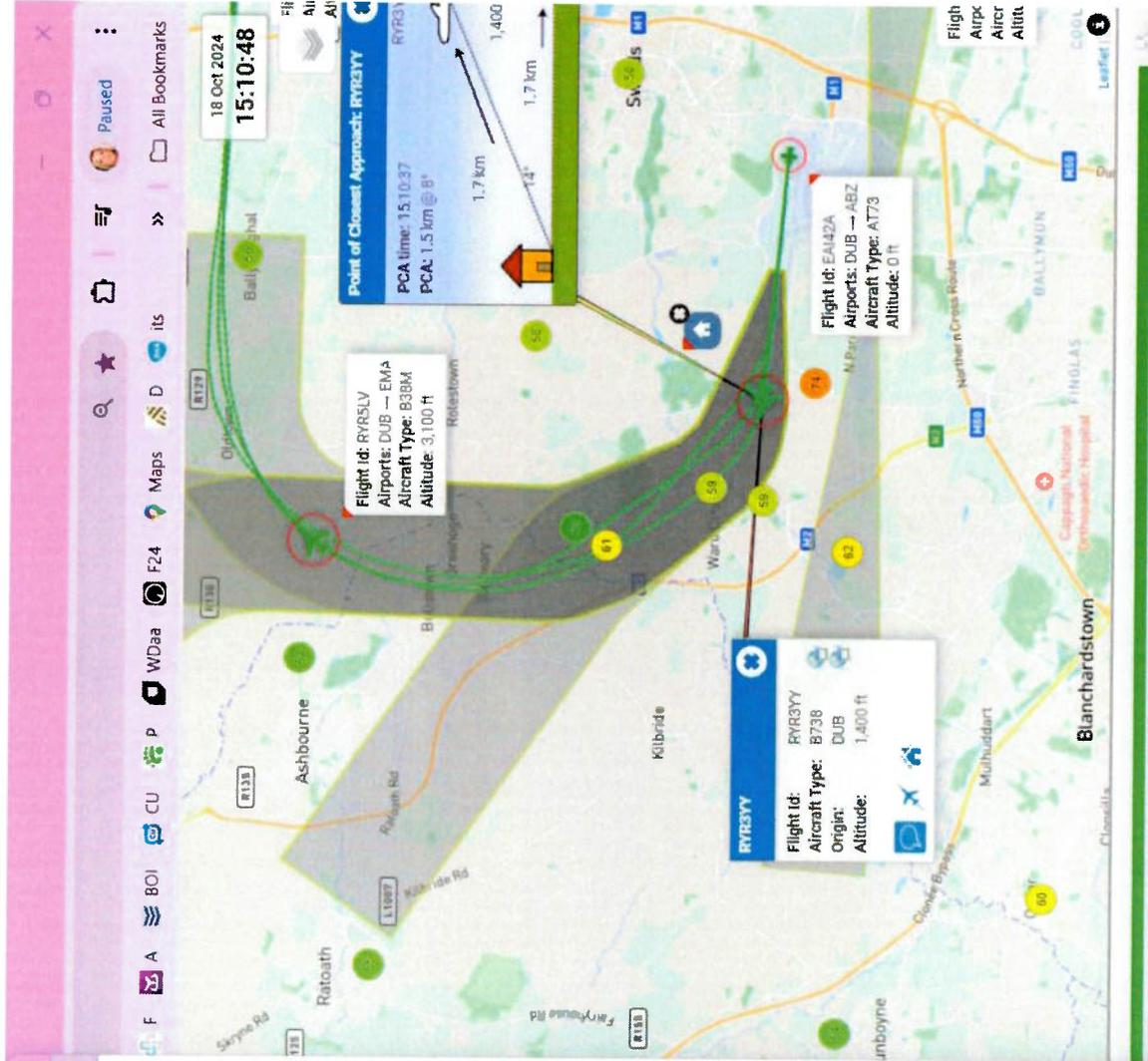
15:10

Flight Number: RYR3YY, Aircraft type: B738

Complaint 19,904 I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle). Flights are 0.8km-1.6km from my home making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route. I have requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.

Information from WebTrak

Description of Complaint



## We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [2e40e100fa4b7b6554ae3987c38afcc6c3505198c](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

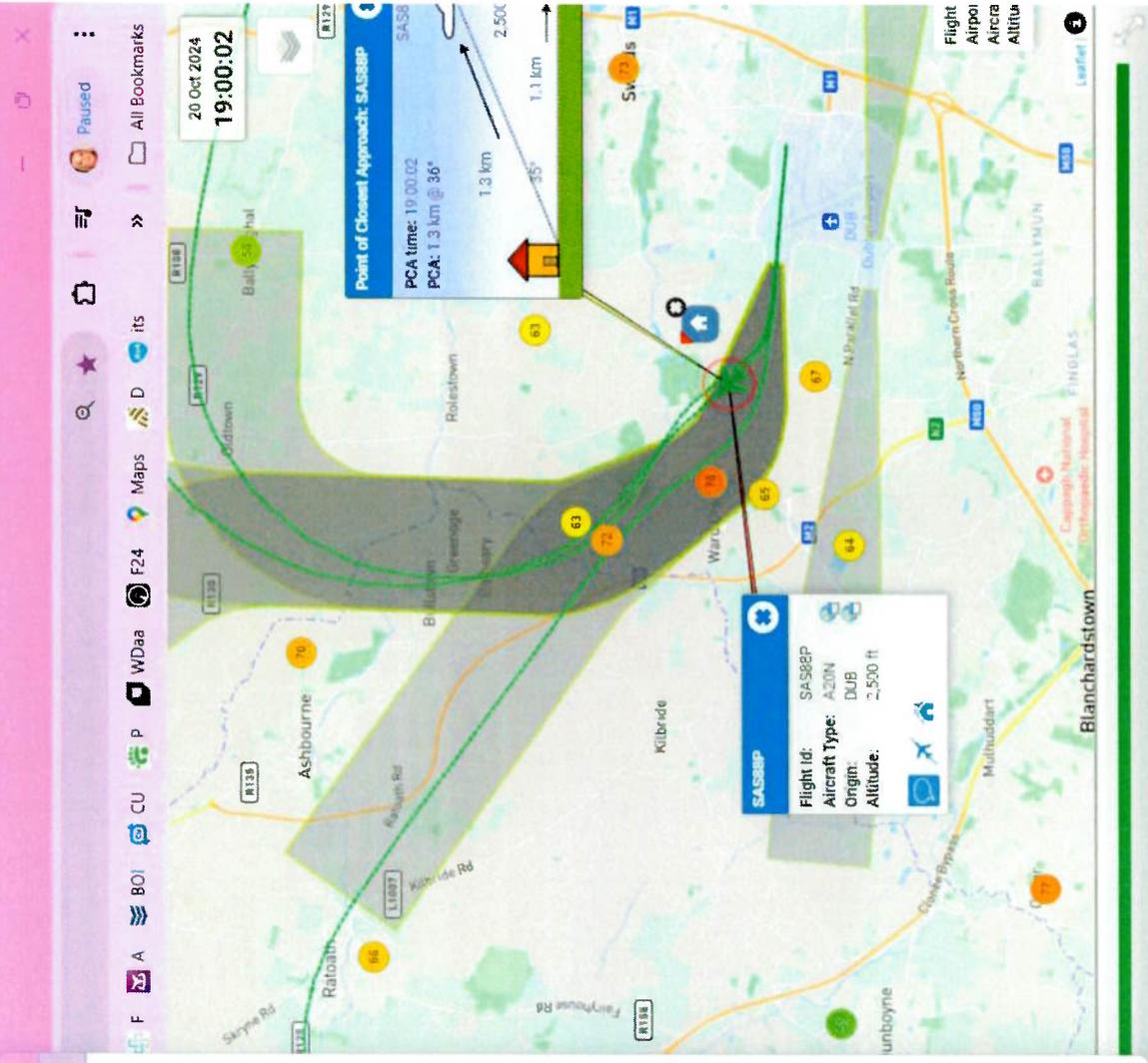
Submit another complaint

### Complaint submitted at

21 Oct 2024 23:07  
Shelly Barron  
barron.shelly@gmail.com  
18 Toberbarr Avenue  
St. Margaret's  
Co. Dublin  
K67V211  
Yes  
20 Oct 2024  
19:00

### Information from WebTrak

Description of Complaint  
Flight Number: SAS88P Aircraft type: A20N  
1.3km @ 2500ft from my home. Complaint 20170. I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle), flights are 0.8km-1.6km from my home, making ear protection a necessity, and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route. 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.



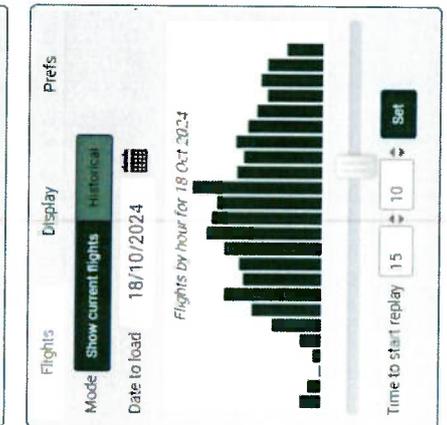


**DublinAirport**  
 Start Here Investigate Legend Help

**About**   **Where**   **When**   **What**   **How**

**Using Likely Flights**  
 Likely Flights will highlight flights that flew close to your location. It takes into account both altitude and geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it.  
 To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights**   **Remove Highlighting**  
 5 nearby flights were found.



# We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is **2b7119092efc6d4780e65e8ebaa872be235d9a**

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

[Submit another complaint](#)

Complaint submitted at 22 Oct 2024 13:17

First name Shelly

Last name Barron

E-mail barron.shelly@gmail.com

Address 18 Toberburr Avenue

Suburb/Area St Margaret's

County Co Dublin

Postcode / Eircode K67W211

Would you like us to contact you? Yes

Disturbance date 20 Oct 2024

Disturbance time 22:32

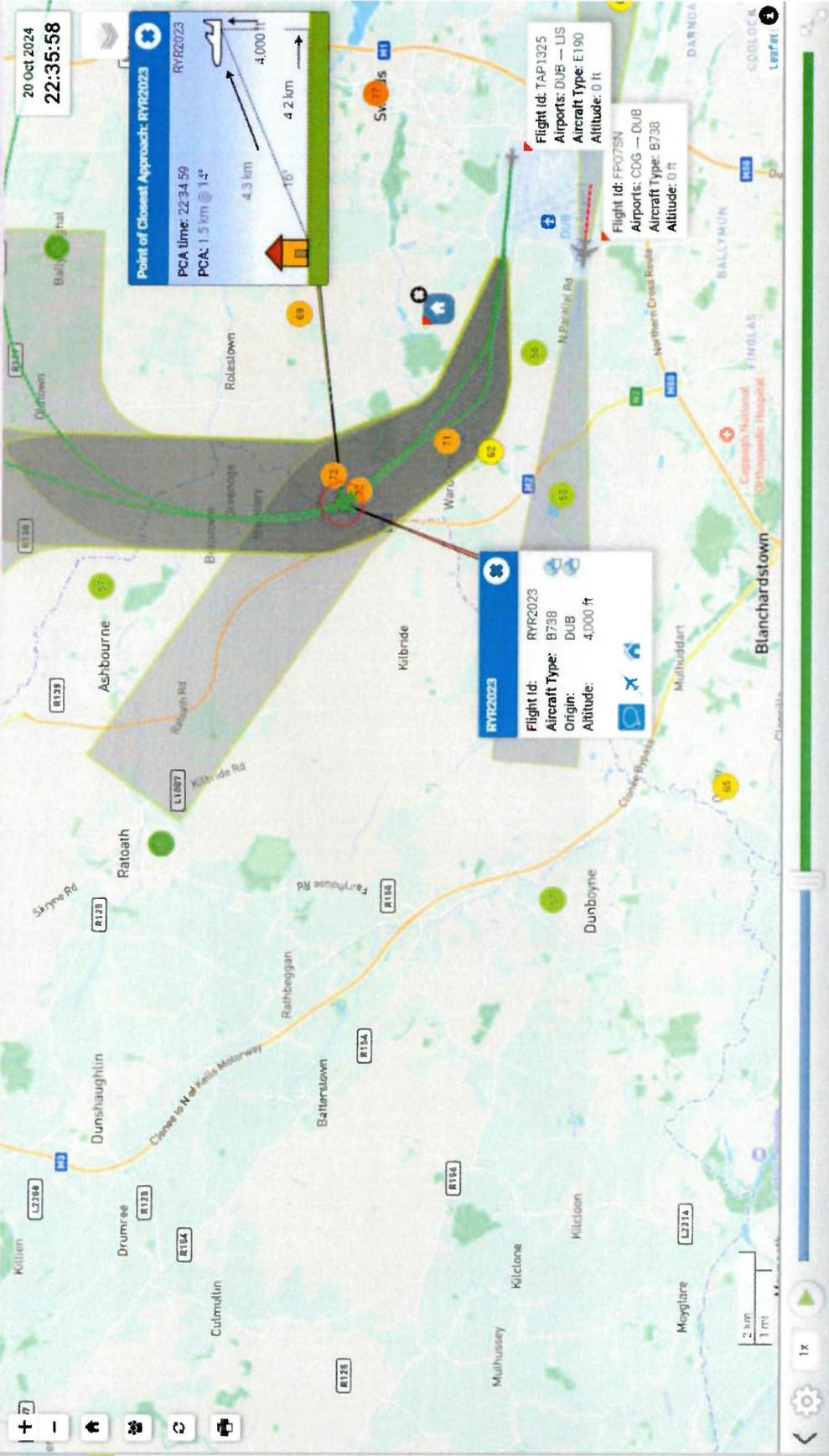
Information from WebTrak

Description of Complaint

Flight Number: SAS64E Aircraft type: A320

Complaint 20.205 I received no reports for my complaints from 22.08/24-16/10/24. Flights are tagged as low and noisy (red circle), flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route, 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.





### Dublin Airport

Start Here | Instagram | Legend | Help

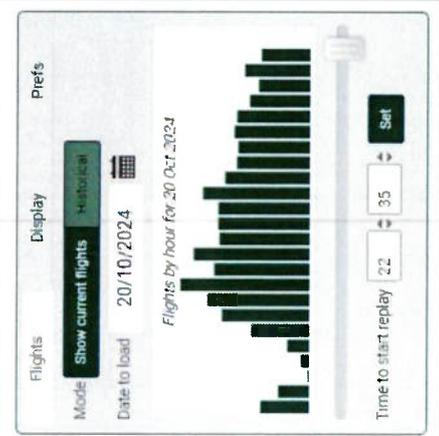
About | Where | When | What | How

Show Likely Flights | Remove Highlighting

**3 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes, different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the time you specify. Replay will automatically be moved back to the time the first identified flight appears on the map.



**Point of Closest Approach: DLH979**  
 PCA time: 12:25:13  
 PCA: 1.3 km @ 22°  
 1.3 km, 1.700 ft, 1.2 km

**DLH979**  
 Flight Id: DLH979  
 Aircraft Type: A321  
 Origin: DUB  
 Altitude: 1,700 ft

**DLH979**  
 Flight Id: KLM47E  
 Airports: AMS — DUB  
 Aircraft Type: E190  
 Altitude: 200 ft

### Dublin Airport

Start Here Investigate Legend Help

**About** Where When What How

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights** **Remove Highlighting**

**1 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out. Note that not all identified flights may be visible at any

**Flights** **Display** **Prefs**

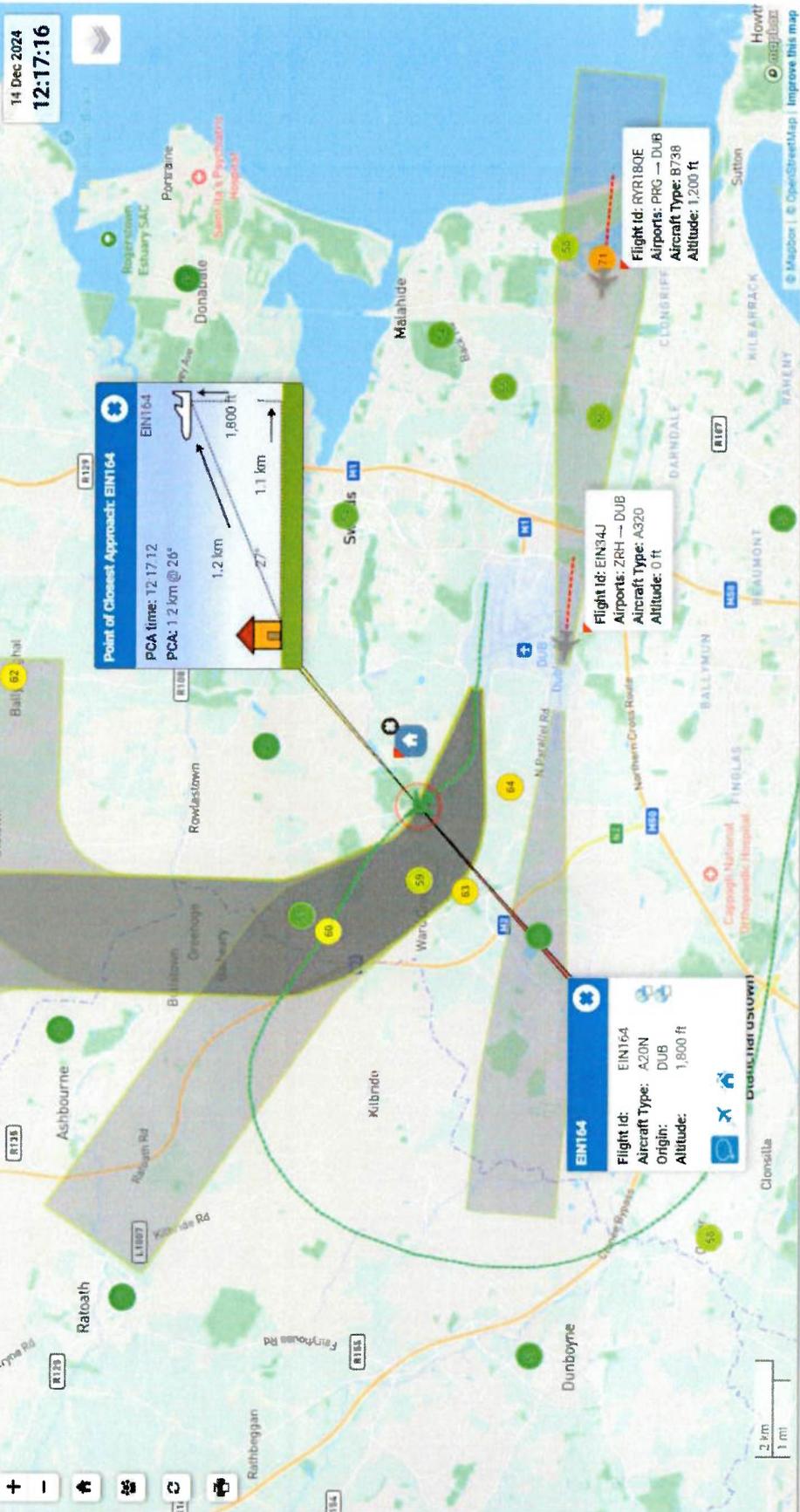
Mode: **Show current flights** Historical

Date to load: 14/12/2024

Flights by hour for 14 Dec 2024

Time to start replay: 12:25:13

Set



# Dublin Airport

**About** | Where | When | What | How

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it.

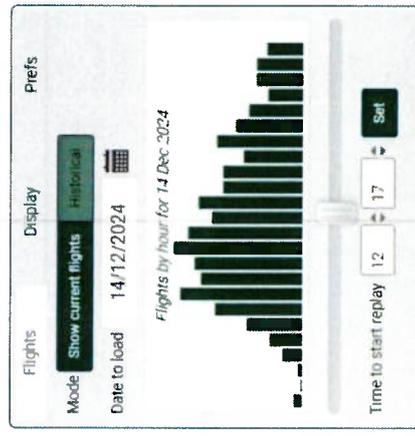
To try it, while replay is running click the "Likely Flights" button.

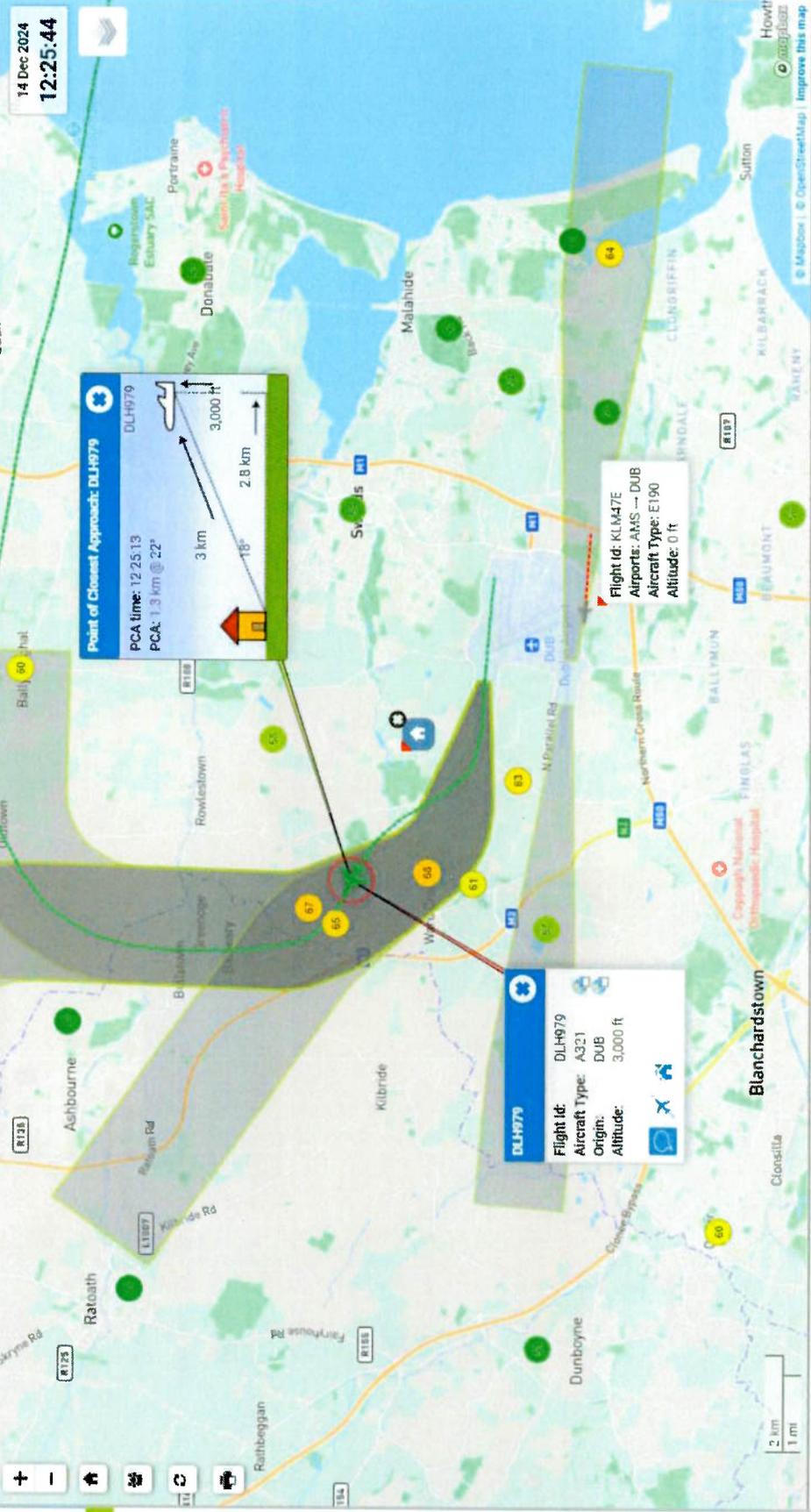
**Show Likely Flights** | **Remove Highlighting**

*2 nearby flights were found.*

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any





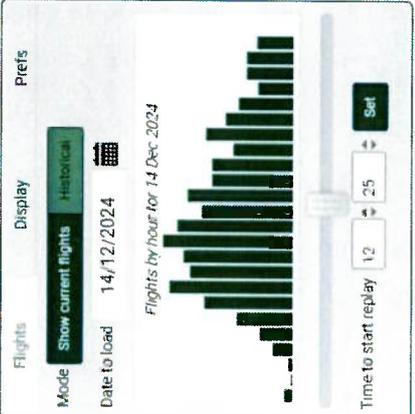
### Dublin Airport

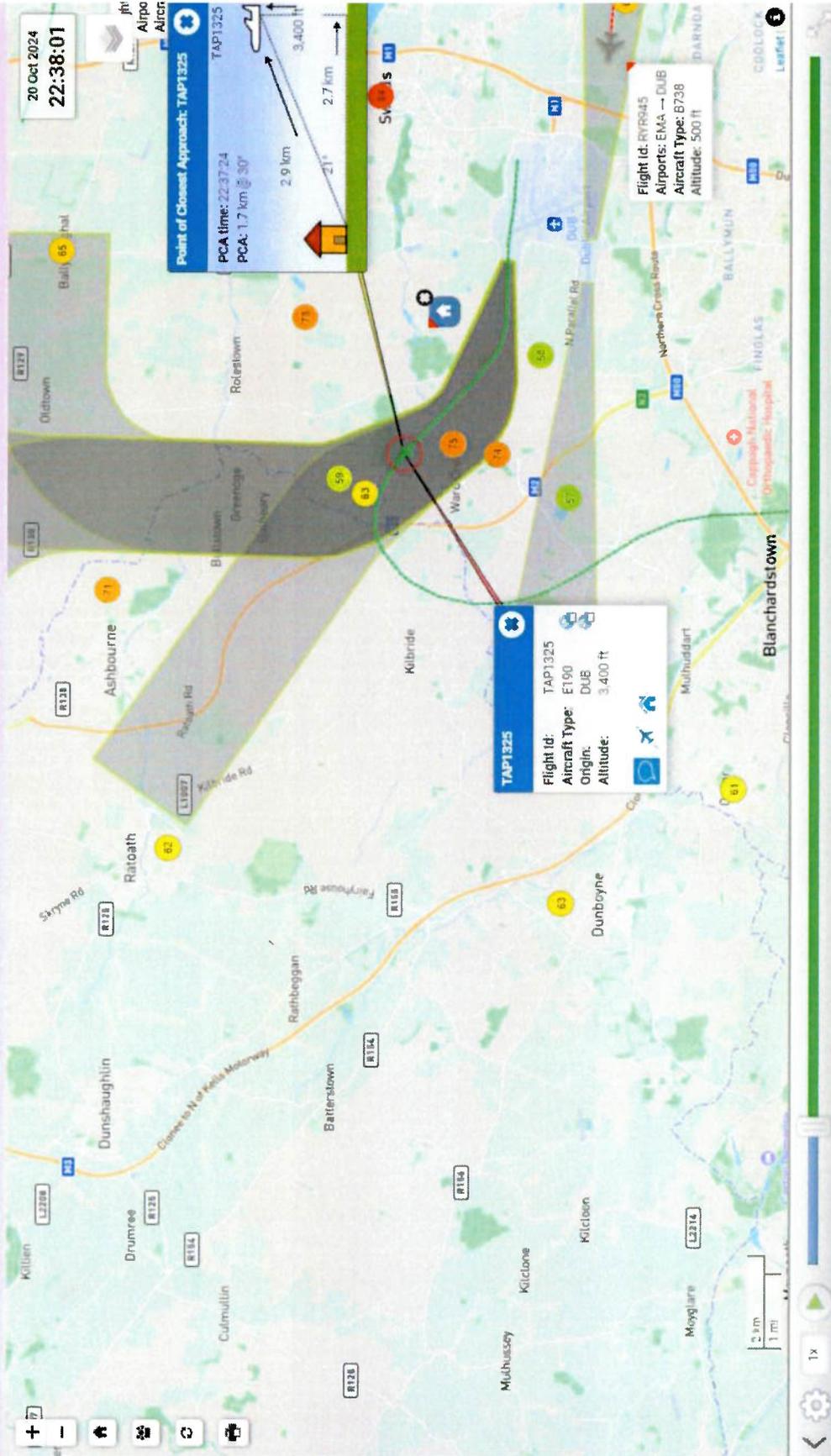
Start Here: Investigate Legend Help

**About** Where When What How  
 geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it  
 To try it, while replay is running click the 'Likely Flights' button

**Show Likely Flights** **Remove Highlighting**  
 1 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.  
 Note that not all identified flights may be visible at any





### Dublin Airport

Start Here Investigate Legend Help

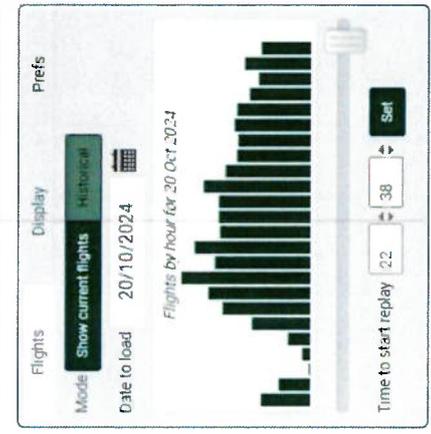
About Where When What How

Show Likely Flights Remove Highlighting

**5 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the time you specify. Replay will automatically be moved back to the time the first identified flight appears on the map.



## We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is [2a1163605954e1440a6331d2653022f582034e45e](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

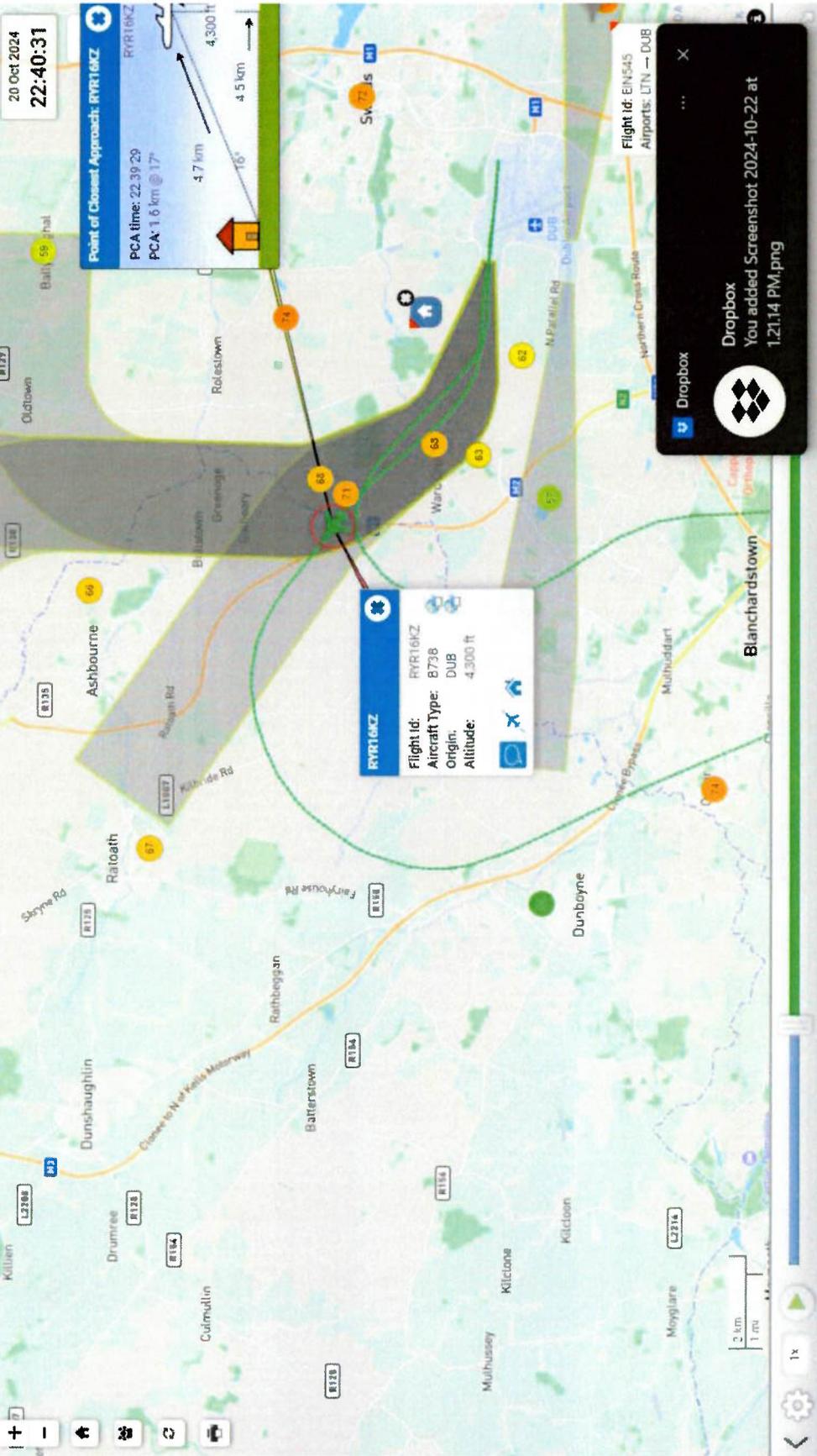
### Submit another complaint

Complaint submitted at 22 Oct 2024 13:21  
 First name Shelly  
 Last name Barron  
 E-mail barron.shelly@gmail.com  
 Address 13 Toberour Avenue  
 Suburb/Area St Margaret's  
 County Co. Dublin  
 Postcode / Eircode K67W211  
 Would you like us to contact you? Yes  
 Disturbance date 20 Oct 2024  
 Disturbance time 22:39

Flight Number RYR16KZ, Aircraft type B738

Complaint 20,207. I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circles), flights are 0.9km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route. 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.





### Dublin Airport

Start Here Investigate Legend Help

About Where When What How

Show Likely Flights Remove Highlighting

5 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights will move into the airfield and become visible. Likely Flights will identify flights both before and after the time you specify. Replay will automatically be moved back to the time the first identified flight appears on the map.



Dropbox

Dropbox

You added Screenshot 2024-10-22 at 1:21:14 PM.png



20 Oct 2024  
22:42:58

Point of Closest Approach: RYR9041  
PCA time: 22:42:49  
PCA: 1.6 km @ 20°  
1.8 km  
2.500 ft  
1.6 km

Flight id: EX55NG  
Aircraft Type: B738  
Altitude: 36,300 ft

Flight id: RYR9041  
Aircraft Type: B38M  
Origin: DUB  
Altitude: 2,500 ft

Flight id: CFE  
Airports: LCY  
Aircraft Type:  
Altitude: 900 ft

14°C Mostly cloudy  
13:22 22/10/2024

ENG GA

COOLLOCK  
LAWRENCE

Blanchardstown  
Ballymun  
Finglas  
Cappagh National Orthopaedic Hospital  
Warc  
Kibride  
Mulhuddart  
Ashbourne  
Ratoath  
Oldtown  
Rohinstown  
Greenhough  
Ballybun  
Ballyhall  
R137  
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R190  
R191  
R192  
R193  
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R196  
R197  
R198  
R199  
R200

20 Oct 2024 13:22  
Shelly Barron  
barron.shelly@gmail.com  
18 Tobermour Avenue  
St Margaret's  
Co Dublin  
K67W211  
Yes  
20 Oct 2024  
22:42  
Complaint Number: RYR9041; Aircraft type: B38M  
Complaint 20:208 I received no reports for my complaints from 22:08-24-16/10/24. Flights are tagged as low and noisy (red circle) flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023 the issue remains unresolved. My home is exposed to the entire take-off and departure route. 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home.

Complaint submitted at  
First name  
Last name  
E-mail  
Address  
Suburb/Area  
County  
Postcode / Eircode  
Would you like us to contact you?  
Disturbance date  
Disturbance time  
Information from WebTrak  
Description of Complaint

Thank you. We have received your complaint.  
Your receipt key is [24b9f2f137d23131e07f98a1f6b3b16e28e0d4a6](#)  
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

**Dublin Airport**

[Noise Complaint Form - Google Chrome](#)  
<https://viewpoint-eu.emsbk.com/dub10?acClass=j8&operNum=5933038&tailNumber=EI1K&ssiCode=&locale=...>

**We Have Received Your Complaint**



## We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is: [18b5980ab6f06634c538a3d46a49e08a65356146](#)

You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

Complaint submitted at

28 Oct 2024 13:12  
First name: Shelly  
Last name: Barron  
E-mail: barron\_shelly@gmail.com  
Address: 18 Tobernaught Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67W211

Would you like us to contact you?

Yes

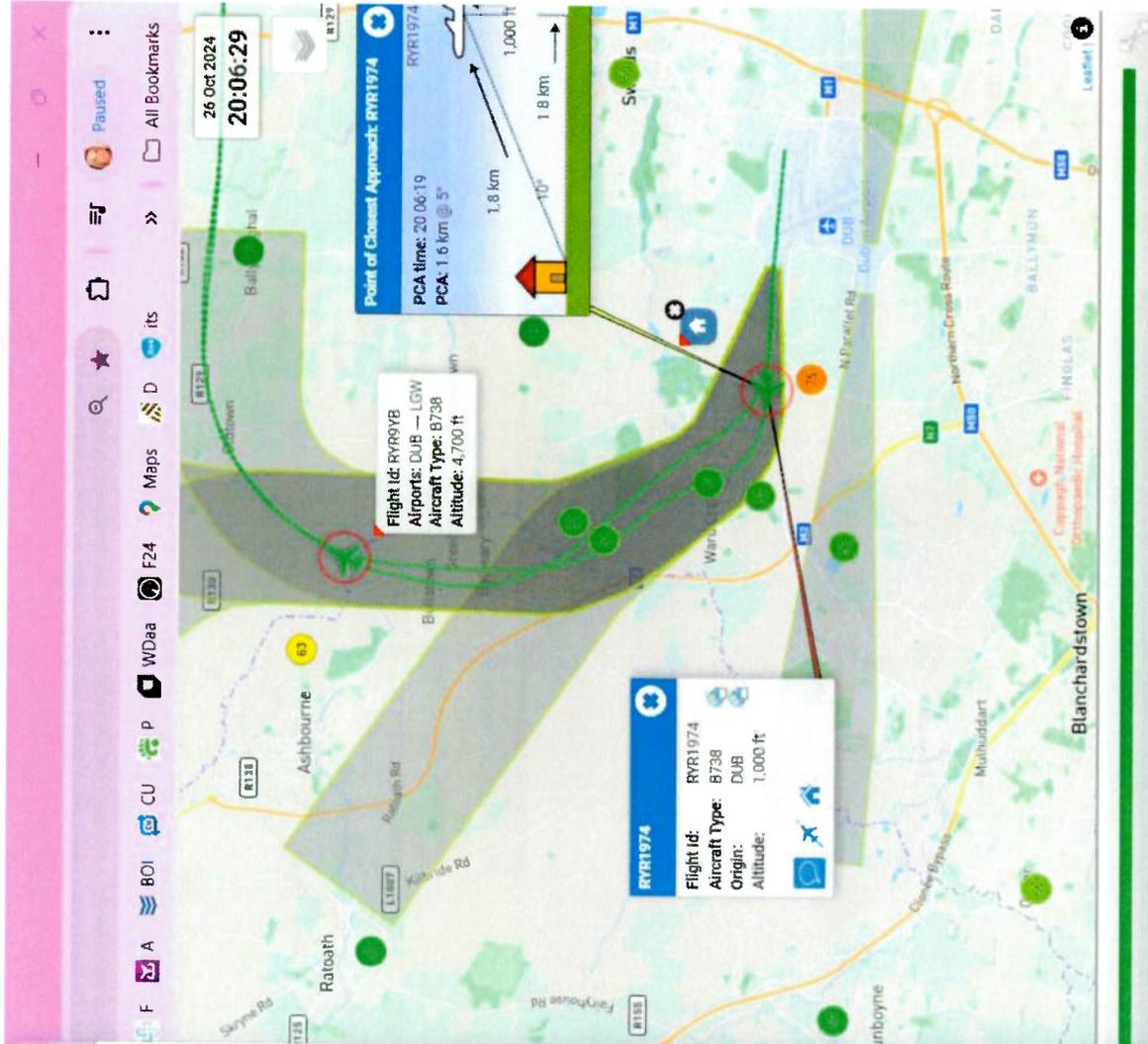
Disturbance date: 26 Oct 2024

Disturbance time: 20:06

Information from WebTrak

Description of Complaint

Flight Number: RYR1974, Aircraft type: B738  
Complaint 20:06: I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle), flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route - 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home?



## We Have Received Your Complaint



Thank you. We have received your complaint.

Your receipt key is: [1453221529980e182d9fba3583467377ac881530](#)

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere.

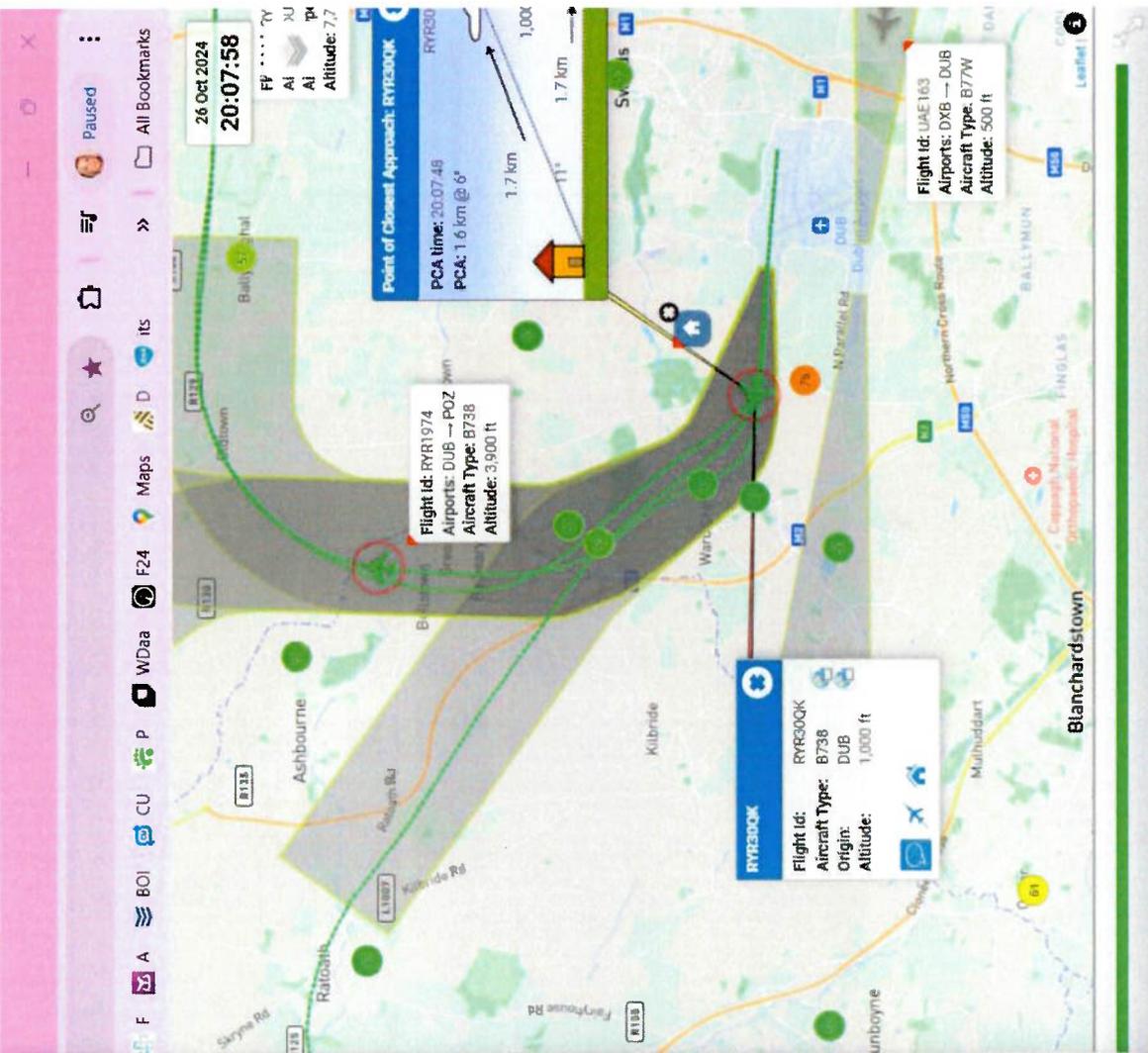
[Submit another complaint](#)

Complaint submitted at 28 Oct 2024 13:13

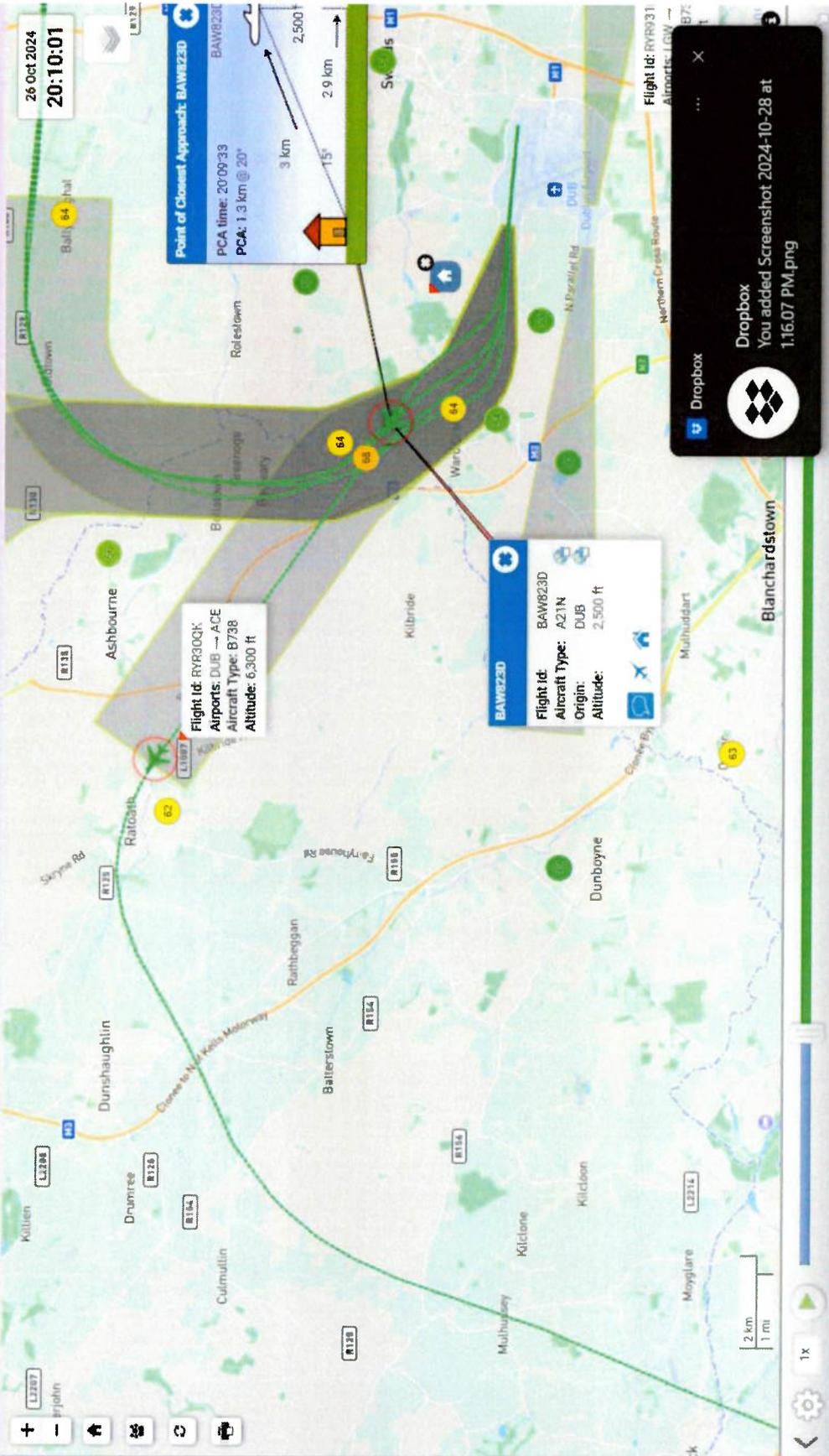
First name: Shelly  
 Last name: Barron  
 E-mail: barron.shelly@gmail.com  
 Address: 18 Tobbercur Avenue  
 Suburb/Area: St Margaret's  
 County: Co. Dublin  
 Postcode / Eircode: K67W211  
 Would you like us to contact you? Yes  
 Disturbance date: 26 Oct 2024  
 Disturbance time: 20:07

Information from WebTrak  
 Description of Complaint: Flight Number: RYR300K, Aircraft type: B738

Complaint 20:407 I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle), flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route. 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home?







Dropbox  
 You added Screenshot 2024-10-28 at 1.16.07 PM.png

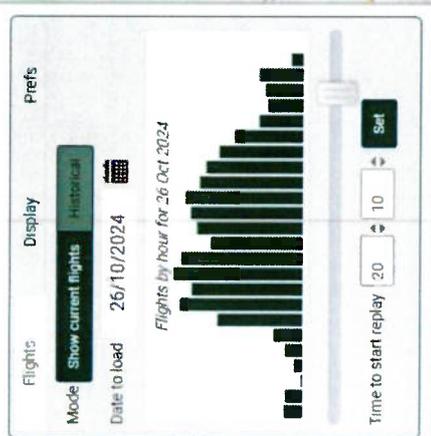
### Dublin Airport

Start Here Investigate Legend Help

About Where When What How  
 if a flight that looks close on the map really was close to your location or was flying high above it  
 To try it, while replay is running click the 'Likely Flights' button

Show Likely Flights Remove Highlighting  
 4 nearby flights were found

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.  
 Note that not all identified flights may be visible at any one time. As the replay time changes different flights



## We Have Received Your Complaint

Thank you. We have received your complaint.

Your receipt key is: [591076c3f19b1bea44e25e9e5bec985be50457](#)

You will be able to use this key to follow up on this complaint later. If you wish, if you would like to do this, copy the key to your clipboard and save it somewhere.

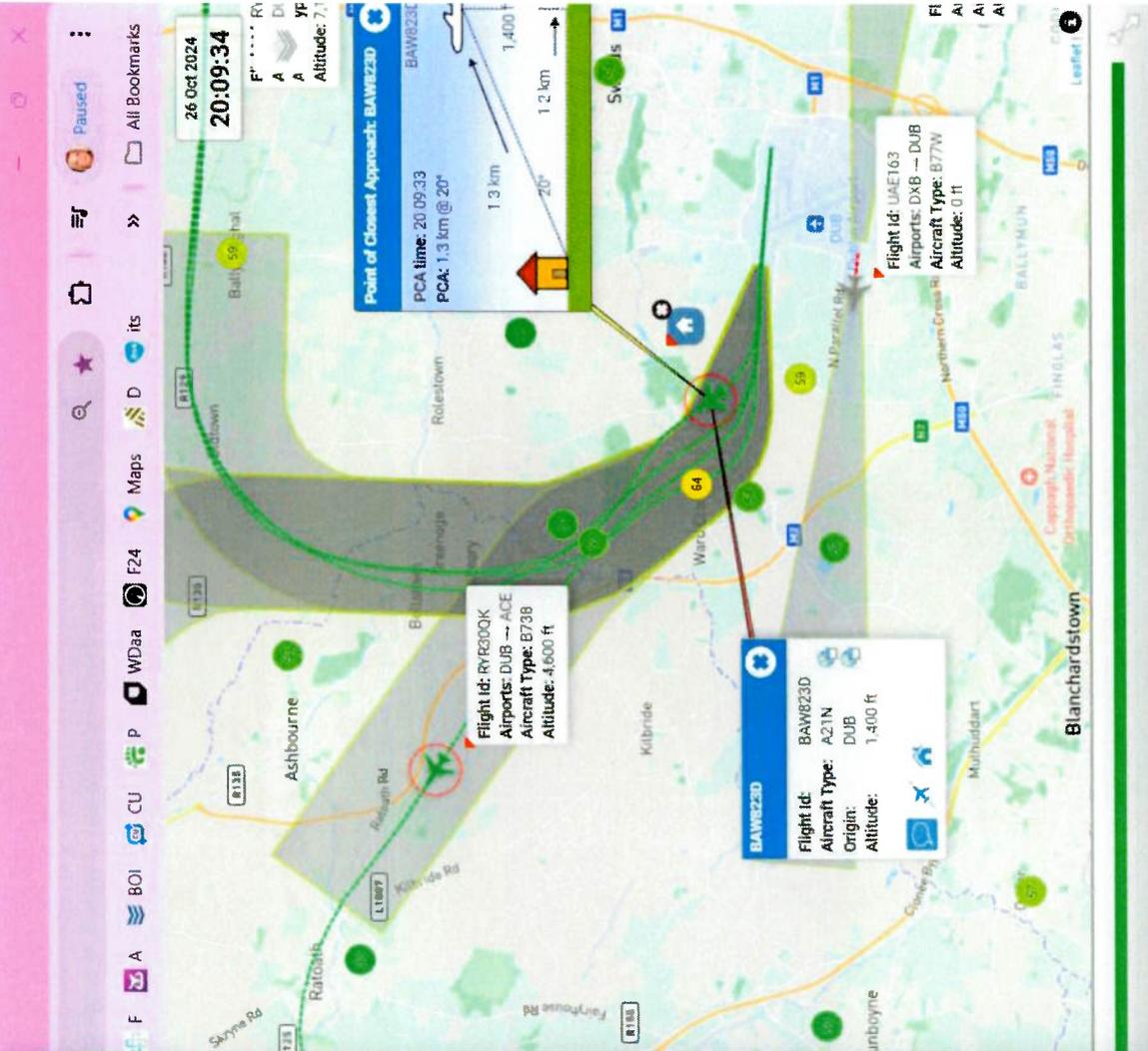
### Submit another complaint

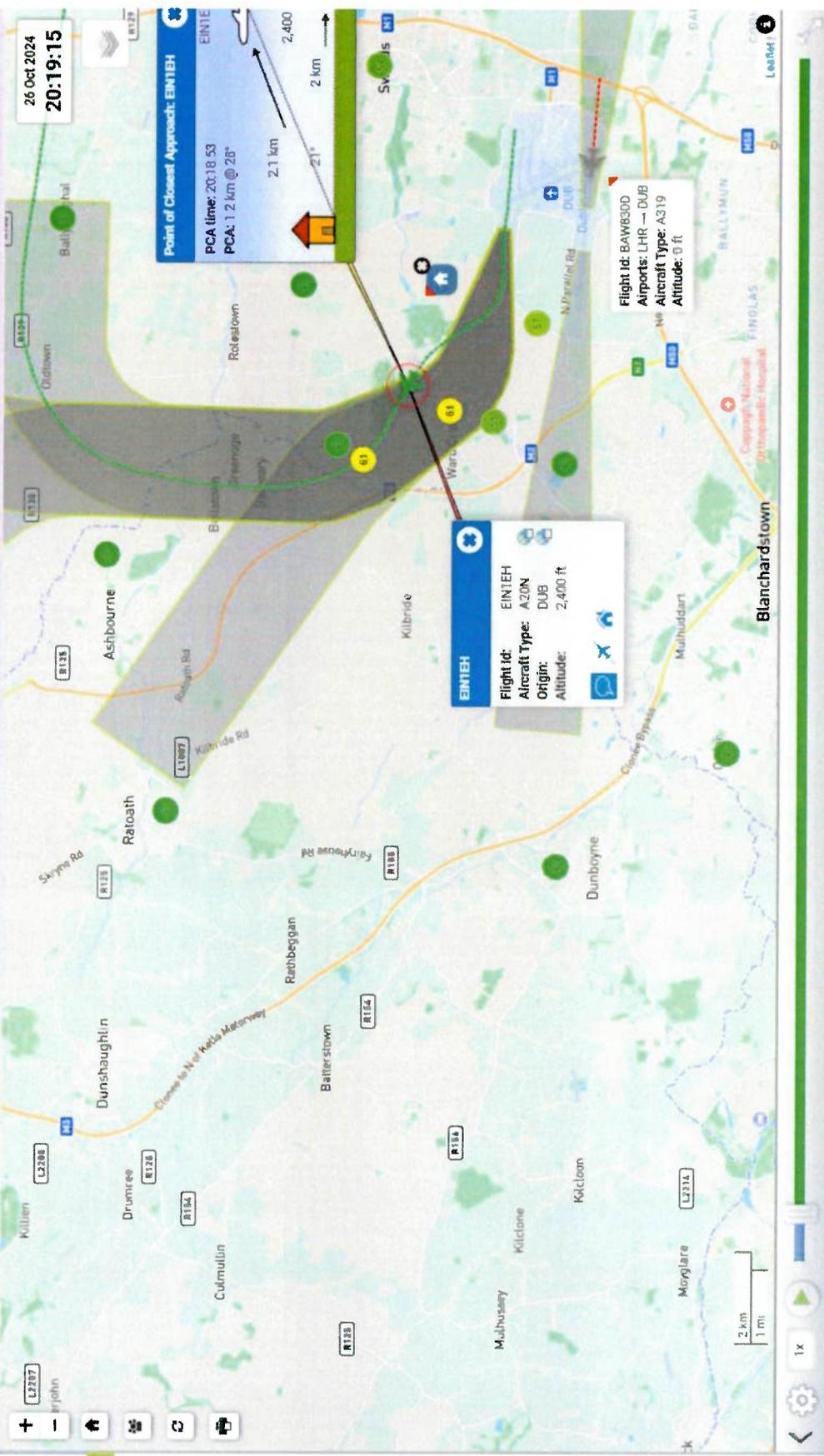
Complaint submitted at

First name: Shelly  
Last name: Barron  
E-mail: barron.shelly@gmail.com  
Address: 18 Toberbur Avenue  
Suburb/Area: St Margaret's  
County: Co Dublin  
Postcode / Eircode: K67WZ11  
Would you like us to contact you? Yes  
Disturbance date: 26 Oct 2024  
Disturbance time: 20:09

Information from WebTrak  
Description of Complaint

Flight Number: BAW623D, Aircraft type: A21N  
1.3km@1,400ft from my home. Complaint 20.408 I received no reports for my complaints from 22.09/24-16/10/24. Flights are tagged as low and noisy (red circle), flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home?





## Dublin Airport

Start Here Investigate Legend Help

**About** Where When What How  
 if a flight that looks close on the map really was close to your location or was flying high above it.

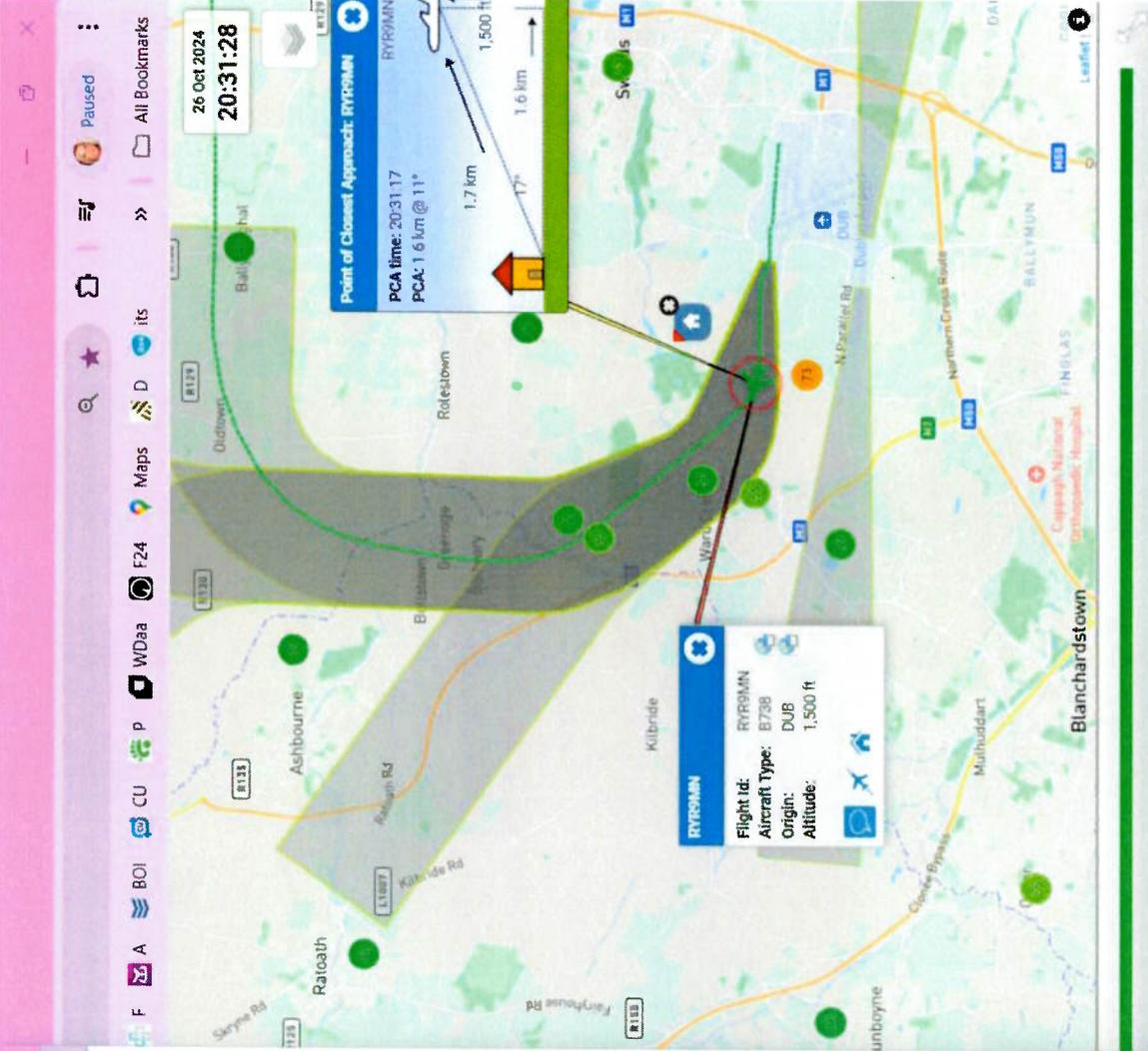
To try it, while replay is running click the "Likely Flights" button.

**1 nearby flights were found**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights

**Flights**   **Prefs**  
**Date to load** 26/10/2024   
**Flights by hour for 26 Oct 2024**  
  
**Time to start replay** 2.0  19



Noise Complaint Form - Google Chrome

https://viewpoint-eu.emsbk.com/dub10?acClass=j&operNum=5940649&trailNumber=EIEVS&ssrCode=&locale=...

## We Have Received Your Complaint

Thank you. We have received your complaint.  
 Your receipt key is [111920e666c8b8ceee584de3a246be8759e6312](#)  
 You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

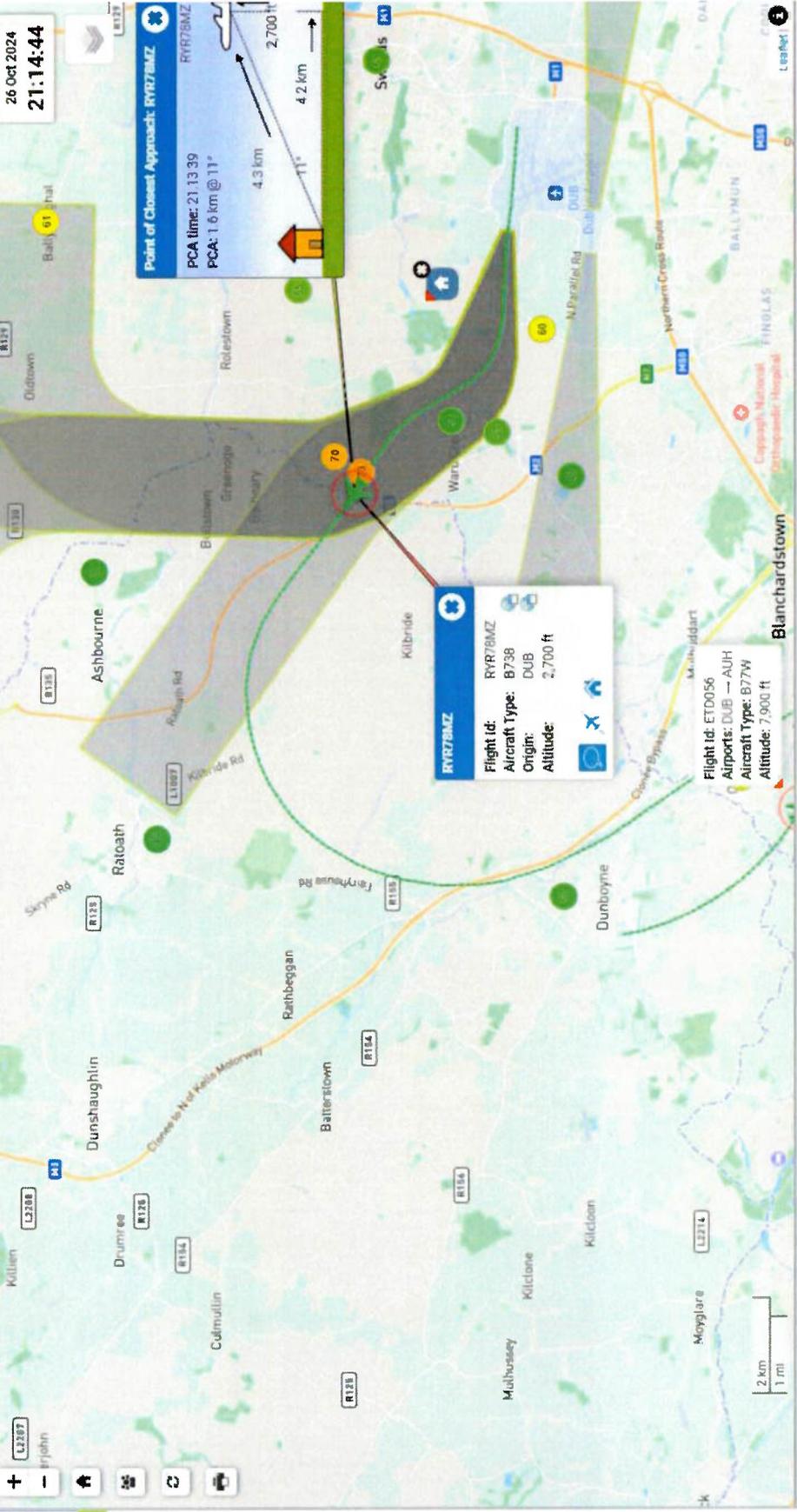
Complaint submitted at	28 Oct 2024 13:21
First name	Shelly
Last name	Barron
E-mail	barron.shelly@gmail.com
Address	18 Toberburr Avenue
Suburb/Area	St Margaret's
County	Co Dublin
Postcode / Eircode	K67W211
Would you like us to contact you?	Yes
Disturbance date	26 Oct 2024
Disturbance time	20:31
Information from WebTrak	Flight Number: RYR9MNM, Aircraft type: B738
Description of Complaint	Complaint 20:410 I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle) flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route. I request a noise monitor be placed at my home. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home?

13:21 28/10/2024

ENG GA

14°C Mostly cloudy

Windows taskbar icons: File Explorer, Microsoft Edge, Microsoft Word, Microsoft Excel, Outlook, Spotify, Signal, Telegram, WhatsApp, Messenger, Zoom, Teams, OneDrive, Mail, Calendar, Photos, Settings, Power, Network, Volume, Bluetooth, Airplane mode, Wi-Fi, Cellular, Location, Brightness, Volume, Mute, Power.



### Dublin Airport

Start Here Investigate Legend Help

**About**   **Where**   **When**   **What**   **How**

if a flight that looks close on the map really was close to your location or was flying high above it.

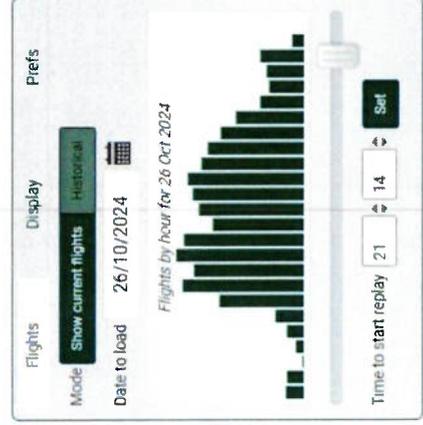
To try it, while replay is running click the "Likely Flights" button.

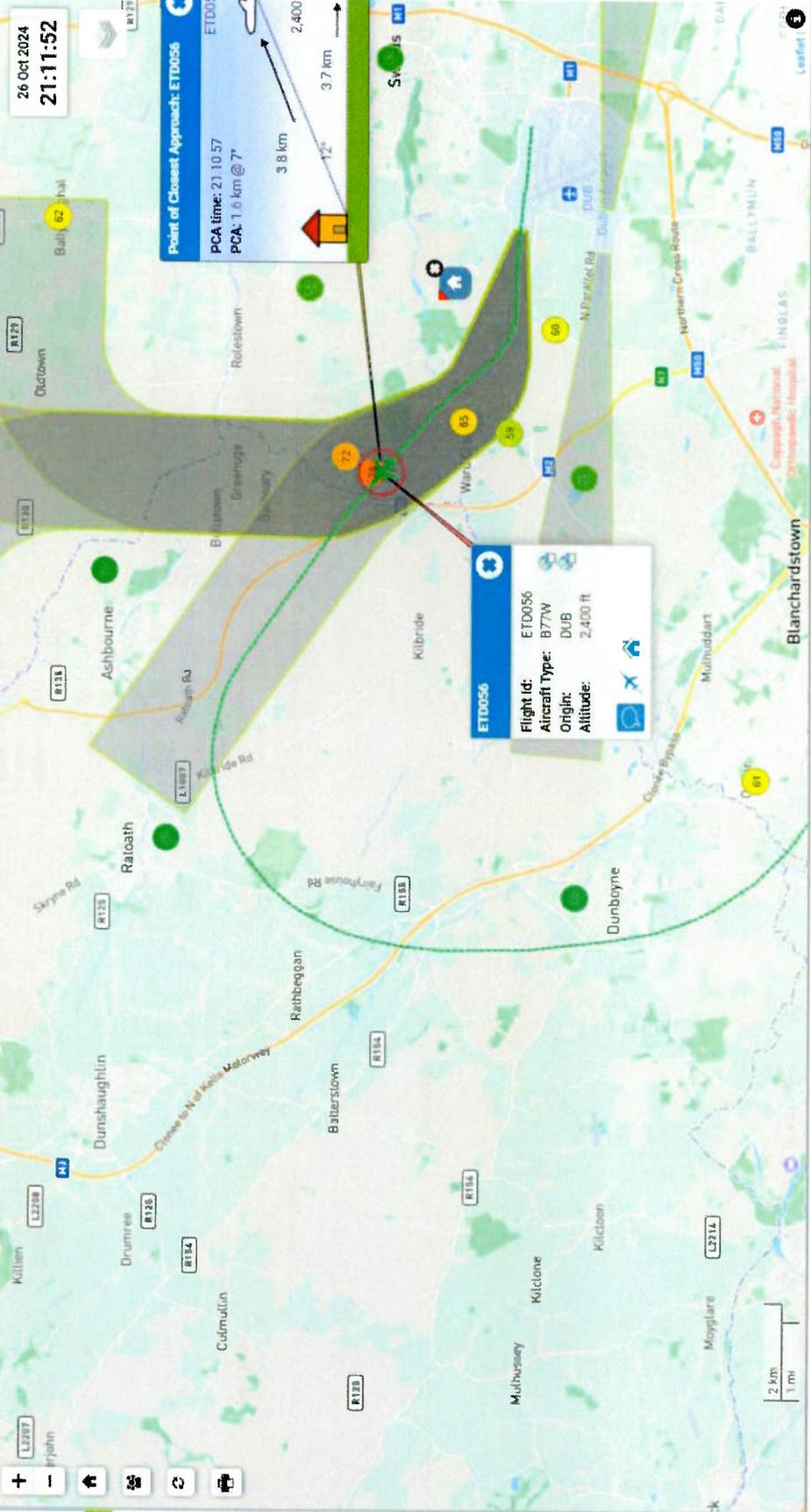
**Show Likely Flights**   **Remove Highlighting**

**1 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights





### Dublin Airport

Start Here Investigate Legend Help

**About** | **Where** | **When** | **What** | **How**

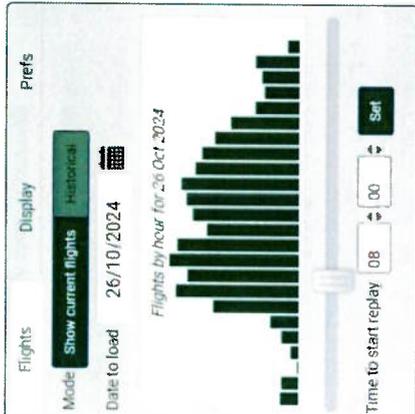
If a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

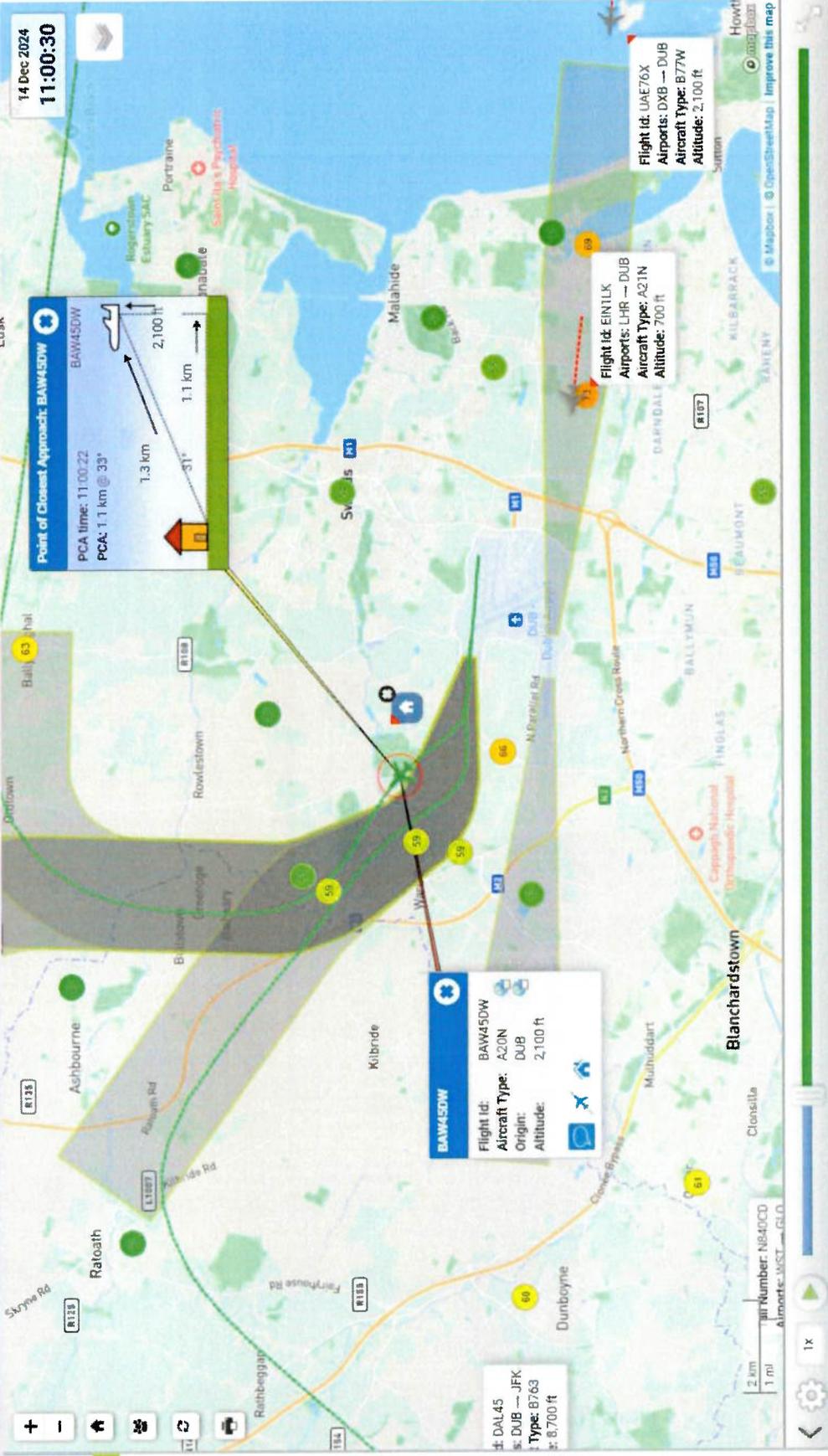
**Show Likely Flights** | **Remove Highlighting**

**3 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights





### Dublin Airport

Start Here Investigate Legend Help

**About** | Where | When | What | How

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it.

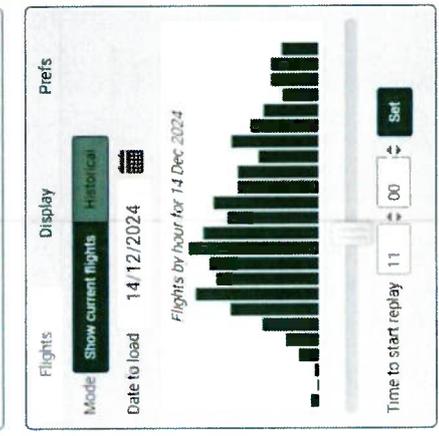
To try it, while replay is running click the "Likely Flights" button

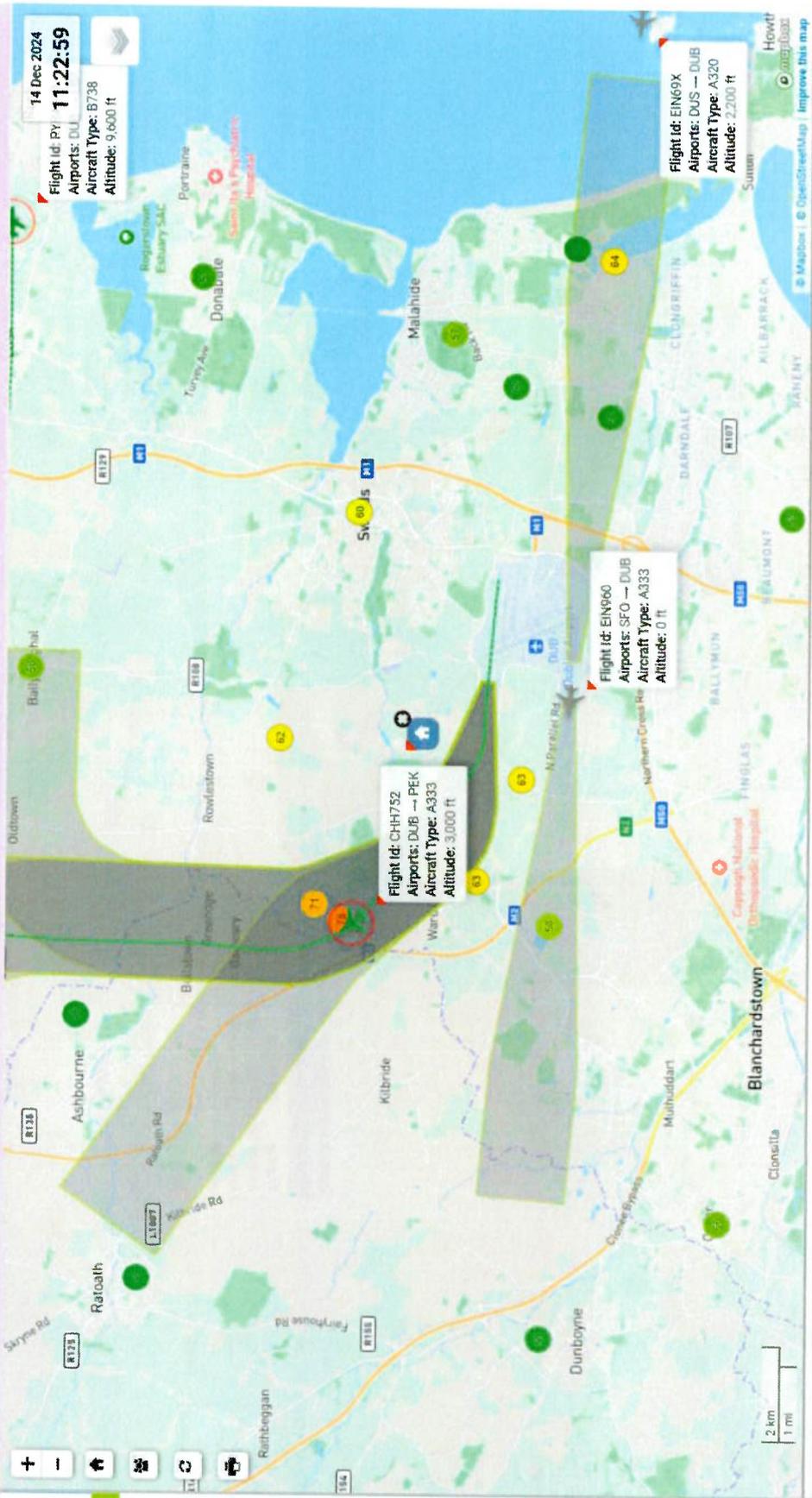
**Show Likely Flights** | **Remove Highlighting**

**4 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any





### Dublin Airport

Start Here Investigate Legend Help

**About** Where When What How

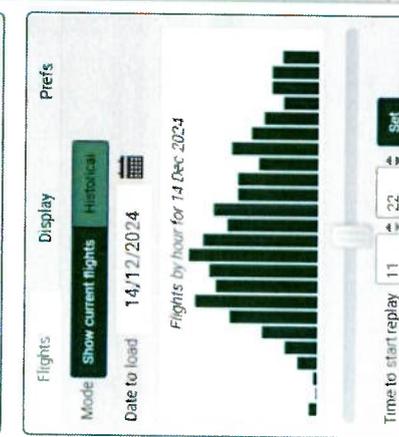
geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights** **Remove Highlighting**

**5 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any





### Dublin Airport

Start Here Investigate Legend Help

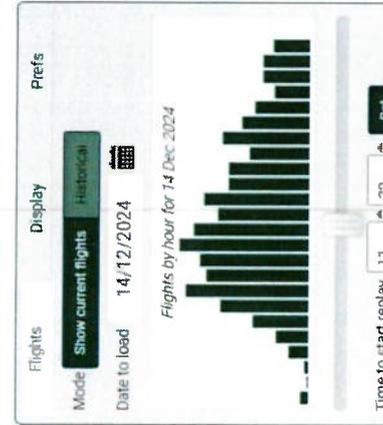
**About** | Where | When | What | How

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights** | **Remove Highlighting**

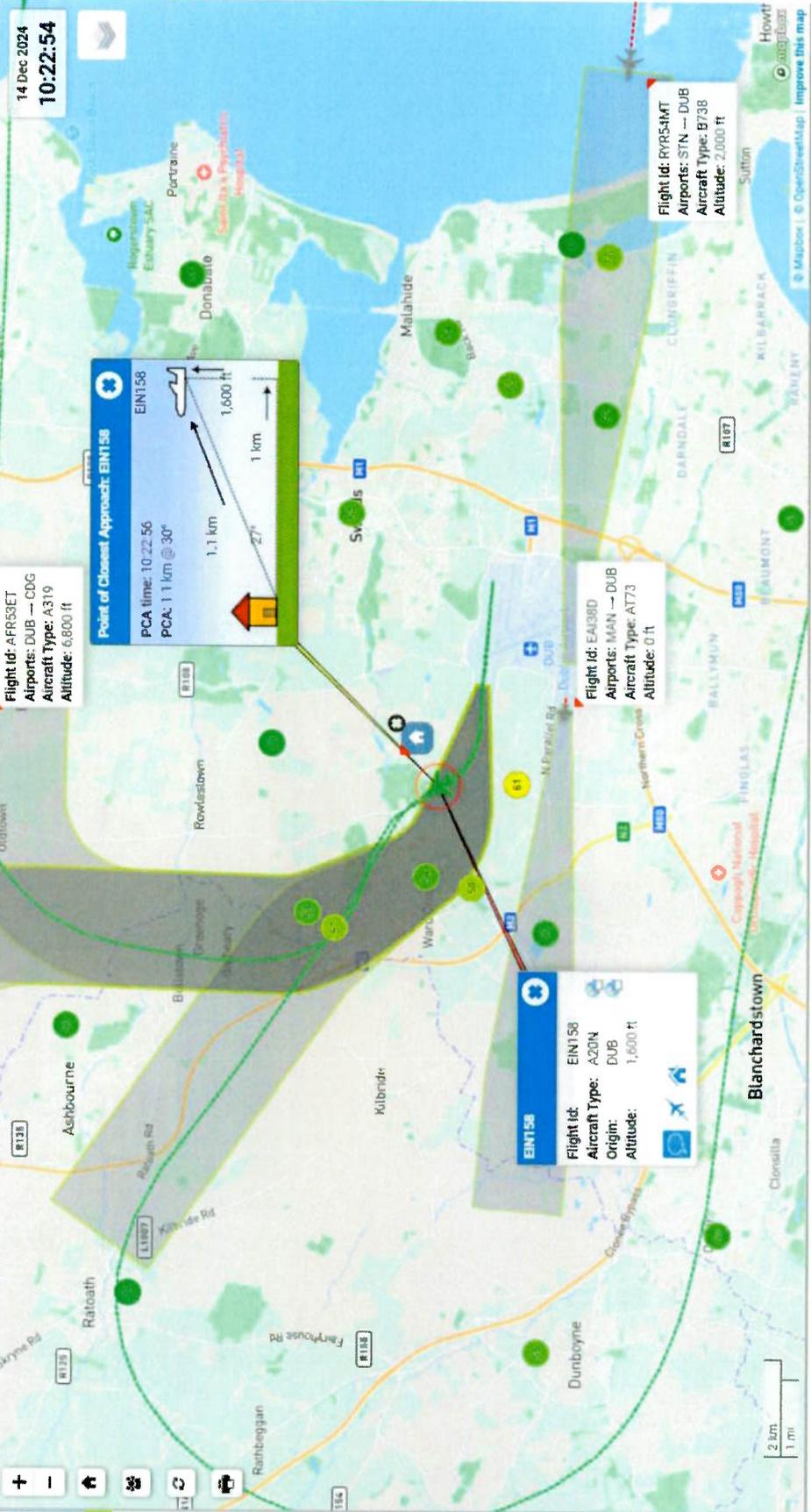
**5 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out. Note that not all identified flights may be visible at any









### Dublin Airport

Start Here Investigate Legend Help

**About** **Where** **When** **What** **How**

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it.

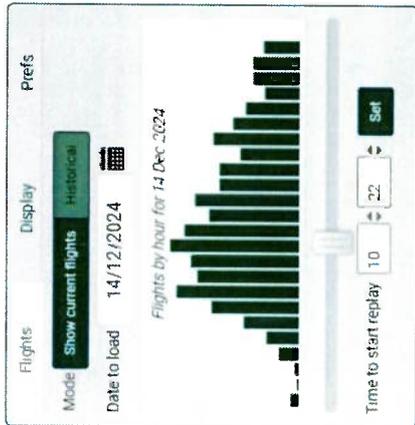
To try it, while replay is running click the "Likely Flights" button

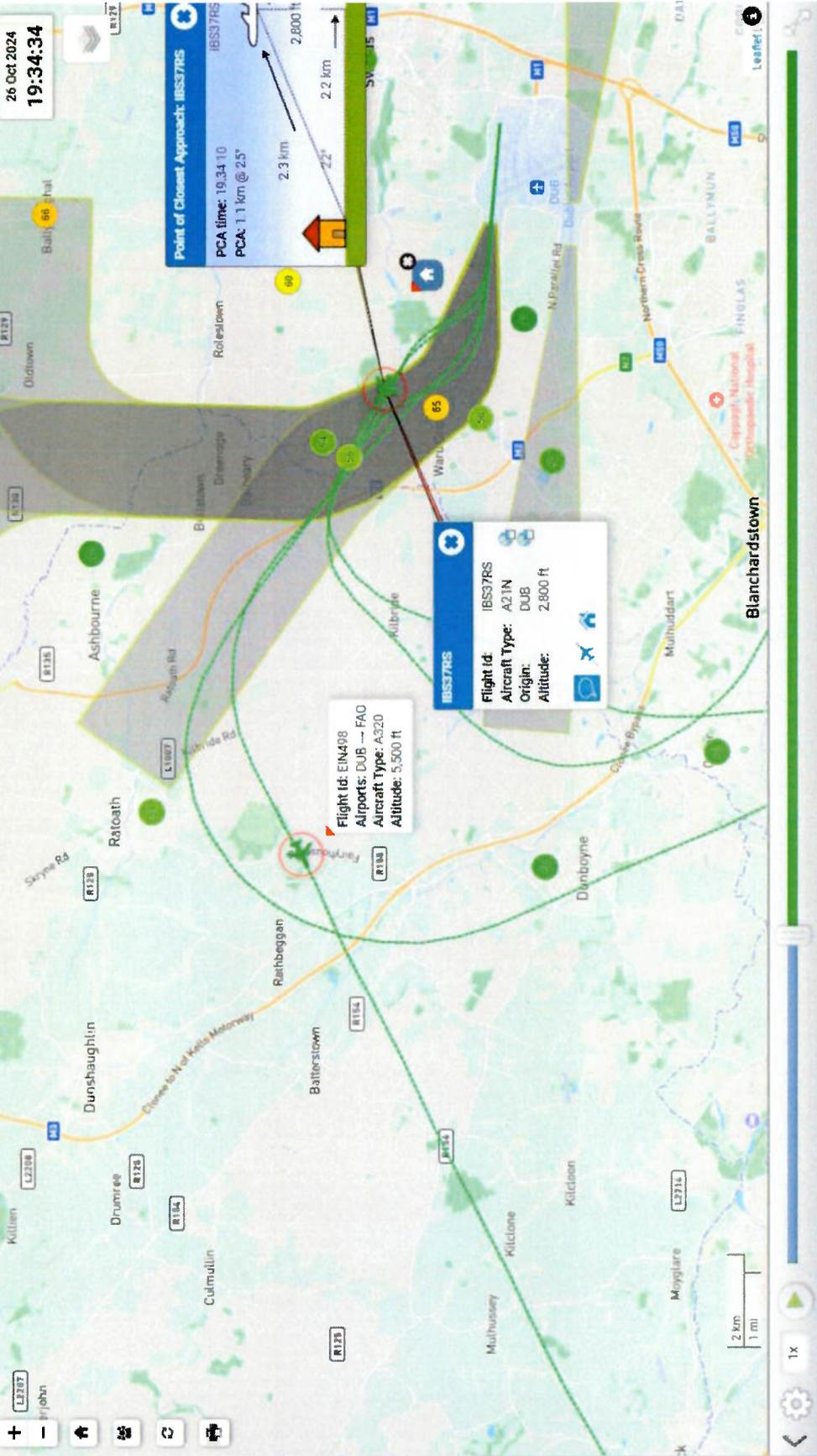
**Show Likely Flights** **Remove Highlighting**

**6 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any





**Dublin Airport**

Start Here Investigate Legend Help

**About** Where When What How

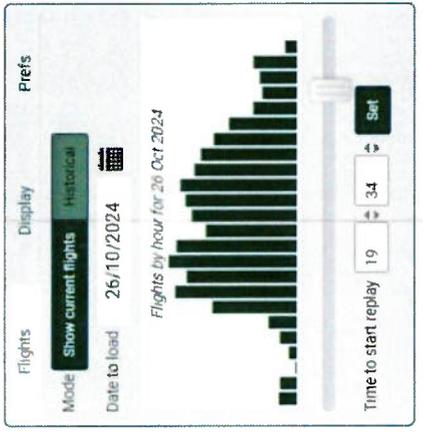
if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

Show Likely Flights Remove Highlighting

4 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights



### Dublin Airport

Start Here Investigate Legend Help

**About** Where When How

if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

**Show Likely Flights** **Remove Highlighting**

2 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes, different flights

Flights Display Prefs

Mode **Show current flights** Historical

Date to load 26/10/2024

Flights per hour for 26 Oct, 2024

Time to start replay 22 35 Set

## We Have Received Your Complaint



Thank you. We have received your complaint.

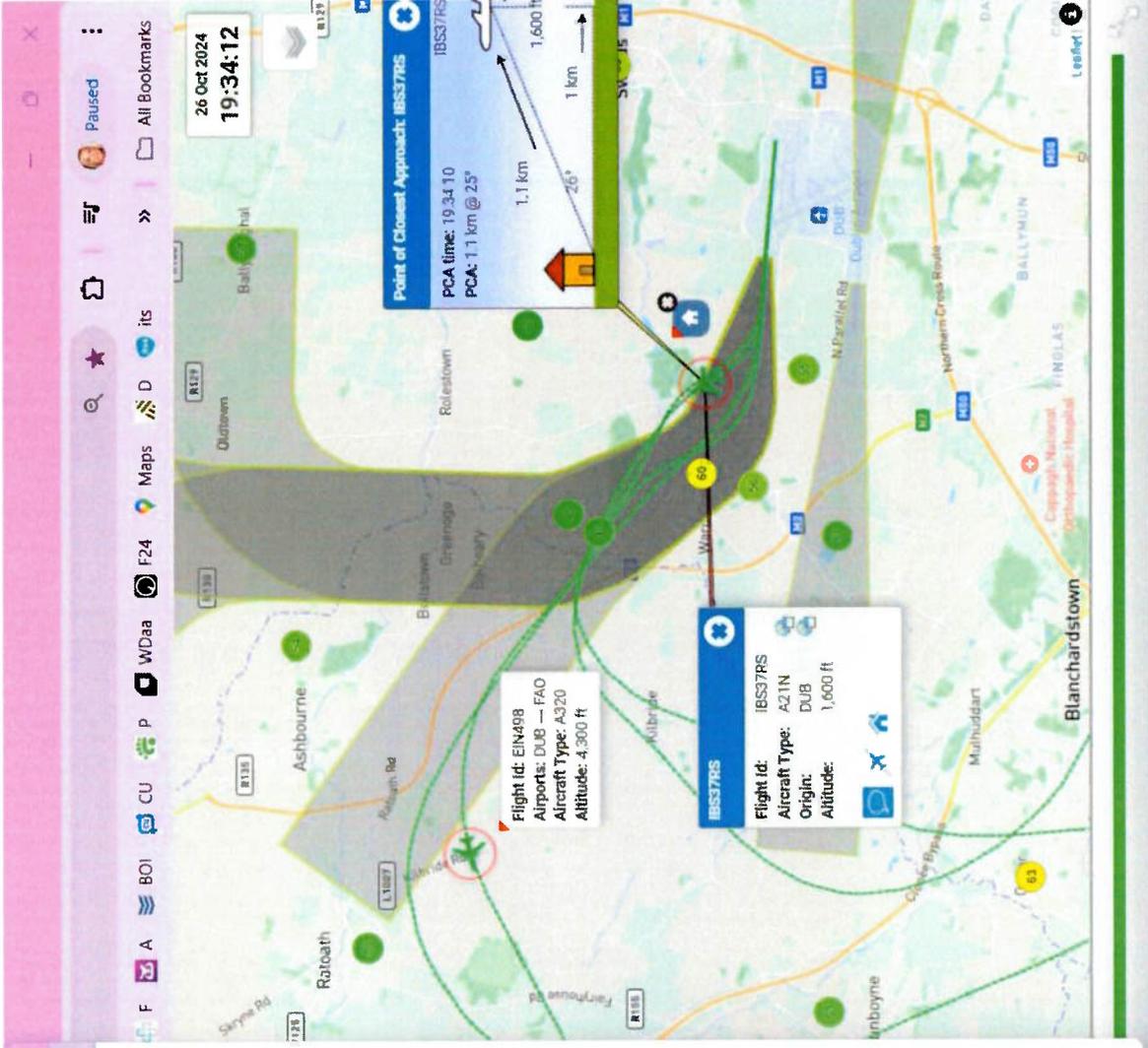
Your receipt key is [cedf63d65aa07b6c1f5c6bc3f0720cc47a5b6b75](#)

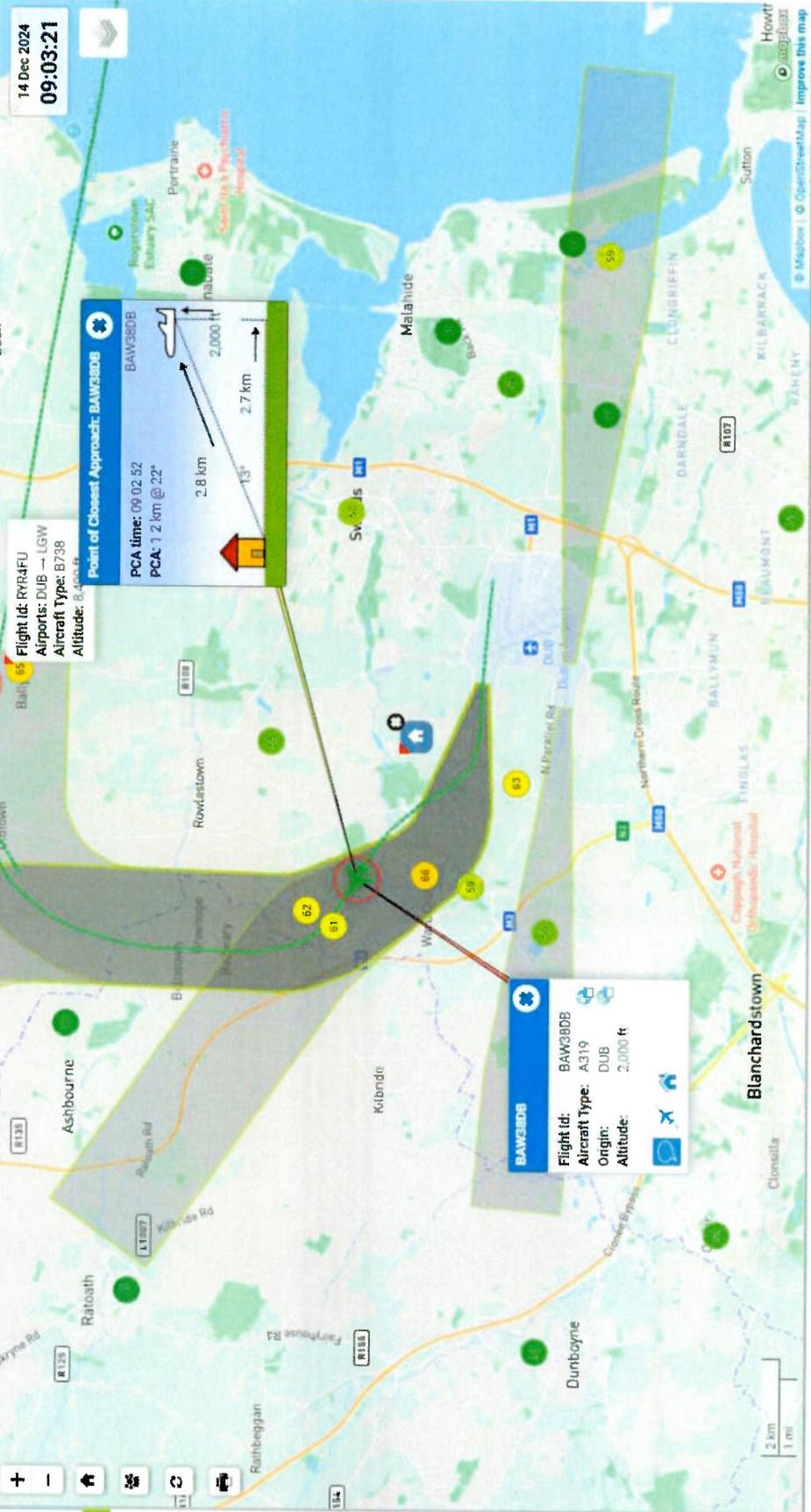
You will be able to use this key to follow up on this complaint later, if you wish. If you would like to do this, copy the key to your clipboard and save it somewhere.

Submit another complaint

Complaint submitted at  
 28 Oct 2024 12:52  
 First name  
 Shelly  
 Last name  
 Barron  
 E-mail  
 barron.shelly@gmail.com  
 Address  
 18 Toberburr Avenue  
 Suburb/Area  
 St Margaret's  
 County  
 Co Dublin  
 Postcode / Eircode  
 K67W211  
 Would you like us to contact you?  
 Yes  
 Disturbance date  
 26 Oct 2024  
 Disturbance time  
 19:34

Information from WebTrak  
 Description of Complaint  
 Flight Number: IBS37RS; Aircraft type: A21N  
 1.1km@1.600ft from my home. Complaint 20:398. I received no reports for my complaints from 22/08/24-16/10/24. Flights are tagged as low and noisy (red circle). Flights are 0.8km-1.6km from my home, making ear protection a necessity and rendering my home uninhabitable. Despite filing formal complaints since Jan 2023, the issue remains unresolved. My home is exposed to the entire take-off and departure route - 16hrs of relentless noise. My requests for a noise monitor are being ignored. I request accurate tracking of my complaints and confirmation of when a noise monitor will be placed at my home?





### Dublin Airport

Start Here Investigate Legend Help

**About** Where When What How

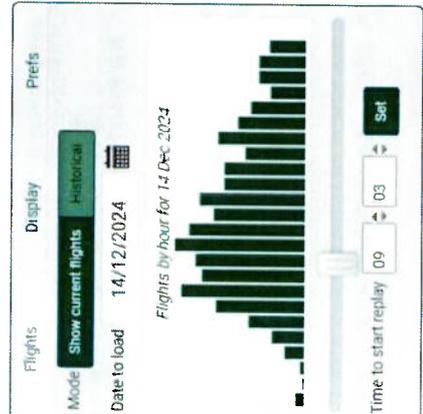
geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

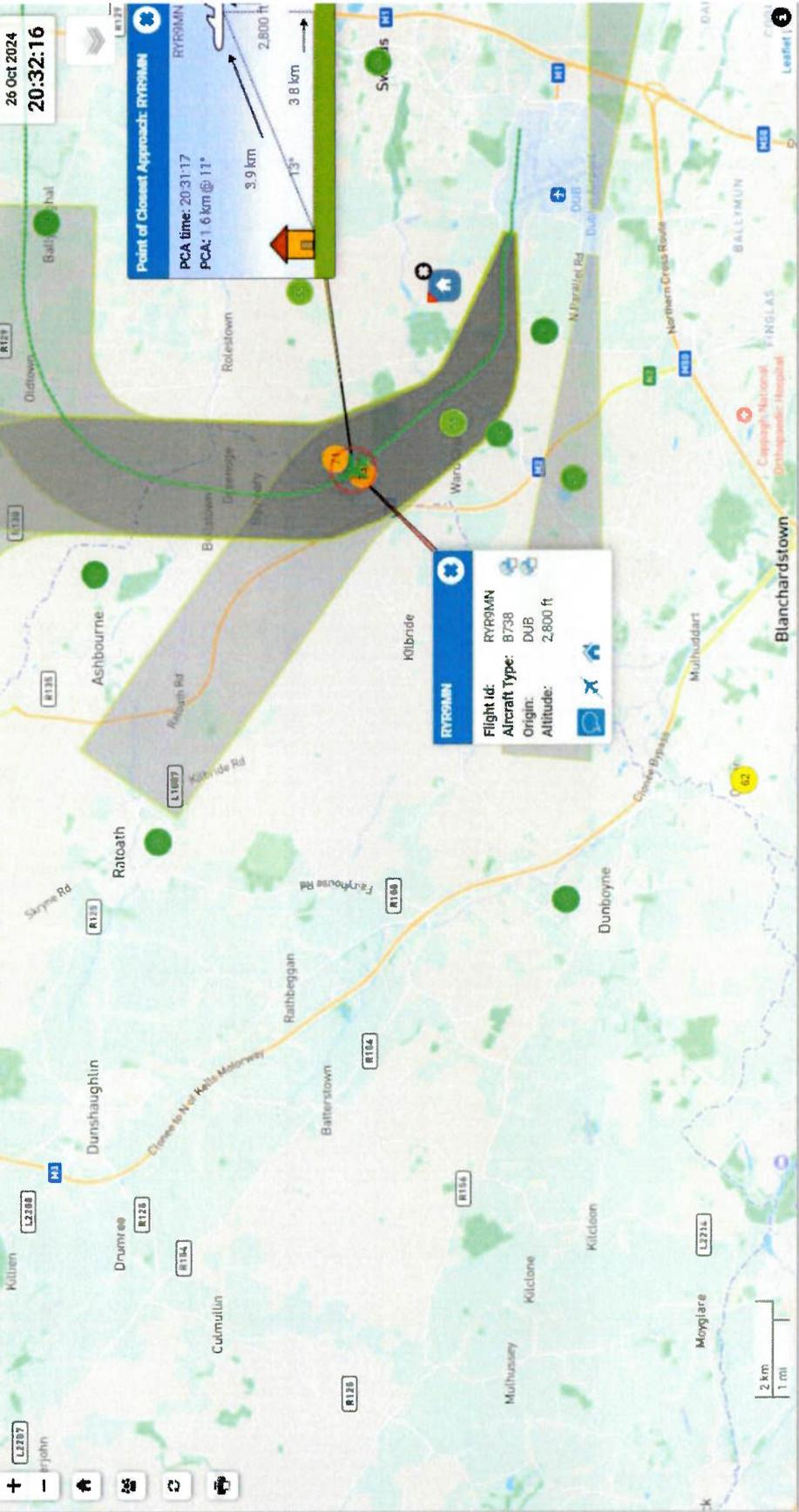
**Show Likely Flights** **Remove Highlighting**

**5 nearby flights were found.**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any





### Dublin Airport

Start Here Investigate Legend Help

**About** Where When What How

if a flight that looks close on the map really was close to your location or was flying high above it

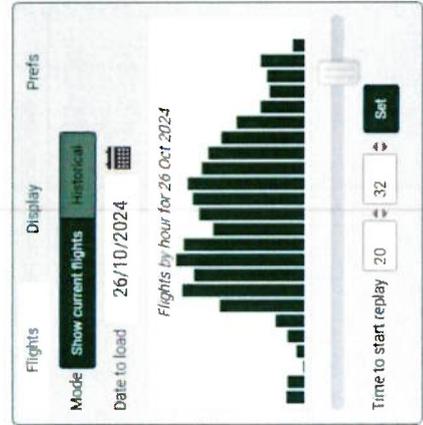
To try it, while replay is running click the 'Likely Flights' button

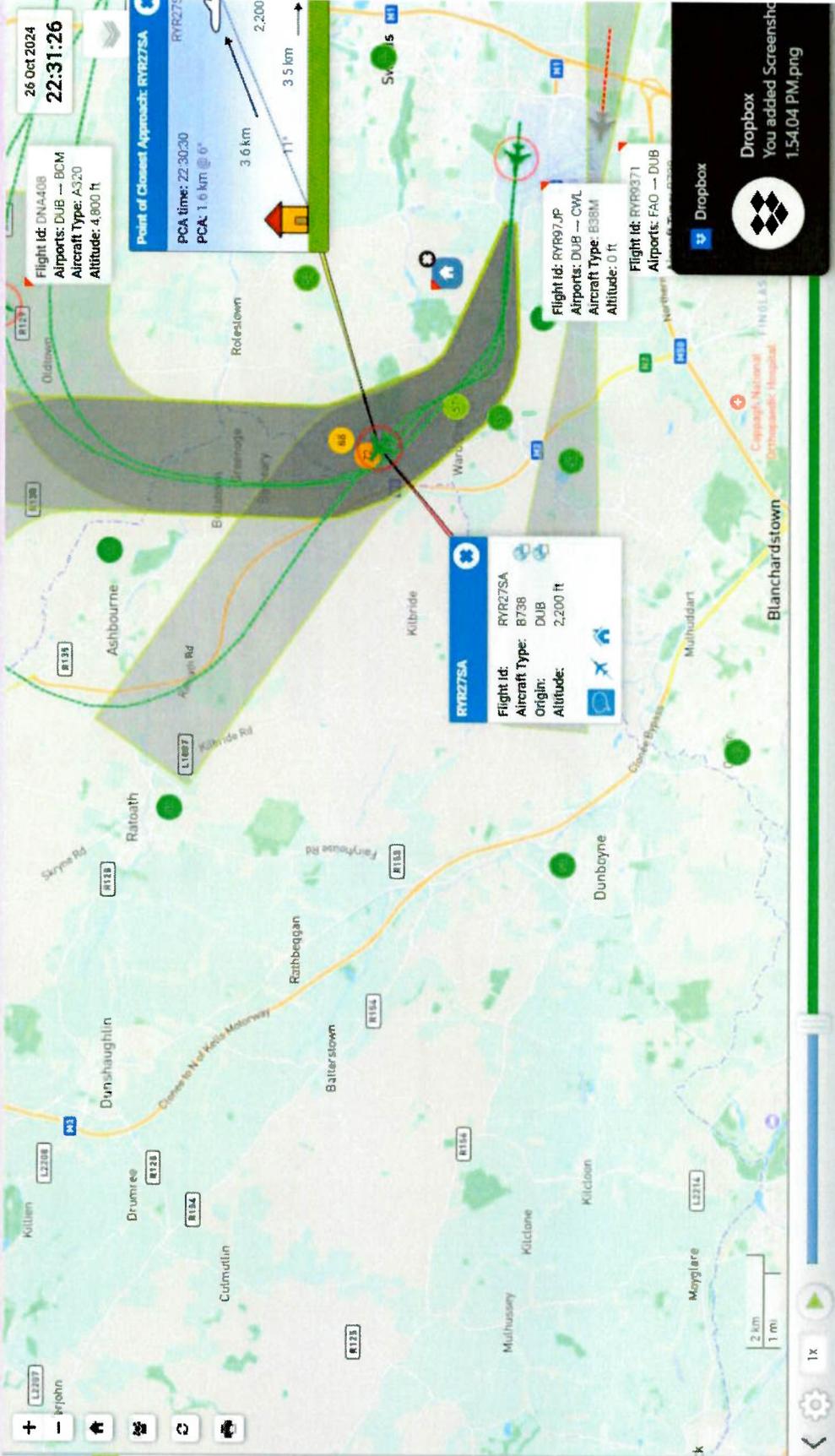
**Show Likely Flights** **Remove Highlighting**

**2 nearby flights were found**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights





### Dublin Airport

Start Here Investigate Legend Help

**About** **Where** **When** **What** **How**

if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights** **Remove Highlighting**

**4 nearby flights were found**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out

Note that not all identified flights may be visible at any one time. As the replay time changes different flights

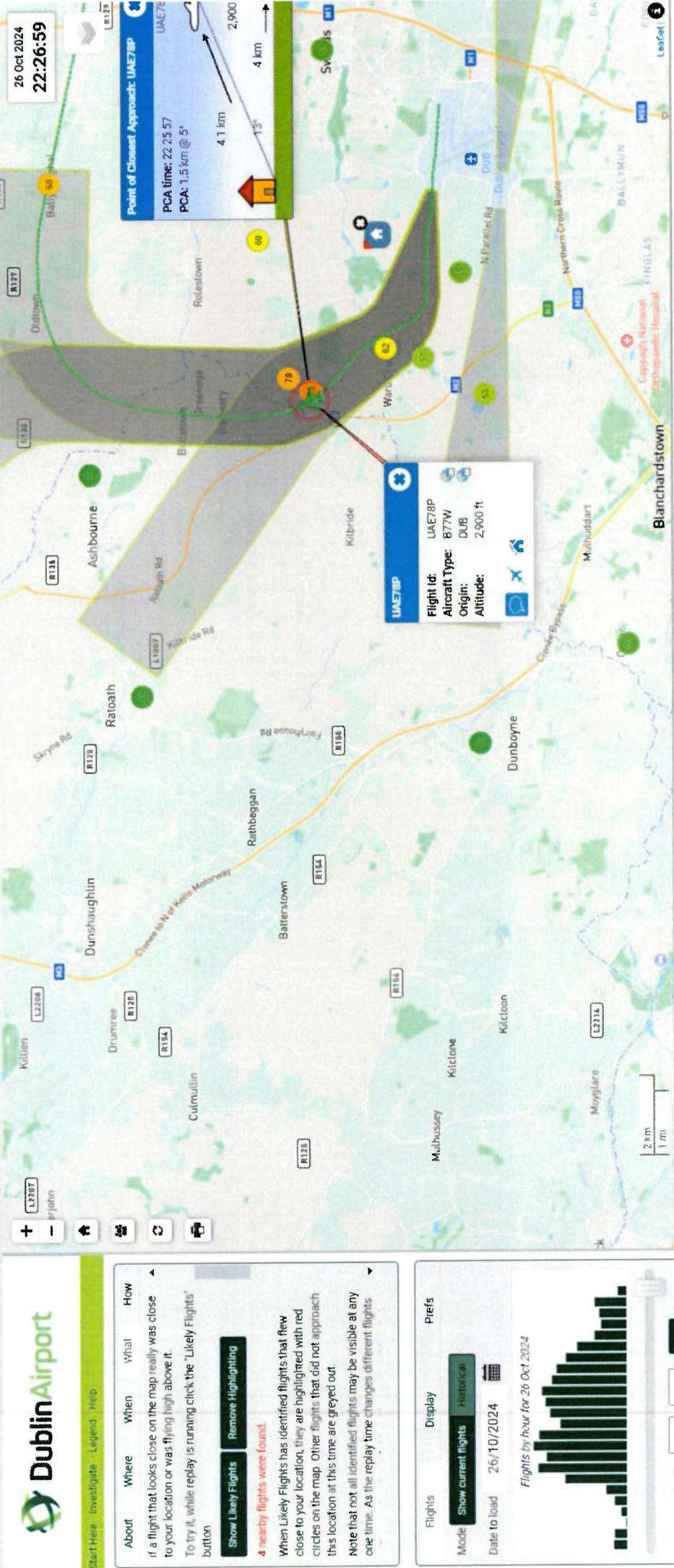
**Flights** **Display** **Prefs**

**Mode** **Show current flights** **Historical**

Date to load 26/10/2024

Flights by hour for 26 Oct 2024

Time to start replay 22 31 Set



26 Oct 2024 22:26:59

Point of Closest Approach: UA-E78P  
PCA time: 22:25:57  
PCA: 1.5 km @ 5°

Flight id: UA-E78P  
Aircraft Type: B77W  
Origin: DUB  
Altitude: 2,900 ft

14°C Cloudy

13:51 28/10/2024

**Dublin Airport**

Start Here Investigate Legend Help

About Where When What How  
if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

Show Likely Flights Remove Highlighting

4 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights

Flights Display Prefs

Mode Show current flights Historical

Date to load 26/10/2024

Flights by hour for 26 Oct 2024

Time to start replay 22 26 Set



WebTrak: Dublin Airport | Flightradar24: Live Flight Track | https://webtrak.emsbk.com/dub1

26 Oct 2024 21:47:19

Point of Closest Approach: RYR19TN  
 PCA time: 21:46:28  
 PCA: 1.6 km @ 9°

Flight id: RYR19TN  
 Aircraft Type: B738  
 Origin: DUB  
 Altitude: 2,200 ft

Flight id: RYR7MW  
 Airports: DUB → LPL  
 Aircraft Type: B738  
 Altitude: 0 ft

Airports: DUB → DUB  
 Aircraft Type: A320  
 Altitude: 0 ft

# Dublin Airport

**About**   **Where**   **When**   **What**   **How**

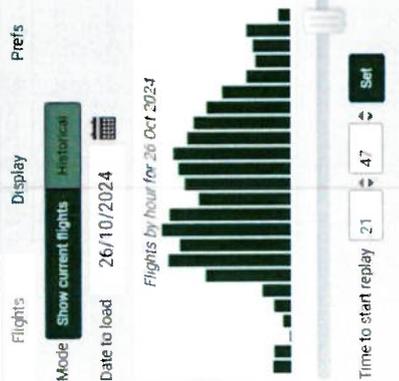
if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights**   **Remove Highlighting**

2 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out

Note that not all identified flights may be visible at any one time. As the replay time changes different flights



13:39 28/10/2024

ENG GA

14°C Cloudy



### Dublin Airport

Start Here: Investigate Legend Help

About Where When What How

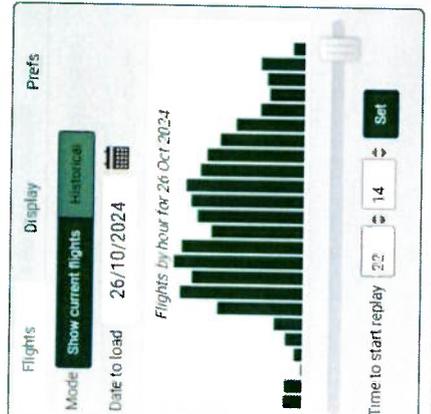
if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button.

Show Likely Flights Remove Highlighting

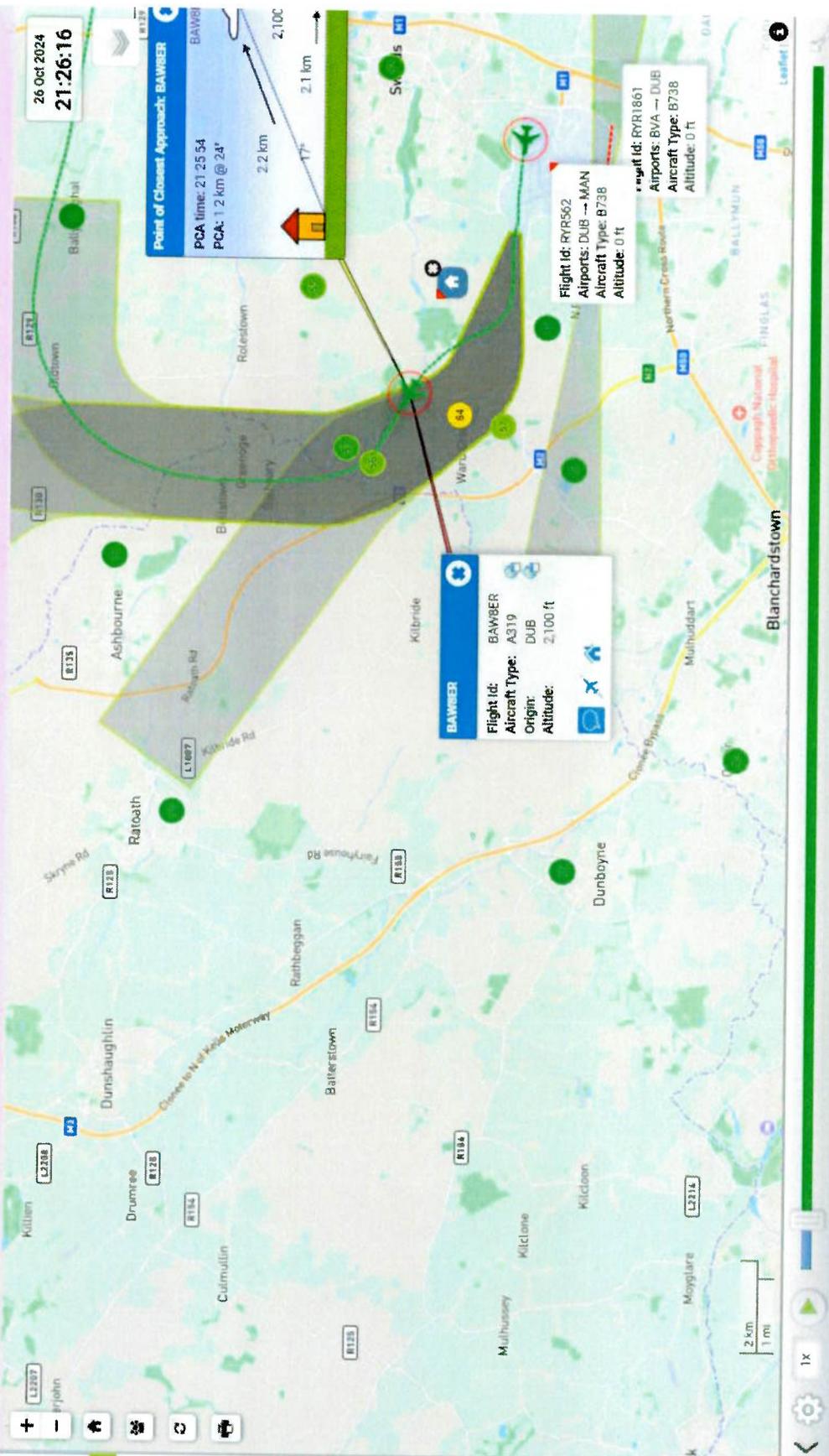
2 nearby flights were found!

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights







### Dublin Airport

Start Here - Investigate - Legend - Help

**About**   Where   When   What   How

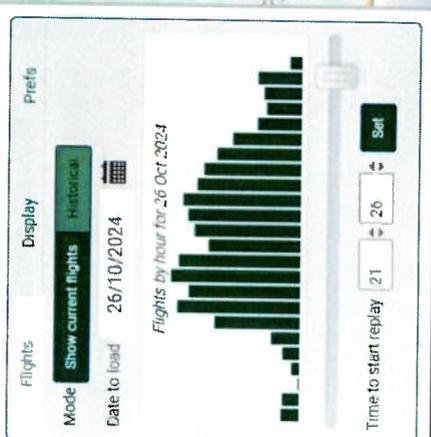
If a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the "Likely Flights" button

**Show Likely Flights**   **Remove Highlighting**

2 nearby flights were found.

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any one time. As the replay time changes different flights





**Dublin Airport**

Start Here Investigate Legend Help

**About** Where When What How

geographical proximity, so is a good way to determine if a flight that looks close on the map really was close to your location or was flying high above it. To try it, while replay is running click the 'Likely Flights' button.

**Show Likely Flights** **Remove Highlighting**

**nearby flights were found:**

When Likely Flights has identified flights that flew close to your location, they are highlighted with red circles on the map. Other flights that did not approach this location at this time are greyed out.

Note that not all identified flights may be visible at any

